

### **Welcome to the PIA for FY 2010!**

Congress passed the E-Government Act of 2002 to encourage the use of Web-based Internet applications or other information technology by Government agencies, with the intention of enhancing access to government information and services and increasing the effectiveness, efficiency, and quality of government operations.

To combat public concerns regarding the disclosure of private information, the E-Government Act mandated various measures, including the requirement that Federal agencies conduct a Privacy Impact Assessment (PIA) for projects with information technology systems that collect, maintain, and/or disseminate "personally identifiable information" of the public. Personally identifiable information, or "personal information," is information that may be used to identify a specific person.

The Privacy Act and VA policy require that personally identifiable information only be used for the purpose(s) for which it was collected, unless consent (opt-in) is granted. Individuals must be provided an opportunity to provide consent for any secondary use of information, such as use of collected information for marketing.

#### **Directions:**

VA 6508 is the directive which outlines the PIA requirement for every System/Application/Program. More information can be found by reading VA 6508.

If you find that you can't click on checkboxes, make sure that you are: 1) Not in "design mode" and 2) you have enabled macros.

PIA Website: <http://vawww.privacy.va.gov/PIA.asp>

#### **Roles and Responsibilities:**

Roles and responsibilities for the specific process are clearly defined for all levels of staff in the Privacy Impact Assessment Handbook 6202.2 referenced in the procedure section of this document.

- a. The Privacy Officer is responsible for the overall coordination and review of the PIA to ensure compliance with VA Handbook 6202.2.
- b. Records Officer is responsible for supplying records retention and deletion schedules.
- c. Information Technology (IT) staff responsible for the privacy of the system data will perform a PIA in accordance with VA Handbook 6202.2 and to immediately report all anomalies to the Privacy Service and appropriate management chain.
- d. Information Security Officer (ISO) is responsible for assisting the Privacy Officer and providing information regarding security controls.
- e. The CIO is responsible for ensuring that the systems under his or her jurisdiction undergo a PIA. This responsibility includes identifying the IT systems; coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues; and reviewing and approving the PIA before submission to the Privacy Service.

#### **Definition of PII (Personally Identifiable Information)**

Information in identifiable form that is collected and stored in the system that either directly identifies an individual by name, address, social security number, telephone number, e-mail address, biometric identifiers, photograph, or other unique numbers, codes or characteristics or combined, indirectly identify an individual such as a combination of gender, race, birth date, geographical indicators, license number is also considered PII.

#### **Macros Must Be Enabled on This Form**

To enable macros, go to: 1) Tools > Macros > Security - Set to Medium; 2) Click OK; 3) Close the file and when reopening click on Enable Macros at the prompt.

(FY 2010) PIA: System Identification

Program or System Name: FPO > VHA > Health Administration Center > LAN  
OMB Unique System / Application / Program Identifier (AKA: UPID #): 029-00-01-01-01-1040-00  
Description of System / Application / Program: Each VA facility uses the Local Area Network (LAN) as a General Support System, supporting mission-critical and other systems necessary to conduct day-to-day operations within the Veterans Health Administration. Applications and devices within the LAN support numerous areas, including medical imaging, supply management, decision support, medical research, and education.

Local Area Network (LAN) is comprised of 4 core switches, approximately 16 distribution switches, a domain controller providing authentication through Microsoft's Active Directory services and a number of file and utility servers. Inter-switch connectivity is through multi-mode fiber optic cables. Approx 1200 pc work stations and 135 servers are connected through to the distribution switches through CAT 5E cable.

Facility Name:	VA Health Administration Center (HAC)		
Title:	Name:	Phone:	Email:
Privacy Officer:	Vincent Guy	303.331.7823	Vincent.Guy@va.gov
Information Security Officer:	Bobbi Begay	303.331.7837	Bobbi.Begay@va.gov
Chief Information Officer:	Jim Hughes	303.331.7898	Jim.Hughes@va.gov
Person Completing Document:	Bobbi Begay	303.331.7837	Bobbi.Begay@va.gov
Other Titles: LAN System Administrator	JR Carter	303.331.7542	JR.Carter@va.gov
Other Titles: Jr. LAN System Administrator	Robert Maggi	303.398.7198	robert.maggi@va.gov
Other Titles:			
Date of Last PIA Approved by VACO Privacy Services: (MM/YYYY)	08/2008		
Date Approval To Operate Expires:	08/2011		

