

(FY 2010) PIA: System Identification

Program or System Name: REGION 5 > VBA > C&P >
LAN Applications (Part of
Benefits Support Services)

OMB Unique System / Application / Program
Identifier (AKA: UPID #): 029-00-01-16-01-1268-00

The Benefits Support Services investment sustains a full range of VBA applications and associated interfaces to include the following applications to be Certified and Accredited: BIRLS/VADS, Compensation and Pension (C&P) Corporate Applications (PIES, COVERS, VAI and VIS), C&P Web Applications (AMIS, STAR, VERIS, Web SMR), Common Security Services (CSS), CWINRS, Education Web Applications (LACAS, ECERT, RightNow Fax, WAVE), FBS, IBBA, Insurance General Ledger, Insurance LAN (VICTARS, SKIPPES), Insurance IPS, Insurance Web Applications (ISS), VONAPP, LS&C, VR&E Web Applications (ROQ), VIP (ACE, CPB, TAS, Web GIL, Web ELI, E-Appraisal, CPTS), TPSS, and WEAMS.

Description of System / Application / Program:

VBA VA Regional Offices (all 58 sites)			
Facility Name:			
Title:	Name:	Phone:	Email:
Privacy Officer:	David Newman	202-461-9439	david.newman1@va.gov
Information Security Officer:	Carriveau, Jessica	727-319-5954	jessica.lewis@va.gov

Chief Information Officer:	N/A	
Person Completing Document:	Bruce Swank	202-461-9236 bruce.swank@va.gov
Other Titles:	Kevin C. Causley	(202) 461-9170 kevin.causley@va.gov
Other Titles:	Mary D. Barley	(202) 461-9175 mary.barley@va.gov
Other Titles:		
Date of Last PIA Approved by VACO Privacy Services: (MM/YYYY)	07/2008	
Date Approval To Operate Expires:	08/2011	

38 USC 3700 et seq and 38 USC 2100 et seq; 38, USC, section 210(c) and Chapters 11, 13, 15, 31, 34, 35, and 36; 38, USC, Chapter 3, Section 21(c)(1); 38 USC 1901 et seq. 38 USC. chapter 30, 10 U.S.C. chapter 106, Pub. L. 102-484, Pub. L. 98-77

What specific legal authorities authorize this program or system:

What is the expected number of individuals that will have their PII stored in this system:

10,000,000 to 20,000,000

Identify what stage the System / Application / Program is at:

Operations/Maintenance

The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation.

The C&P systems (non-BDN) are operational at various dates fro 1997 - 2004

Is there an authorized change control process
which documents any changes to existing
applications or systems? Yes
If No, please explain: NA
Has a PIA been completed within the last
three years? Yes

Date of Report (MM/YYYY): 04/2010

Please check the appropriate boxes and continue to the next TAB and complete the remaining questions on this form.

- Have any changes been made to the system since the last PIA?
- Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?
- Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?
- Does this system/application/program collect, store or disseminate PII/PHI data?
- Does this system/application/program collect, store or disseminate the SSN?

If there is no Personally Identifiable Information on your system , please skip to TAB 12. (See Comment for Definition of PII)

(FY 2010) PIA: System of Records

Is the data maintained under one or more approved System(s) of Records?

Yes

if the answer above is no, please skip to row 16.

For each applicable System(s) of Records, list:

1. All System of Record Identifier(s) (number): 55VA26, 58VA21/22/28, 38VA21, 36VA00, 46VA00, 53VA00

Loan Guaranty Home, Condominium and Manufactured Home Loan Applicant Records, Specially Adapted Housing Applicant Records, and Vendee Loan Applicant Records--VA, Compensation, Pension, Education and Rehabilitation Records-VA, Veterans and Beneficiaries Identification Records Location Subsystem—VA. 36VA00 Veterans and Armed Forces Personnel United States Government Life Insurance Records-VA. 46VA00 Veterans, Beneficiaries and Attorneys United States Government Insurance Award Records- VA. 53VA00 Veterans Mortgage Life Insurance-VA, Veterans and Beneficiaries Identification and Records Location (BIRLS) and Compensation, Pension, Education, and Rehabilitation (covers BDN and Corporate databases)

2. Name of the System of Records:

3. Location where the specific applicable System of Records Notice may be accessed (include the URL):

http://www.rms.oit.va.gov/SOR_Records.asp

Have you read, and will the application, system, or program comply with, all data management practices in the System of Records Notice(s)?

