

Welcome to the PIA for FY 2010!

Congress passed the E-Government Act of 2002 to encourage the use of Web-based Internet applications or other information technology by Government agencies, with the intention of enhancing access to government information and services and increasing the effectiveness, efficiency, and quality of government operations.

To combat public concerns regarding the disclosure of private information, the E-Government Act mandated various measures, including the requirement that Federal agencies conduct a Privacy Impact Assessment (PIA) for projects with information technology systems that collect, maintain, and/or disseminate "personally identifiable information" of the public. Personally identifiable information, or "personal information," is information that may be used to identify a specific person.

The Privacy Act and VA policy require that personally identifiable information only be used for the purpose(s) for which it was collected, unless consent (opt-in) is granted. Individuals must be provided an opportunity to provide consent for any secondary use of information, such as use of collected information for marketing.

Directions:

VA 6508 is the directive which outlines the PIA requirement for every System/Application/Program. More information can be found by reading VA 6508.

If you find that you can't click on checkboxes, make sure that you are: 1) Not in "design mode" and 2) you have enabled macros.

PIA Website: http://vaww.privacy.va.gov/Privacy_Impact_Assessments.asp

Roles and Responsibilities:

Roles and responsibilities for the specific process are clearly defined for all levels of staff in the Privacy Impact Assessment Handbook 6202.2 referenced in the procedure section of this document.

- a. The Privacy Officer is responsible for the overall coordination and review of the PIA to ensure compliance with VA Handbook 6202.2.
- b. Records Officer is responsible for supplying records retention and deletion schedules.
- c. Information Technology (IT) staff responsible for the privacy of the system data will perform a PIA in accordance with VA Handbook 6202.2 and to immediately report all anomalies to the Privacy Service and appropriate management chain.
- d. Information Security Officer (ISO) is responsible for assisting the Privacy Officer and providing information regarding security controls.
- e. The CIO is responsible for ensuring that the systems under his or her jurisdiction undergo a PIA. This responsibility includes identifying the IT systems; coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues; and

systems, coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues, and reviewing and approving the PIA before submission to the Privacy Service.

Definition of PII (Personally Identifiable Information)

Information in identifiable form that is collected and stored in the system that either directly identifies an individual by name, address, social security number, telephone number, e-mail address, biometric identifiers, photograph, or other unique numbers, codes or characteristics or combined, indirectly identify an individual such as a combination of gender, race, birth date, geographical indicators, license number is also considered PII.

Macros Must Be Enabled on This Form

To enable macros, go to: 1) Tools > Macros > Security - Set to Medium; 2) Click OK; 3) Close the file and when reopening click on Enable Macros at the prompt.

(FY 2010) PIA: System Identification

Program or System Name: REGION 5 > VBA > St Paul Region > VARO Manchester > LAN

OMB Unique System / Application / Program Identifier (AKA: UPID #): 029-00-02-00-01-1120-00

Description of System / Application / Program: The Regional Office (RO) Local Area Network (LAN) serves as the default repository for incidental data used and processed by various VBA Major Applications. This data is used in granting compensation, pension, education, vocational rehabilitation and employment, insurance, and loan guaranty benefits to veterans. Information stored also includes data used for various administrative functions. The system provides RO employees local access to file and print sharing services on the LAN. It also provides client access to various applications, including email.

Facility Name: VBA Manchester Regional Office

Title:	Name:	Phone:	Email:
Privacy Officer:	Bernard Cornell	(603) 222-5765	bernard.cornell@va.gov
Information Security Officer:	John Doane	(603) 222-5773	john.doane@va.gov
Chief Information Officer:	Janis Eastman	(612) 970-5223	janis.eastman@va.gov
Person Completing Document:	John Doane	(603) 222-5773	john.doane@va.gov
System Owner:	Kevin Causley	(202) 461-9170	kevin.causley@va.gov
Other Titles:C&A Coordinator	Mary D. Barley	(202) 461-9175	mary.barley@va.gov