What specific legal authorities authorize this program or system: SOR 54VA16, 38 USC 1781, 1802, 1724, 1728, 1703, 1725 1728, 1781, 1803, 1813 and Public Law 103-446 section 107

What is the expected number of individuals that will have their PII stored in this system: 100,000 – 999,999

Identify what stage the System / Application / Program is at: Operations/Maintenance

The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation. 01/1988, 20 years

Is there an authorized change control process which documents any changes to existing applications or systems? Yes

If No, please explain: NA

Has a PIA been completed within the last three years? Yes

Date of Report (MM/YYYY): 04/2010

Please check the appropriate boxes and continue to the next TAB and complete the remaining questions on this form.

- Have any changes been made to the system since the last PIA?
- Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?
- Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?
- Does this system/application/program collect, store or disseminate PII/PHI data?
- Does this system/application/program collect, store or disseminate the SSN?

If there is no Personally Identifiable Information on your system, please skip to TAB 12. ( See Comment for Definition of PII)

## (FY 2010) PIA: System of Records

Is the data maintained under one or more approved System(s) of Records?

Yes

if the answer above is no, please skip to row 16.

For each applicable System(s) of Records, list:

1. All System of Record Identifier(s) (number):

SOR 54VA16

2. Name of the System of Records:

Health Administration Center Civilian Health and Medical Prog  
[Federal Register](#)

3. Location where the specific applicable System of Records Notice may be accessed (include the URL):

[http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=2009\\_register&docid=DOCID:fr15jy09-149.pdf](http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=2009_register&docid=DOCID:fr15jy09-149.pdf)

Have you read, and will the application, system, or program comply with, all data management practices in the System of Records Notice(s)?

Yes

Does the System of Records Notice require modification or updating?

No

***(Please Select Yes/No)***

Is PII collected by paper methods?

Yes

Is PII collected by verbal methods?

Yes

Is PII collected by automated methods?

Yes

Is a Privacy notice provided?

Yes

Proximity and Timing: Is the privacy notice provided at the time of data collection?

Yes

Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?

Yes

Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?

Yes

Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?

Yes

(FY 2010) PIA: Notice

Please fill in each column for the data types selected.

Data Type	Collection Method	What will the subjects be told about the information collection?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	ALL	Subjects are told the information is used for eligibility and/or payment of healthcare services.	All	Written
Family Relation (spouse, children, parents, grandparents, etc)	ALL	Subjects are told the information is used for eligibility and/or payment of healthcare services.	All	Written
Service Information	N/A			
Medical Information	ALL	Subjects are told the information is used for eligibility and/or payment of healthcare services.	All	Written
Criminal Record Information	N/A			
Guardian Information	ALL	Subjects are told the information is used for eligibility and/or payment of healthcare services.	All	Written
Education Information	ALL	Subjects are told the information is used for eligibility and/or payment of healthcare services.	All	Written
Benefit Information	ALL	Subjects are told the information is used for eligibility and/or payment of healthcare services.	All	Written
Other (Explain)	N/A			

Data Type	Is Data Type Stored on your system?	Source requested, identify the specific file, entity and/or name of agency	(If requested, identify the specific file, entity and/or name of agency)	Is data collection Mandatory or Voluntary?	Additional Comments
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Yes			Mandatory	Beneficiaries sign 'Release of Information Waivers' which are kept on file. We reject claims that indicate the ROI statement is not onfile. It is on the Application for Benefits.
		Veteran/Beneficiary/Sponsor			
Family Relation (spouse, children, parents, grandparents, etc)	Yes			Mandatory	Beneficiaries sign 'Release of Information Waivers' which are kept on file. We reject claims that indicate the ROI statement is not onfile. It is on the Application for Benefits.
		Veteran/Beneficiary/Sponsor			
Service Information	Yes	Veteran/Sponsor/VA Databases		Mandatory	
Medical Information	Yes			Mandatory	Beneficiaries sign 'Release of Information Waivers' which are kept on file. We reject claims that indicate the ROI statement is not onfile. It is on the Application for Benefits.
		Veteran/Beneficiary/Sponsor/Provider			
Criminal Record Information	No				
Guardian Information	Yes			Mandatory	Beneficiaries sign 'Release of Information Waivers' which are kept on file. We reject claims that indicate the ROI statement is not onfile. It is on the Application for Benefits.
		Veteran/Beneficiary/Sponsor			
Education Information	Yes	Veteran/Beneficiary/Sponsor		Mandatory	
Benefit Information	Yes	Veteran/Sponsor/VA Databases		Mandatory	
Other (Explain)					
Other (Explain)					
Other (Explain)					