Yes

Does the System of Records Notice require modification or updating?

No

(Please Select Yes/No)

Is PII collected by paper methods?

Yes

Is PII collected by verbal methods?

Yes

Is PII collected by automated methods?

Yes

Is a Privacy notice provided?

Yes

Proximity and Timing: Is the privacy notice provided at the time of data collection?

Yes

Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?

Yes

Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?

Yes

Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?

Yes

(FY 2010) PIA: Notice

Please fill in each column for the data types selected.

Data Type	Collection Method	What will the subjects be told about the information collection?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Paper & Electronic	Collected in order to determine and provide benefits	Verbal & Written	Verbal & Written
Family Relation (spouse, children, parents, grandparents, etc)	Paper & Electronic	Collected in order to determine and provide benefits	Verbal & Written	Verbal & Written
Service Information	Paper & Electronic	Collected in order to determine and provide benefits	Verbal & Written	Verbal & Written
Medical Information	N/A			
Criminal Record Information	Paper & Electronic	Collected in order to determine and provide benefits	Verbal & Written	Verbal & Written
Guardian Information	Paper & Electronic	Collected in order to determine and provide benefits	Verbal & Written	Verbal & Written
Education Information	Paper & Electronic	Collected in order to determine and provide benefits	Verbal & Written	Verbal & Written
Benefit Information	Paper & Electronic	Collected in order to determine and provide benefits	Verbal & Written	Verbal & Written
Other (Explain)	N/A			

Data Type	Is Data Type Stored on your system?	Source (If requested, identify the specific file, entity and/or name of agency)	Is data collection Mandatory or Voluntary?	Additional Comments
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Yes	Veteran	Mandatory	
Family Relation (spouse, children, parents, grandparents, etc)	Yes	Veteran	Mandatory	
Service Information	Yes	Veteran	Mandatory	
Medical Information	No			
Criminal Record Information	No			
Guardian Information	Yes	Veteran	Mandatory	
Education Information	Yes	Veteran	Mandatory	

Benefit Information	Yes	Veteran	Mandatory
Other (Explain)			
Other (Explain)			
Other (Explain)			

(FY 2010) PIA: Data Sharing

Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing and its purpose.	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organization	VBA C&P Service	Yes	Provide benefits	PII	Applicants are required to com
Other Veteran Organization	VSOs	Yes	Provide benefits	PII	Applicants are required to com
Other Federal Government Agency		No			
State Government Agency		No			
Local Government Agency		No			
Research Entity		No			
Other Project / System		No			
Other Project / System					
Other Project / System					

(FY 2010) PIA: Access to Records

Does the system gather information from another system? Yes
 Please enter the name of the system: BDN, Corporate database

Per responses in Tab 4, does the system gather information from an individual? Yes
 If information is gathered from an individual, is the information provided:
 Through a Written Request
 Submitted in Person
 Online via Electronic Form

Is there a contingency plan in place to process information when the system is down? Yes

(FY 2010) PIA: Secondary Use

Will PII data be included with any secondary use request? No
 Drug/Alcohol Counseling Mental Health HIV
 if yes, please check all that apply: Research Sickle Cell Other (Please Explain)

Describe process for authorizing access to this data.
 Answer:

(FY 2010) PIA: Program Level Questions

Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?