Other Titles:

Date of Last PIA Approved by VACO Privacy Services: (MM/YYYY) 08/2008

Date Approval To Operate Expires: 08/2011

What specific legal authorities authorize this program or system: Title 38 of the United States Code

What is the expected number of individuals that will have their PII stored in this system: Storing 4,000 +/- letters/files dealing with veterans C&P benefits

Identify what stage the System / Application / Program is at: Operations/Maintenance

The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation. 16 years

Is there an authorized change control process which documents any changes to existing applications or systems? Yes

If No, please explain:

Has a PIA been completed within the last three years? Yes

Date of Report (MM/YYYY): 06/2010

Please check the appropriate boxes and continue to the next TAB and complete the remaining questions on this form.

- Have any changes been made to the system since the last PIA?
- Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?
- Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?
- Does this system/application/program collect, store or disseminate PII/PHI data?
- Does this system/application/program collect, store or disseminate the SSN?

Does this system/application/program collect, store or disseminate the SSN?

If there is no Personally Identifiable Information on your system , please skip to TAB 12. (See Comment for Definition of PII)

(FY 2010) PIA: System of Records

Is the data maintained under one or more approved System(s) of Records?

Yes

if the answer above is no, please skip to row 16.

For each applicable System(s) of Records, list:

- | | |
|---|--|
| 1. All System of Record Identifier(s) (number): | 55VA26, 58VA21/22/28, 38VA21, 36VA00,
46VA00, 53VA00
Loan Guaranty Home, Condominium and Manufactured Home Loan Applicant Records, Specially Adapted Housing Applicant Records, and Vendee Loan Applicant Records--VA, Compensation, Pension, Education and Rehabilitation Records-VA, Veterans and Beneficiaries Identification Records Location Subsystem—VA. 36VA00 Veterans and Armed Forces Personnel United States Government Life Insurance Records-VA. 46VA00 Veterans, Beneficiaries and Attorneys United States Government Insurance Award Records- VA. 53VA00 Veterans Mortgage Life Insurance-VA, Veterans and Beneficiaries Identification and Records Location (BIRLS) and Compensation, Pension, Education, and Rehabilitation (covers BDN and Corporate databases) |
| 2. Name of the System of Records: | |
| 3. Location where the specific applicable System of Records Notice may be accessed (include the URL): | http://www.va.gov/oit/cio/foia/Privacy/SystemsOfRecords |

Have you read, and will the application, system, or program comply with, all data management practices in the System of Records Notice(s)?

Yes

Does the System of Records Notice require modification or updating?

No

(Please Select Yes/No)

Is PII collected by paper methods?

Yes

Is PII collected by verbal methods?

Yes

Is PII collected by automated methods?

Yes

Is a Privacy notice provided?

Yes

Proximity and Timing: Is the privacy notice provided at the time of data collection?

Yes

Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?

Yes

Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?

Yes

Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?

Yes



(FY 2010) PIA: Notice

Please fill in each column for the data types selected.