(FY 2010) PIA: Data Sharing

Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing and its purpose.	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organization	Selected VA entities based on authorization.	Yes	SSN, Name, DoB, Claim Info for determining eligibility and processing claims.	Both PII & PHI	SOR 54VA16
Other Veteran Organization	NA				
Other Federal Government Agency	DoD		SSN, Name, DoB, Claim Info for determining eligibility and processing claims.		SOR 54VA16
State Government Agency	NA				
Local Government Agency	NA				
Research Entity	NA				
Other Project / System	NA				
Other Project / System					
Other Project / System					

(FY 2010) PIA: Access to Records

Does the system gather information from another system? Yes

Please enter the name of the system: DoD-DEERS

Per responses in Tab 4, does the system gather information from an individual? Yes

If information is gathered from an individual, is the information provided:

- Through a Written Request
- Submitted in Person
- Online via Electronic Form

Is there a contingency plan in place to process information when the system is down? Yes

(FY 2010) PIA: Secondary Use

Will PII data be included with any secondary use request? No

if yes, please check all that apply:

- Drug/Alcohol Counseling
- Mental Health
- HIV
- Research
- Sickle Cell
- Other (Please Explain)

Describe process for authorizing access to this data.

Answer: NA

## (FY 2010) PIA: Program Level Questions

Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public? No  
If Yes, Please Specify:

Explain how collected data are limited to required elements:  
Data is collected only for required uses as directed by SOR 54VA16

How is data checked for completeness?  
Data is verified by recipient upon receipt.

What steps or procedures are taken to ensure the data remains current and not out of date?  
Certain data fields are verified with contact is made to beneficiary, veteran or sponsor.

How is new data verified for relevance, authenticity and accuracy?  
Data is verified from primary source to be complete and accurate as well as by phone and written.

*Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)*

Answer:

## (FY 2010) PIA: Retention & Disposal

What is the data retention period?  
6yrs, 3 months after beneficiary is no longer eligible for services

Explain why the information is needed for the indicated retention period?  
To verify eligibility and to process or audit claims per VA guidelines

What are the procedures for eliminating data at the end of the retention period?  
Files are removed under VA Schedule of Records 10-1, section 38.

Where are these procedures documented?  
VA Schedule of Records 10-1, section 38

How are data retention procedures enforced?  
Management Support

Has the retention schedule been approved by the National Archives and Records Administration (NARA) Yes

*Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)*

NA

## (FY 2010) PIA: Children's Online Privacy Protection Act (COPPA)

Will information be collected through the internet from children under age 13? No  
If Yes, How will parental or guardian approval be obtained?

Answer:

## (FY 2010) PIA: Additional Comments

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Add any additional comments on this tab for any question in the form you want to comment on.  
Please indicate the question you are responding to and then add your comments.

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(FY 2010) PIA: VBA Minor Applications

Explain what minor application that are associated with your installation? (Check all that apply)