No

If Yes, Please Specify:

Explain how collected data are limited to required elements:

Answer: Information is collected primarily on defined forms and entered to specific fields of database records. We ask for minimal identifying information. Because of GPRA we review forms on a schedule and remove any request for data we no longer need to collect. Electronic data transfers are subject to design criteria, industry format standards and automated checks to ensure that only appropriate data is contained in the transfer.

How is data checked for completeness?

Answer: Original submission of data is verified for completeness by the Regional Office Veterans Claims Examiners. There are also internal program controls, edits, and checks to ensure that the data submitted is complete. Automated edits and audits determine that a) a data element is present, and b) that the value is consistent with the data requested, and c) consistent with the record being created/updated. Veterans who participate in VBA education programs must certify their enrollment monthly. The School certifying official must also certify the same enrollment information. Data is also verified through computer matching programs with other agencies.

What steps or procedures are taken to ensure the data remains current and not out of date?

Answer: Veterans who participate in VBA education programs must certify their enrollment monthly. The School certifying official must also certify the same enrollment information. Data is also verified through computer matching programs with other agencies. Regulations (placed in effect FY 2006) require loan program participants to provide loan performance data on existing active VA home loans monthly or more often. Certain data such as dividend rates are updated on an annual schedule. Other data is updated as a result of returned mail, or returned direct deposits, or through contact with policyholders after a significant event affecting their account.

How is new data verified for relevance, authenticity and accuracy?

Answer: Veterans must provide supporting documentation that verifies their claims such as marriage, birth, and death certificates, DD-214's and other documentation. These documents are reviewed by the Regional Office Veterans Claims Examiners to certify authenticity and accuracy. Automated edits and audits determine that a) a data element is present, and b) that the value is consistent with the data requested, and c) consistent with the record being created/updated. Applications for insurance benefits are verified using other data within the VA. For instance, applicants for Service-Disabled Veterans Insurance must have received rating for a new service-connected disability in the last two years, and applicants for Veterans Mortgage Life Insurance must previously have received a grant for specially adapted housing. Applications from current customers, such as to receive a loan, are verified against existing insurance records. Certain data such as SSN is verified with Social Security Administration. This and other data about current customers is verified through contact after a significant event affecting their account, or as a result of returne

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)

Answer:

(FY 2010) PIA: Retention & Disposal

What is the data retention period?

Answer: VA Handbook 6300.1 Records Management Procedures explains the Records Control Schedule procedures.

Explain why the information is needed for the indicated retention period?

Answer: VA Handbook 6300.1 Records Management Procedures explains the Records Control Schedule procedures. Electronic loan records are retained until they are no longer of interest to the program. Active insurance records are retained. Data on active records is changeable. Prior copies of active records and their changing values are not retained. Inactive records are purged from some applications, but the record as it appeared at its final active day is retained. A list of transactions affecting the system has been maintained since 1995 and there are no plans to remove records. The records retention program requires storage of inactive records at a servicing Federal Archives and Records Center for 50 years. Life insurance programs for veterans have been in force since 1919. It is not uncommon for VA to receive inquiries about old insurance policies. For instance, we receive frequent inquiries about military and VA insurance paperwork found in the effects of deceased veterans. Occasionally, these date back several years, and in a few well-publicized cases to deaths that occurred in WW II. To the extent these records can be retrieved and,

What are the procedures for eliminating data at the end of the retention period?

Answer: VA HBK 6300.1 Records Management Procedures explains the Records Control Schedule procedures. Shredding or burning for hard copy, erasure, and destruction of storage media for electronic records. Insurance data on tapes are controlled by the CA-TMS product. At the expiration of their retention period, tapes are returned to the pool and are written-over with subsequent processing cycles. Tapes returned from off-site storage are also returned to the pool and written-over. Electronic records are retained indefinitely. When hardware is excessed, fixed drives are sanitized of that copy of the data in accordance with VA and VBA procedures. After 75 years retention at the FRC, the education benefit records are destroyed. The data retention period for BIRLS data is contained in RCS VBA-1, Part I, Item Number 08-065.000 and subparagraphs, which states "Destroy files data in accordance with system design."