Data Type	Collection Method	What will the subjects be told about the information collection?	Ho co
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Paper & Electronic	The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information that you furnish may be utilized in computer matching programs with other Federal or state agencies for the purpose of determining your eligibility to receive VA benefits, as well as to collect any amount owed to the United States by virtue of your participation in any benefit program administered by the Department of Veterans Affairs.	
Family Relation (spouse, children, parents, grandparents, etc)	Paper & Electronic	The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information that you furnish may be utilized in computer matching programs with other Federal or state agencies for the purpose of determining your eligibility to receive VA benefits, as well as to collect any amount owed to the United States by virtue of your participation in any benefit program administered by the Department of Veterans Affairs.	
Service Information	VA File Database		
Medical Information	Paper & Electronic	The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information that you furnish may be utilized in computer matching programs with other Federal or state agencies for the purpose of determining your eligibility to receive VA benefits, as well as to collect any amount owed to the United States by virtue of your participation in any benefit program administered by the Department of Veterans Affairs.	
Criminal Record Information	Paper & Electronic	The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information that you furnish may be utilized in computer matching programs with other Federal or state agencies for the purpose of determining your eligibility to receive VA benefits, as well as to collect any amount owed to the United States by virtue of your participation in any benefit program administered by the Department of Veterans Affairs.	
Guardian Information	Paper & Electronic	The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information that you furnish may be utilized in computer matching programs with other Federal or state agencies for the purpose of determining your eligibility to receive VA benefits, as well as to collect any amount owed to the United States by virtue of your participation in any benefit program administered by the Department of Veterans Affairs.	
Education Information	Paper & Electronic	The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information that you furnish may be utilized in computer matching programs with other Federal or state agencies for the purpose of determining your eligibility to receive VA benefits, as well as to collect any amount owed to the United States by virtue of your participation in any benefit program administered by the Department of Veterans Affairs.	
Benefit Information	Paper & Electronic	The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information that you furnish may be utilized in computer matching programs with other Federal or state agencies for the purpose of determining your eligibility to receive VA benefits, as well as to collect any amount owed to the United States by virtue of your participation in any benefit program administered by the Department of Veterans Affairs.	
Other (Explain)			

Data Type	Is Data Type Stored on your system?	Source	(If requested, identify the specific file, entity and/or name of agency)	It
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Yes		Veteran	
Family Relation (spouse, children, parents, grandparents, etc)	Yes		Veteran	
Service Information	Yes		Veteran	
Medical Information	Yes		Veteran	
Criminal Record Information	Yes		Veteran	
Guardian Information	Yes		Veteran	
Education Information	Yes		Veteran	
Benefit Information	Yes		Veteran	
Other (Explain)				
Other (Explain)				
Other (Explain)				

(FY 2010) PIA: Data Sharing

Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing and its purpose.	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organiz	VHA	Yes	(1) WebHINQ enables VHA to retrieve data from the corporate database and BIRLS. WebHINQ retrieves 4 pieces of data when the record is stored in the corporate database. When available, the following will be retrieved for each SC disability: The affected extremity The original effective date of the disability rating and the current (most recent) date the rating was changed In addition, the Effective Date of Combined SC Evaluation is provided. (2) CAPRI enables data flow between VBA and VHA.	N/A	VA Directive 6500, M20-4, Part II, VBA IRM Handbook 5.00.02HB2 and M20-4, Part II,

Other Veteran Organization	Co-located Veteran Service Organizations (VSO)	Yes	Co-located Veterans Service Organizations at VBA regional offices have been given on-line read only access to BDN, BDN Shell, Covers, Share, State Benefits Reference Systems, VACOLS, Virtual VA, Advisory, and MAP-D. The co-located VSOs have direct access to veteran data securely through LAN. This access is authorized by VA regulations. The organization requests access and the standard VA logon and password security requirements that are applicable to VA employees are followed. Remote Veterans Service Organizations (VSOs) –Remote Veterans Service Organizations have been given on-line read only access to SHARE and MAPD. The remote VSOs access veteran data securely through VA's Virtual Private Network. On-line access is real time and may be accessed by the County/State/National Service Organization at any time. This access is authorized by VA regulations. The County/State/National Service Organization requests on-line access for its representatives. The organization requests access and the standard VA logon and password security requirements that are applicable to VA employees are followed.	N/A	VA Directive 6500, M20-4, Part II, VBA IRM Handbook 5.00.02HB2 and M20-4, Part II,
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Other Federal Government Agency	No
State Government Agency	No
Local Government Agency	No
Research Entity	No
Other Project / System	
Other Project / System	
Other Project / System	

(FY 2010) PIA: Access to Records

Does the system gather information from another system? No

Please enter the name of the system:

Per responses in Tab 4, does the system gather information from an individual? Yes

If information is gathered from an individual, is the information provided:

Through a Written Request
 Submitted in Person
 Online via Electronic Form

Is there a contingency plan in place to process information when the system is down? Yes

(FY 2010) PIA: Secondary Use

Will PII data be included with any secondary use request? No

If yes, please check all that apply:

Druuz/Alcohol C| Mental Health HIV
 Resear| Sickle Cell ase Explain)

Describe process for authorizing access to this data.