Records Locator System	Education Training Website	Appraisal System	Baker System	Veterans Assistance Discharge System (VADS)
Veterans Assistance Discharge System (VADS)	VR&E Training Website	Web Electronic Lender Identification	Dental Records Manager	VBA Training Academy
LGY Processing	VA Reserve Educational Assistance Program	CONDO PUD Builder	Sidexis	Veterans Service Network (VETSNET)
Loan Service and Claims	Web Automated Verification of Enrollment	Centralized Property Tracking System	Priv Plus	Waco Indianapolis, Newark, Roanoke, Seattle (WINRS)
LGY Home Loans	Right Now Web	Electronic Appraisal System	Mental Health Assistant	BIRLS
Search Participant Profile (SPP)	VA Online Certification of Enrollment (VA-ONCE)	Web LGY	Telecare Record Manager	Centralized Accounts Receivable System (CARS)
Control of Veterans Records (COVERS)	Automated Folder Processing System (AFPS)	Access Manager	Omnicell	Compensation & Pension (C&P)
SHARE	Personal Computer Generated Letters (PCGL)	SAHSHA	Powerscribe Dictation System	Corporate Database
Modern Awards Process Development (MAP-D)	Personnel Information Exchange System (PIES)	VBA Data Warehouse	EndoSoft	Control of Veterans Records (COVERS)
Rating Board Automation 2000 (RBA2000)	Rating Board Automation 2000 (RBA2000)	Distribution of Operational Resources (DOOR)	Compensation and Pension (C&P)	Data Warehouse
State of Case/Supplemental (SOC/SSOC)	SHARE	Enterprise Wireless Messaging System (Blackberry)	Montgomery GI Bill	INS - BIRLS
Awards	State Benefits Reference System	VBA Enterprise Messaging System	Vocational Rehabilitation & Employment (VR&E) CH 31	Mobilization
Financial and Accounting System (FAS)	Training and Performance Support System (TPSS)	LGY Centralized Fax System	Post Vietnam Era educational Program (VEAP) CH 32	Master Veterans Record (MVR)
Eligibility Verification Report (EVR)	Veterans Appeals Control and Locator System (VACOLS)	Review of Quality (ROQ)	Spinal Bifida Program Ch 18	BDN Payment History
Automated Medical Information System (AMIS)290	Veterans On-Line Applications (VONAPP)	Automated Sales Reporting (ASR)	C&P Payment System	
Web Automated Reference Material System (WARMMS)	Automated Medical Information Exchange II (AIME II)	Electronic Card System (ECS)	Survivors and Dependents Education Assistance CH 35	
Automated Standardized Performance Elements Nationwide (ASPEN)	Committee on Waivers and Compromises (COWC)	Electronic Payroll Deduction (EPD)	Reinstatement Entitlement Program for Survivors (REAPS)	
Inquiry Routing Information System (IRIS)	Common Security User Manager (CSUM)	Financial Management Information System (FMI)	Educational Assistance for Members of the Selected Reserve Program CH 1606	
National Silent Monitoring (NSM)	Compensation and Pension (C&P) Record Interchange (CAPRI)	Purchase Order Management System (POMS)	Reserve Educational Assistance Program CH 1607	
Web Service Medical Records (WebSMR)	Control of Veterans Records (COVERS)	Veterans Canteen Web	Compensation & Pension Training Website	
Systematic Technical Accuracy Review (STAR)	Corporate Waco, Indianapolis, Newark, Roanoke, Seattle (Corporate WINRS)	Inventory Management System (IMS)	Web-Enabled Approval Management System (WEAMS)	
Fiduciary STAR Case Review	Fiduciary Beneficiary System (FBS)	Synquest	FOCAS	
Veterans Exam Request Info System (VERIS)	Hearing Officer Letters and Reports System (HOLAR)	RAJ/MDS	Work Study Management System (WSMS)	
Web Automated Folder Processing System (WAFFS)	Inforce	ASSISTS	Benefits Delivery Network (BDN) Personnel and Accounting Integrated Data and Fee Basis (PAID)	
Courseware Delivery System (CDS)	Awards	MUSE	Personnel Information Exchange System (PIES)	
Electronic Performance Support System (EPSS)	Actuarial	Bbraun (CP Hemo)	Rating Board Automation 2000 (RBA2000)	
Veterans Service Representative (VSR) Advisor	Insurance Self Service	VIC	SHARE	
Loan Guaranty Training Website	Insurance Unclaimed Liabilities	BCMA Contingency Machines	Service Member Records Tracking System	
C&P Training Website	Insurance Online	Script Pro		

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Name	Description	Comments
	Is PII collected by this min or application	
Minor app #1	Does this minor application store PII? If yes, where?	
	Who has access to this data?	

Name	Description	Comments
	Is PII collected by this min or application	
Minor app #2	Does this minor application store PII? If yes, where?	
	Who has access to this data?	

Name	Description	Comments
	Is PII collected by this min or application	
Minor app #3	Does this minor application store PII? If yes, where?	
	Who has access to this data?	