Where are these procedures documented?

Answer: VA HBK 6300.1 Records Management Procedures explains the Records Control Schedule procedures. System of Records 58VA21/22/28. Records Control Schedule (RCS) VBA-1, Part I, Section 8, available online at <http://www.warms.vba.va.gov/admin23/rcs/part1/sec08.doc> For insurance records: Philadelphia ITC Operating Memorandum 284-07-00, Subj: Protection of VA Indispensable Records and Philadelphia ITC Operating Memorandum 284-16-05, SUBJ: Direct Access Storage Device (DASD) Management.

How are data retention procedures enforced?

Answer: The Director of each RO enforces retention procedures at his/her station. The application prevents the deletion of data from the IDMS database where BIRLS data is stored. By using the CA-TMS product, and manual procedures in OMs 284-07-00 and 284-16-05. Proper off-site tape retentions are periodically verified via the Disaster Recovery Exercise when the depository sends all of the stored tapes to the alternate site.

Has the retention schedule been approved by the National Archives and Records Administration (NARA)

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)

Answer: Yes

(FY 2010) PIA: Children's Online Privacy Protection Act (COPPA)

Will information be collected through the internet from children under age 13? No

If Yes, How will parental or guardian approval be obtained?

Answer:

(FY 2010) PIA: Security

Is the system/application/program following IT security Requirements and procedures required by federal law and policy to ensure that information is appropriately secured.

Yes

Has the system/application/program conducted a risk assessment, identified appropriate security controls to protect against that risk, and implemented those controls..

Yes

Is security monitoring conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information?

Yes Scans by ITC

Is security testing conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information?

Yes Scans by ITC

Are performance evaluations conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information?

Yes Scans by ITC

If 'No' to any of the 3 questions above, please describe why:
Answer:

Is adequate physical security in place to protect against unauthorized access?

Yes At ROs and ITCs

If 'No' please describe why:
Answer:

Explain how the project meets IT security requirements and procedures required by federal law.

Answer: This project implements all applicable Federal Regulations, VA IT security policy and guidelines, NIST Guidelines and industry best practices. Security is implemented in compliance with VA's Office of Cyber and Information Security (OCIS) guidelines, policies, and mandates.

Explain what security risks were identified in the security assessment? (Check all that apply)

- | | |
|--|---|
| <input checked="" type="checkbox"/> Air Conditioning Failure | <input checked="" type="checkbox"/> Hardware Failure |
| <input checked="" type="checkbox"/> Chemical/Biological Contamination | <input checked="" type="checkbox"/> Malicious Code |
| <input checked="" type="checkbox"/> Blackmail | <input checked="" type="checkbox"/> Computer Misuse |
| <input checked="" type="checkbox"/> Bomb Threats | <input checked="" type="checkbox"/> Power Loss |
| <input checked="" type="checkbox"/> Cold/Frost/Snow | <input checked="" type="checkbox"/> Sabotage/Terrorism |
| <input checked="" type="checkbox"/> Communications Loss | <input checked="" type="checkbox"/> Storms/Hurricanes |
| <input checked="" type="checkbox"/> Computer Intrusion | <input checked="" type="checkbox"/> Substance Abuse |
| <input checked="" type="checkbox"/> Data Destruction | <input checked="" type="checkbox"/> Theft of Assets |
| <input checked="" type="checkbox"/> Data Disclosure | <input checked="" type="checkbox"/> Theft of Data |
| <input checked="" type="checkbox"/> Data Integrity Loss | <input checked="" type="checkbox"/> Vandalism/Rioting |
| <input checked="" type="checkbox"/> Denial of Service Attacks | <input checked="" type="checkbox"/> Errors (Configuration and Data Entry) |
| <input checked="" type="checkbox"/> Earthquakes | <input checked="" type="checkbox"/> Burglary/Break In/Robbery |
| <input checked="" type="checkbox"/> Eavesdropping/Interception | <input checked="" type="checkbox"/> Identity Theft |
| <input checked="" type="checkbox"/> Fire (False Alarm, Major, and Minor) | <input checked="" type="checkbox"/> Fraud/Embezzlement |
| <input checked="" type="checkbox"/> Flooding/Water Damage | |