Answer:

(FY 2010) PIA: Program Level Questions

Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?

No

If Yes, Please Specify:

Explain how collected data are limited to required elements:

Answer: Information is collected primarily on defined forms and entered to specific fields of database records. The required veteran's data is stored within the databases, which support the individual claim or claims the veteran has been granted. The LAN accesses these databases to retrieve the data.

How is data checked for completeness?

Answer: Data is checked for completeness by system audits, manual verifications and annual questionnaires through automated veteran letters. These letters ask specific questions for verification based on the existing entitlement or benefit the veteran is receiving. Also, data are updated with each veteran correspondence.

What steps or procedures are taken to ensure the data remains current and not out of date?

Answer: Data are updated as a result of returned mail, or returned direct deposits, or through contact with the veteran, beneficiary, or power of attorney. Additionally, verifications and system audits are performed.

How is new data verified for relevance, authenticity and accuracy?

Answer: All data are matched against supporting claims documentation submitted by the veteran, widow, or dependent. Certain data such as SSN is verified with the Social Security Administration. Prior to any award or entitlement authorization(s) by the VBA, the veteran record is manually reviewed and data validated to ensure correct entitlement has been approved.

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)

Answer:

(FY 2010) PIA: Retention & Disposal

What is the data retention period?

Data is retained on station as business needs require. Most often, this is a multi-year period.

Explain why the information is needed for the indicated retention period?

To process veteran claims for benefits.

What are the procedures for eliminating data at the end of the retention period?

Answer: In general, support systems retain information until that work in progress is completed and data is committed to master systems and records. The master systems retain data on a permanent basis (beyond the actual death of the veteran). If incidental data is maintained in a user's personal folder on the network, that data is archived when the employment is terminated.

Where are these procedures documented?

Answer: VA Handbook 6300.5 and Records Control Schedule (RCS) VBA-1, Part 1, Section 8 available online at <http://www.warms.vba.va.gov/admin23/part1/sec08.doc> and the Systems of Record 58VA21/22 and 38VA23.

How are data retention procedures enforced?

Answer: Management oversight and review enforces data retention policies.

Has the retention schedule been approved by the National Archives and Records Administration (NARA)

Yes

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)

Answer:

(FY 2010) PIA: Children's Online Privacy Protection Act (COPPA)

Will information be collected through the internet from children under age 13?

No

If Yes, How will parental or guardian approval be obtained?

Answer:

(FY 2010) PIA: Additional Comments

Add any additional comments on this tab for any question in the form you want to comment on.
Please indicate the question you are responding to and then add your comments.

(FY 2010) PIA: VBA Minor Applications

Explain what minor application that are associated with your installation? (Check off that apply)