(FY 2010) PIA: VISTA Minor Applications

Explain what minor application that are associated with your installation? (Check all that apply)

Packages highlighted in yellow are a part of a standard VISTA build and are required to make VISTA run. Items Highlighted in Orange are National Packages used to perform daily duties at the center. The Health Administration Center has an almost complete VISTA package build that is patched and maintained even though only a few of the applications are actually used by the center. See below for Applications that are specific to the Health Administration Center.

<b>X</b> ACCOUNTS RECEIVABLE	DRUG ACCOUNTABILITY	INPATIENT MEDICATIONS	<b>X</b> OUTPATIENT PHARMACY	SOCIAL WORK
ADP PLANNING (PLANMAN)	DSS EXTRACTS	INTAKE/OUTPUT	<b>X</b> PAID	SPINAL CORD DYSFUNCTION
ADVERSE REACTION TRACKING	EDUCATION TRACKING	INTEGRATED BILLING	PATCH MODULE	SURGERY
ASISTS	EEO COMPLAINT TRACKING	INTEGRATED PATIENT FUNDS	PATIENT DATA EXCHANGE	SURVEY GENERATOR
AUTHORIZATION/SUBSCRIPTION	ELECTRONIC SIGNATURE	INTERIM MANAGEMENT SUPPORT	PATIENT FEEDBACK	TEXT INTEGRATION UTILITIES
AUTO REPLENISHMENT/WARD STOCK	ENGINEERING	<b>X</b> KERNEL - Standard install	PATIENT REPRESENTATIVE	<b>X</b> TOOLKIT - Standard Installation
AUTOMATED INFO COLLECTION SYS	ENROLLMENT APPLICATION SYSTEM	KIDS	PCE PATIENT CARE ENCOUNTER	UNWINDER
AUTOMATED LAB INSTRUMENTS	EQUIPMENT/TURN-IN REQUEST	LAB SERVICE	PCE PATIENT/IHS SUBSET	UTILIZATION MANAGEMENT ROLLUP
AUTOMATED MED INFO EXCHANGE	EVENT CAPTURE	LETTERMAN	PHARMACY BENEFITS MANAGEMENT	UTILIZATION REVIEW
BAR CODE MED ADMIN	EVENT DRIVEN REPORTING	LEXICON UTILITY	PHARMACY DATA MANAGEMENT	VA CERTIFIED COMPONENTS - DSSI
BED CONTROL	EXTENSIBLE EDITOR	LIBRARY	PHARMACY NATIONAL DATABASE	<b>X</b> VA FILEMAN - Standard Installation
BENEFICIARY TRAVEL	EXTERNAL PEER REVIEW	LIST MANAGER	PHARMACY PRESCRIPTION PRACTICE	VBECs
CAPACITY MANAGEMENT - RUM	FEE BASIS	<b>X</b> MAILMAN - Standard install	POLICE & SECURITY	VDEF
CAPRI	FUNCTIONAL INDEPENDENCE	MASTER PATIENT INDEX VISTA	PROBLEM LIST	VENDOR - DOCUMENT STORAGE SYS
<b>X</b> CAPACITY MANAGEMENT TOOLS - Standard install	GEN. MED. REC. - GENERATOR	MCCR NATIONAL DATABASE	PROGRESS NOTES	VHS&RA ADP TRACKING SYSTEM
CARE MANAGEMENT	GEN. MED. REC. - I/O	MEDICINE	PROSTHETICS	VISIT TRACKING
CLINICAL CASE REGISTRIES	GEN. MED. REC. - VITALS	MENTAL HEALTH	QUALITY ASSURANCE INTEGRATION	VISTALINK
CLINICAL INFO RESOURCE NETWORK	GENERIC CODE SHEET	MICOM	QUALITY IMPROVEMENT CHECKLIST	VISTALINK SECURITY
CLINICAL MONITORING SYSTEM	GRECC	MINIMAL PATIENT DATASET	QUASAR	VISUAL IMPAIRMENT SERVICE TEAM
CLINICAL PROCEDURES	HEALTH DATA & INFORMATICS	MYHEALTHVET	RADIOLOGY/NUCLEAR MEDICINE	ANRV
CLINICAL REMINDERS	HEALTH LEVEL SEVEN	Missing Patient Reg (Original) A4EL	RECORD TRACKING	VOLUNTARY TIMEKEEPING
CMOP	HEALTH SUMMARY	NATIONAL DRUG FILE	REGISTRATION	VOLUNTARY TIMEKEEPING NATIONAL
CONSULT/REQUEST TRACKING	HINQ	NATIONAL LABORATORY TEST	RELEASE OF INFORMATION - DSSI	WOMEN'S HEALTH
CONTROLLED SUBSTANCES	HOSPITAL BASED HOME CARE	NDBI	REMOTE ORDER/ENTRY SYSTEM	CARE TRACKER
CPT/HCPCS CODES	ICR - IMMUNOLOGY CASE REGISTRY	NETWORK HEALTH EXCHANGE	<b>X</b> RPC BROKER - Standard Installation	
CREDENTIALS TRACKING	IFCAP	NOIS	RUN TIME LIBRARY	
DENTAL	IMAGING	NURSING SERVICE	SAGG	
DIETETICS	INCIDENT REPORTING	OCCURRENCE SCREEN	SCHEDULING	
DISCHARGE SUMMARY	INCOME VERIFICATION	ONCOLOGY	SECURITY SUITE UTILITY PACK	
DRG GROUPER	MATCH INCOMPLETE RECORDS TRACKING	ORDER ENTRY/RESULTS REPORTING	SHIFT CHANGE HANDOFF TOOL	