Answer: (Other Risks)

Explain what security controls are being used to mitigate these risks. (Check all that apply)

- | | |
|--|---|
| <input checked="" type="checkbox"/> Risk Management | <input checked="" type="checkbox"/> Audit and Accountability |
| <input checked="" type="checkbox"/> Access Control | <input checked="" type="checkbox"/> Configuration Management |
| <input checked="" type="checkbox"/> Awareness and Training | <input checked="" type="checkbox"/> Identification and Authentication |
| <input checked="" type="checkbox"/> Contingency Planning | <input checked="" type="checkbox"/> Incident Response |
| <input checked="" type="checkbox"/> Physical and Environmental Protection | <input checked="" type="checkbox"/> Media Protection |
| <input checked="" type="checkbox"/> Personnel Security | |
| <input checked="" type="checkbox"/> Certification and Accreditation Security Assessments | |

Answer: (Other Controls)

PIA: PIA Assessment

Identify what choices were made regarding the project/system or collection of information as a result of performing the PIA.

Answer: As a result of performing the PIA, continual emphasis and attention will be applied to addressing security and privacy concerns including assuring that collection of data and personal information contains appropriate consent and release information and that all information stored in VBA databases are secured per VA security standards.

Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization?

(Choose One)

The potential impact is **high** if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.

The potential impact is **moderate** if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.

The potential impact is **low** if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

Integrity Assessment: If the data being collected has been corrupted for any reason what will the potential impact be upon the system or organization?

(Choose One)

The potential impact is **high** if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.

The potential impact is **moderate** if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.

The potential impact is **low** if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

Confidentiality Assessment: If the data being collected has been shared with unauthorized individuals what will the potential impact be upon the system or organization?

(Choose One)

The potential impact is **high** if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.

The potential impact is **moderate** if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.

The potential impact is **low** if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

The controls are being considered for the project based on the selections from the previous assessments?

The VA's risk assessment validates the security control set and determines if any additional controls are needed to protect agency operations. Many of the security controls such as contingency planning controls, incident response controls, security training and awareness controls, personnel security controls, physical and environmental protection controls, and intrusion detection controls are common security controls used throughout the VA. Our overall security controls follow NIST SP800-53 moderate impact defined set of controls. The system owner is responsible for any system-specific issues associated with the implementation of this facility' common security controls. These issues are identified and described in the system security plans for the individual information systems.

Please add additional controls:

(FY 2010) PIA: Additional Comments

Add any additional comments on this tab for any question in the form you want to comment on.
Please indicate the question you are responding to and then add your comments.

(FY 2010) PIA: VBA Minor Applications

Explain what minor application that are associated with your installation? (Check all that apply)