Records Locator System	X	Education Training Website	Appraisal System	Baker System	Veterans Assistance Discharge System (VADS)
Veterans Assistance Discharge System (VADS)	X	VR&E Training Website	Web Electronic Lender Identification	Dental Records Manager	VBA Training Academy
X LGV Processing		VA Reserve Educational Assistance Program	CONDO PUD Builder	Sidexis	X Veterans Service Network (VETSNET)
X Loan Service and Claims		Web Automated Verification of Enrollment	Centralized Property Tracking System	Priv Plus	X Waco Indianapolis, Newark, Roanoke, Seattle (WINRS)
X LGV Home Loans		Right Now Web	Electronic Appraisal System	Mental Health Assistant	X BIRLS
X Search Participant Profile (SPP)	X	VA Online Certification of Enrollment (VA-ONCE)	Web LGV	Telecare Record Manager	Centralized Accounts Receivable System (CARS)
X Control of Veterans Records (COVERS)	X	Automated Folder Processing System (AFPS)	Access Manager	Omniceil	X Compensation & Pension (C&P)
X SHARE	X	Personal Computer Generated Letters (PCGL)	SAHSHA	Powerscribe Dictation System	X Corporate Database
X Modern Awards Process Development (MAP-D)	X	Personnel Information Exchange System (PIES)	VBA Data Warehouse	EndoSoft	X Control of Veterans Records (COVERS)
X Rating Board Automation 2000 (RBA2000)	X	Rating Board Automation 2000 (RBA2000)	Distribution of Operational Resources (DOOR)	X Compensation and Pension (C&P)	Data Warehouse
State of Case/Supplemental (SOC/SSDC)	X	SHARE	X Enterprise Wireless Messaging System (Blackberry)	Montgomery GI Bill	INS - BIRLS
X Awards	X	State Benefits Reference System	VBA Enterprise Messaging System	Vocational Rehabilitation & Employment (VR&E) CH 31	Mobilization
X Financial and Accounting System (FAS)	X	Training and Performance Support System (TPSS)	X LGV Centralized Fax System	Post Vietnam Era educational Program (VEAP) CH 32	X Master Veterans Record (MVR)
X Eligibility Verification Report (EVR)	X	Veterans Appeals Control and Locator System (VACOLS)	Review of Quality (ROQ)	Spinal Bifida Program CH 18	X BDN Payment History
X Automated Medical Information System (AMIS)290	X	Veterans On-Line Applications (VONAPP)	Automated Sales Reporting (ASR)	X C&P Payment System	
Web Automated Reference Material System (WARMS)	X	Automated Medical Information Exchange II (AJME II)	Electronic Card System (ECS)	Survivors and Dependents Education Assistance CH 35	
X Automated Standardized Performance Elements Nationwide (ASPEN)	X	Committee on Waivers and Compromises (COWC)	Electronic Payroll Deduction (EPD)	Reinstatement Entitlement Program for Survivors (REAPS)	
X Inquiry Routing Information System (IRIS)	X	Common Security User Manager (CSUM)	Financial Management Information System (FMI)	Educational Assistance for Members of the Selected Reserve Program CH 1606	
National Silent Monitoring (NSM)	X	Compensation and Pension (C&P) Record Interchange (CAPRI)	Purchase Order Management System (POMS)	Reserve Educational Assistance Program CH 1607	
Web Service Medical Records (WebSMR)	X	Control of Veterans Records (COVERS)	Veterans Canteen Web	X Compensation & Pension Training Website	
X Systematic Technical Accuracy Review (STAR)	X	Corporate Waco, Indianapolis, Newark, Roanoke, Seattle (Corporate WINRS)	Inventory Management System (IMS)	X Web-Enabled Approval Management System (WEAMS)	
X Fiduciary STAR Case Review	X	Fiduciary Beneficiary System (FBS)	Synquest	FOCAS	
Veterans Exam Request Info System (VERIS)		Hearing Officer Letters and Reports System (HOLAR)	RAJ/MDS	Work Study Management System (WSMS)	
X Web Automated Folder Processing System (WAFPS)		Inforce	ASSISTS	X Benefits Delivery Network (BDN)	
Courseware Delivery System (CDS)	X	Awards	MUSE	Personnel and Accounting Integrated Data and Fee Basis (PAID)	
Electronic Performance Support System (EPS)		Actuarial	Ibraun (CP Hemo)	X Personnel Information Exchange System (PIES)	
Veterans Service Representative (VSR) Advisor		Insurance Self Service	VIC	X Rating Board Automation 2000 (RBA2000)	
Loan Guaranty Training Website		Insurance Unclaimed Liabilities	BCMA Contingency Machines	X SHARE	
X C&P Training Website		Insurance Online	Script Pro	Service Member Records Tracking System	

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Minor app #1	Name	Description	Comments
	Is PII collected by this min or application?		
	Does this minor application store PII?		
	If yes, where?		
	Who has access to this data?		