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Minor app #1	Name	CP&E	Description	Claims processing and Eligibility application	Comments	Locally maintained and developed application
		YES	Is PII collected by this min or application			
		YES	Does this minor application store PII			
			If yes, where?	Within the Cache Database		
		Who has access to this data?	Administrators, Developers, and specific Users via the application interface.			

Minor app #2	Name		Description		Comments	
			Is PII collected by this min or application			
			Does this minor application store PII			
			If yes, where?			
		Who has access to this data?				

Minor app #3	Name		Description		Comments	
			Is PII collected by this min or application			
			Does this minor application store PII			
			If yes, where?			
		Who has access to this data?				

(FY 2010) PIA: Minor Applications

Add any information concerning minor applications that may be associated with your system. Please indicate the name of the minor application, a brief description, and any comments you may wish to include. If you have more than 3 minor applications please copy then below sections as many times as needed.

Name	Description	Comments
Stellant	Content management software used for documenting images.	
<input checked="" type="checkbox"/> YES Is PII collected by this min or application?		
<input checked="" type="checkbox"/> YES Does this minor application store PII? If yes, where? within the HAC accreditation boundary		
Who has access to this data?		Limited to only authorized personnel as authorized and described in functional categories.

Minor app #1

Name	Description	Comments
Cardiff Teleform	Front end capture system (scanning) for OCR process and paper claims.	
<input checked="" type="checkbox"/> YES Is PII collected by this min or application?		
<input checked="" type="checkbox"/> YES Does this minor application store PII? If yes, where? within the HAC accreditation boundary		
Who has access to this data?		Limited to only authorized personnel as authorized and described in functional categories.

Minor app #2

Name	Description	Comments
Genesys	Contact management database with notes on each contact with a provider or beneficiary via phone and correspondence.	
<input checked="" type="checkbox"/> YES Is PII collected by this min or application?		
<input checked="" type="checkbox"/> YES Does this minor application store PII? If yes, where? within the HAC accreditation boundary		
Who has access to this data?		Limited to only authorized personnel as authorized and described in functional categories.

Minor app #3

(FY 2010) PIA: Final Signatures

Facility Name: VA Health Administration Center (HAC)

Title:	Name:	Phone:	Email:
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Privacy Officer:	Vincent Guy	303.331.7823	Vincent.Guy@va.gov
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Information Security Officer:	Bobbi Begay	303.331.7837	Bobbi.Begay@va.gov
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Chief Information Officer:	Jim Hughes	303.331.7898	Jim.Hughes@va.gov
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Person Completing Document:	Bobbi Begay	303.331.7837	Bobbi.Begay@va.gov
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System / Application / Program Manager:	JR Carter	303.331.7542	JR.Carter@va.gov
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Date of Report: 4/22/2010  
OMB Unique Project Identifier: 029-00-01-01-01-1040-00  
FPO > VHA > Health  
Project Name: Administration Center > LAN