Records Locator System	Education Training Website	Appraisal System
Veterans Assistance Discharge System (VADS)	VR&E Training Website	Web Electronic Lender Identification
LGY Processing	VA Reserve Educational Assistance Program	CONDO PUD Builder
Loan Service and Claims	Web Automated Verification of Enrollment	Centralized Property Tracking System
LGY Home Loans	Right Now Web	Electronic Appraisal System
Search Participant Profile (SPP)	VA Online Certification of Enrollment (VA-ONCE)	Web LGY
Control of Veterans Records (COVERS)	Automated Folder Processing System (AFPS)	Access Manager
SHARE	Personal Computer Generated > Letters (PCGL)	SAHSHA
Modern Awards Process Development (MAP-D)	Personnel Information Exchange System (PIES)	VBA Data Warehouse
Rating Board Automation 2000 (RBA2000)	Rating Board Automation 2000 (RBA2000)	Distribution of Operational Resources (DOOR)
State of Case/Supplemental (SOC/SSOC)	SHARE	Enterprise Wireless Messaging System (Blackberry)
Awards	State Benefits Reference System	VBA Enterprise Messaging System
Financial and Accounting System (FAS)	Training and Performance Support System (TPSS)	LGY Centralized Fax System
Eligibility Verification Report (EVR)	Veterans Appeals Control and Locator System (VACOLS)	Review of Quality (ROQ)
Automated Medical Information System (AMIS)290	Veterans On-Line Applications (VONAPP)	Automated Sales Reporting (ASR)
Web Automated Reference Material System (WARMS)	Automated Medical Information Exchange II (AIME II)	Electronic Card System (ECS)
Automated Standardized Performance Elements Nationwide (ASPEN)	Committee on Waivers and > Compromises (COWC)	Electronic Payroll Deduction (EPD)
Inquiry Routing Information System (IRIS)	Common Security User Manager (CSUM)	Financial Management Information System (FMI)
National Silent Monitoring (NSM)	Compensation and Pension (C&P) Record Interchange (CAPRI)	Purchase Order Management System (POMS)
Web Service Medical Records (WebSMR)	Control of Veterans Records (COVERS)	Veterans Canteen Web
Systematic Technical Accuracy Review (STAR)	Corporate Waco, Indianapolis, Newark, Roanoke, Seattle (Corporate WINRS)	Inventory Management System (IMS)
Fiduciary STAR Case Review	Fiduciary Beneficiary System (FBS)	Synquest
Veterans Exam Request Info System (VERIS)	Hearing Officer Letters and Reports System (HOLAR)	RAI/MDS
Web Automated Folder Processing System (WAFPS)	Inforce	ASSISTS >
Courseware Delivery System (CDS)	Awards	MUSE
Electronic Performance Support System (EPSS)	Actuarial	Bbraun (CP Hemo)
Veterans Service Representative (VSR) Advisor	Insurance Self Service	VIC
Loan Guaranty Training Website	Insurance Unclaimed Liabilities	BCMA Contingency Machines
C&P Training Website	Insurance Online	Script Pro

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Minor app #1	Name		Description	Comments
	Personal Computer Generated Letters (PCGL)		Used to print letters to beneficiaries	
		<input type="checkbox"/> NO	Is PII collected by this min or application?	
		<input checked="" type="checkbox"/> YES	Does this minor application store PII?	
			If yes, where?	Within the application
		Who has access to this data?	Users at Regional Offices (ROs)	

Minor app #2	Name		Description	Comments
	Committee on Waivers and Compromises (COWC)		Supports COWC decisions	
		<input checked="" type="checkbox"/> YES	Is PII collected by this min or application?	
		<input checked="" type="checkbox"/> YES	Does this minor application store PII?	
			If yes, where?	Within the application
		Who has access to this data?	Users at ROs.	

Minor app #3	Name		Description	Comments
	Benefits Delivery Network (BDN) 301		Large system used for multiple purposes.	
		<input checked="" type="checkbox"/> YES	Is PII collected by this min or application?	
		<input checked="" type="checkbox"/> YES	Does this minor application store PII?	
			If yes, where?	The BDN database
		Who has access to this data?	Users at ROs.	