Minor app #2	Name	Description	Comments
	Is PII collected by this min or application?		
	Does this minor application store PII?		
	If yes, where?		
	Who has access to this data?		

Minor app #3	Name	Description	Comments
	Is PII collected by this min or application?		
	Does this minor application store PII?		
	If yes, where?		
	Who has access to this data?		

(FY 2010) PIA: VISTA Minor Applications

Explain what minor application that are associated with your installation? (Check all that apply)

ACCOUNTS RECEIVABLE	DRUG ACCOUNTABILITY	INPATIENT MEDICATIONS	OUTPATIENT PHARMACY	SOCIAL WORK
ADP PLANNING (PLANMAN)	DSS EXTRACTS	INTAKE/OUTPUT	X PAID	SPINAL CORD DYSFUNCTION
ADVERSE REACTION TRACKING	EDUCATION TRACKING	INTEGRATED BILLING	PATCH MODULE	SURGERY
ASISTS	EEO COMPLAINT TRACKING	INTEGRATED PATIENT FUNDS	PATIENT DATA EXCHANGE	SURVEY GENERATOR
AUTHORIZATION/SUBSCRIPTION	ELECTRONIC SIGNATURE	INTERIM MANAGEMENT	PATIENT FEEDBACK	TEXT INTEGRATION UTILITIES
AUTO REPLENISHMENT/WARD STOCK	ENGINEERING	SUPPORT	PATIENT REPRESENTATIVE	TOOLKIT
AUTOMATED INFO COLLECTION SYS	ENROLLMENT APPLICATION SYSTEM	KIDS	PCE PATIENT CARE ENCOUNTER	UNWINDER
AUTOMATED LAB INSTRUMENTS	EQUIPMENT/TURN-IN REQUEST	LAB SERVICE	PCE PATIENT/HS SUBSET	UTILIZATION MANAGEMENT ROLLUP
AUTOMATED MED INFO EXCHANGE	EVENT CAPTURE	LETTERMAN	PHARMACY BENEFITS MANAGEMENT	UTILIZATION REVIEW
BAR CODE MED ADMIN	EVENT DRIVEN REPORTING	LEXICON UTILITY	PHARMACY DATA MANAGEMENT	VA CERTIFIED COMPONENTS - DSSI
BED CONTROL	EXTENSIBLE EDITOR	LIBRARY	PHARMACY NATIONAL DATABASE	VA FILEMAN
BENEFICIARY TRAVEL	EXTERNAL PEER REVIEW	LIST MANAGER	PHARMACY PRESCRIPTION PRACTICE	VBECs
CAPACITY MANAGEMENT - RUM	FEE BASIS	MAILMAN	POLICE & SECURITY	VDEF
CAPRI	FUNCTIONAL INDEPENDENCE	x MASTER PATIENT INDEX	PROBLEM LIST	VENDOR - DOCUMENT STORAGE SYS
CAPACITY MANAGEMENT TOOLS	GEN. MED. REC. - GENERATOR	VISTA	PROGRESS NOTES	VHS&RA ADP TRACKING SYSTEM
CARE MANAGEMENT	GEN. MED. REC. - I/O	MCCR NATIONAL DATABASE	PROSTHETICS	VISIT TRACKING
CLINICAL CASE REGISTRIES	GEN. MED. REC. - VITALS	MEDICINE	QUALITY ASSURANCE INTEGRATION	VISTALINK
CLINICAL INFO RESOURCE NETWORK	GENERIC CODE SHEET	MICOM	QUALITY IMPROVEMENT CHECKLIST	VISTALINK SECURITY
CLINICAL MONITORING SYSTEM	GRECC	MINIMAL PATIENT DATASET	QUASAR	VISUAL IMPAIRMENT SERVICE TEAM
CLINICAL PROCEDURES	HEALTH DATA & INFORMATICS	MYHEALTHEVET	RADIOLOGY/NUCLEAR MEDICINE	ANRV
CLINICAL REMINDERS	HEALTH LEVEL SEVEN	Missing Patient Reg (Original)	RECORD TRACKING	VOLUNTARY TIMEKEEPING
CMOP	HEALTH SUMMARY	A4EL	REGISTRATION	VOLUNTARY TIMEKEEPING NATIONAL
CONSULT/REQUEST TRACKING	HINQ	NATIONAL DRUG FILE	RELEASE OF INFORMATION - DSSI	WOMEN'S HEALTH
CONTROLLED SUBSTANCES	x HOSPITAL BASED HOME CARE	NATIONAL LABORATORY TEST	TEST	CARE TRACKER
CPT/HCPCS CODES	ICR - IMMUNOLOGY CASE REGISTRY	NOBI	REMOTE ORDER/ENTRY SYSTEM	
CREDENTIALS TRACKING	IFCAP	NETWORK HEALTH EXCHANGE	RPC BROKER	
DENTAL	INCIDENT REPORTING	NOIS	RUN TIME LIBRARY	
DIETETICS	INCOME VERIFICATION MATCH	NURSING SERVICE OCCURRENCE SCREEN	SAGG SCHEDULING	
DISCHARGE SUMMARY	INCOMPLETE RECORDS TRACKING	ONCOLOGY	SECURITY SUITE UTILITY PACK	
DRG GROUPER		ORDER ENTRY/RESULTS REPORTING	SHIFT CHANGE HANDOFF TOOL	

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Name	Description	Comments
	Is PII collected by this min or application?	
Minor app #1	Does this minor application store PII? If yes, where?	
	Who has access to this data?	

Name	Description	Comments
	Is PII collected by this min or application?	
Minor app #2	Does this minor application store PII? If yes, where?	
	Who has access to this data?	

Name	Description	Comments
	Is PII collected by this min or application?	
Minor app #3	Does this minor application store PII? If yes, where?	
	Who has access to this data?	

(FY 2010) PIA: Minor Applications

Add any information concerning minor applications that may be associated with your system. Please indicate the name of the minor application, a brief description, and any comments you may wish to include. If you have more than 3 minor applications please copy then below sections as many times as needed.

Minor app #1	Name		Description		Comments	
		<input type="checkbox"/>	Is PII collected by this min or application?			
		<input type="checkbox"/>	Does this minor application store PII?			
			If yes, where?			
			Who has access to this data?			

Minor app #2	Name		Description		Comments	
		<input type="checkbox"/>	Is PII collected by this min or application?			
		<input type="checkbox"/>	Does this minor application store PII?			
			If yes, where?			
			Who has access to this data?			

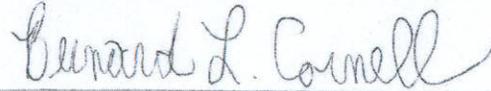
Minor app #3	Name		Description		Comments	
		<input type="checkbox"/>	Is PII collected by this min or application?			
		<input type="checkbox"/>	Does this minor application store PII?			
			If yes, where?			
			Who has access to this data?			

(FY 2010) PIA: Final Signatures

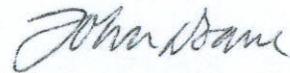
Facility Name: VBA Manchester Regional Office

Title:	Name:	Phone:	Email:
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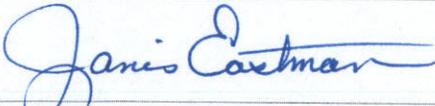
Privacy Officer:	Bernard Cornell	(603) 222-5765	bernard.cornell@va.gov
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Information Security Officer:	John Doane	(603) 222-5773	john.doane@va.gov
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Chief Information Officer:	Janis Eastman	(612) 970-5223	janis.eastman@va.gov
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Person Completing Document:	John Doane	(603) 222-5773	john.doane@va.gov
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System / Application / Program Manager:	Mary Barley		0 mary.barley@va.gov
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Date of Report: 06/03/2010

OMB Unique Project Identifier 029-00-02-00-01-1120-00

Project Name REGION 5 > VBA > St Paul Region >
VARO Manchester > LAN