Baker System	Veterans Assistance Discharge System (VADS)
Dental Records Manager	VBA Training Academy
Sidexis	Veterans Service Network (VETSNET) Waco Indianapolis, Newark, Roanoke, Seattle (WINRS)
Priv Plus Mental Health Assistant	BIRLS Centralized Accounts Receivable System (CARS)
Telecare Record Manager	
Omnicell	Compensation & Pension (C&P)
Powerscribe Dictation System	Corporate Database
EndoSoft	Control of Veterans Records (COVERS)
Compensation and Pension (C&P)	Data Warehouse
Montgomery GI Bill Vocational Rehabilitation & Employment (VR&E) CH 31 Post Vietnam Era educational Program (VEAP) CH 32	INS - BIRLS Mobilization Master Veterans Record (MVR)
Spinal Bifida Program Ch 18	BDN Payment History
C&P Payment System	
Survivors and Dependents Education Assistance CH 35	
Reinstatement Entitlement Program for Survivors (REAPS) Educational Assistance for Members of the Selected Reserve Program CH 1606	
Reserve Educational Assistance Program CH 1607 Compensation & Pension Training Website	
Web-Enabled Approval Management System (WEAMS)	
FOCAS Work Study Management System (WSMS)	
Benefits Delivery Network (BDN) Personnel and Accounting Integrated Data and Fee Basis (PAID) Personnel Information Exchange System (PIES) Rating Board Automation 2000 (RBA2000)	
SHARE Service Member Records Tracking System	

(FY 2010) PIA: VISTA Minor Applications

Explain what minor application that are associated with your installation? (Check all that apply)

ACCOUNTS RECEIVABLE	DRUG ACCOUNTABILITY	INPATIENT MEDICATIONS
ADP PLANNING (PLANMAN)	DSS EXTRACTS	INTAKE/OUTPUT
ADVERSE REACTION TRACKING	EDUCATION TRACKING	INTEGRATED BILLING
ASISTS	EEO COMPLAINT TRACKING	INTEGRATED PATIENT FUNDS
AUTHORIZATION/SUBSCRIPTION	ELECTRONIC SIGNATURE	INTERIM MANAGEMENT
AUTO REPLENISHMENT/WARD STOCK	ENGINEERING	SUPPORT
AUTOMATED INFO COLLECTION SYS	ENROLLMENT APPLICATION	KERNEL
AUTOMATED LAB INSTRUMENTS	SYSTEM	KIDS
AUTOMATED MED INFO EXCHANGE	EQUIPMENT/TURN-IN	LAB SERVICE
BAR CODE MED ADMIN	REQUEST	LETTERMAN
BED CONTROL	EVENT CAPTURE	LEXICON UTILITY
BENEFICIARY TRAVEL	EVENT DRIVEN REPORTING	LIBRARY
CAPACITY MANAGEMENT - RUM	EXTENSIBLE EDITOR	LIST MANAGER
CAPRI	EXTERNAL PEER REVIEW	MAILMAN
CAPACITY MANAGEMENT TOOLS	FEE BASIS	MASTER PATIENT INDEX
CARE MANAGEMENT	FUNCTIONAL	VISTA
CLINICAL CASE REGISTRIES	INDEPENDENCE	MCCR NATIONAL
CLINICAL INFO RESOURCE NETWORK	GEN. MED. REC. - GENERATOR	DATABASE
CLINICAL MONITORING SYSTEM	GEN. MED. REC. - I/O	MEDICINE
CLINICAL PROCEDURES	GEN. MED. REC. - VITALS	MENTAL HEALTH
CLINICAL REMINDERS	GENERIC CODE SHEET	MICOM
CMOP	GRECC	MINIMAL PATIENT
CONSULT/REQUEST TRACKING	HEALTH DATA &	DATASET
CONTROLLED SUBSTANCES	INFORMATICS	MYHEALTHEVET
CPT/HCPCS CODES	HEALTH LEVEL SEVEN	Missing Patient Reg (Original)
CREDENTIALS TRACKING	HEALTH SUMMARY	A4EL
DENTAL	HINQ	NATIONAL DRUG FILE
DIETETICS	HOSPITAL BASED HOME	NATIONAL LABORATORY
DISCHARGE SUMMARY	CARE	TEST
DRG GROUPER	ICR - IMMUNOLOGY CASE	NDBI
	REGISTRY	NETWORK HEALTH
	IFCAP	EXCHANGE
	IMAGING	NOIS
	INCIDENT REPORTING	NURSING SERVICE
	INCOME VERIFICATION MATCH	OCCURRENCE SCREEN
	INCOMPLETE RECORDS	ONCOLOGY
	TRACKING	ORDER ENTRY/RESULTS
		REPORTING

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Name	Description	Comments
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Is PII collected by this min or application?		
<input type="checkbox"/> Does this minor application store PII?		
<input type="text"/> If yes, where?		
<input type="text"/> Who has access to this data?		

Minor app #1

Name	Description	Comments
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Is PII collected by this min or application?		
<input type="checkbox"/> Does this minor application store PII?		
<input type="text"/> If yes, where?		
<input type="text"/> Who has access to this data?		

Minor app #2

Name	Description	Comments
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Is PII collected by this min or application?		
<input type="checkbox"/> Does this minor application store PII?		
<input type="text"/> If yes, where?		
<input type="text"/> Who has access to this data?		

Minor app #3

OUTPATIENT PHARMACY	SOCIAL WORK
PAID	SPINAL CORD DYSFUNCTION
PATCH MODULE	SURGERY
PATIENT DATA EXCHANGE	SURVEY GENERATOR
PATIENT FEEDBACK	TEXT INTEGRATION UTILITIES
PATIENT REPRESENTATIVE	TOOLKIT
PCE PATIENT CARE ENCOUNTER	UNWINDER
PCE PATIENT/IHS SUBSET	UTILIZATION MANAGEMENT ROLLUP
PHARMACY BENEFITS MANAGEMENT	UTILIZATION REVIEW
PHARMACY DATA MANAGEMENT	VA CERTIFIED COMPONENTS - DSSI
PHARMACY NATIONAL DATABASE	VA FILEMAN
PHARMACY PRESCRIPTION PRACTICE	VBECs
POLICE & SECURITY	VDEF
PROBLEM LIST	VENDOR - DOCUMENT STORAGE SYS
PROGRESS NOTES	VHS&RA ADP TRACKING SYSTEM
PROSTHETICS	VISIT TRACKING
QUALITY ASSURANCE INTEGRATION	VISTALINK
QUALITY IMPROVEMENT CHECKLIST	VISTALINK SECURITY
QUASAR	VISUAL IMPAIRMENT SERVICE TEAM ANRV
RADIOLOGY/NUCLEAR MEDICINE	VOLUNTARY TIMEKEEPING
RECORD TRACKING	VOLUNTARY TIMEKEEPING NATIONAL
REGISTRATION	WOMEN'S HEALTH
RELEASE OF INFORMATION - DSSI	CARE TRACKER
REMOTE ORDER/ENTRY SYSTEM	
RPC BROKER	
RUN TIME LIBRARY	
SAGG	
SCHEDULING	
SECURITY SUITE UTILITY PACK	
SHIFT CHANGE HANDOFF TOOL	

(FY 2010) PIA: Minor Applications

Add any information concerning minor applications that may be associated with your system. Please indicate the name of the minor application, a brief description, and any comments you may wish to include. If you have more than 3 minor applications please copy then below sections as many times as needed.

Minor app #1	Name		Description	Comments
		<input type="checkbox"/>	Is PII collected by this min or application?	
		<input type="checkbox"/>	Does this minor application store PII?	
			If yes, where?	
		Who has access to this data?		

Minor app #2	Name		Description	Comments
		<input type="checkbox"/>	Is PII collected by this min or application?	
		<input type="checkbox"/>	Does this minor application store PII?	
			If yes, where?	
		Who has access to this data?		

Minor app #3	Name		Description	Comments
		<input type="checkbox"/>	Is PII collected by this min or application?	
		<input type="checkbox"/>	Does this minor application store PII?	
			If yes, where?	
		Who has access to this data?		

(FY 2010) PIA: Final Signatures

Facility Name: VBA VA Regional Offices (all 58 sites)

Title:	Name:	Phone:	Email:
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Signature not verified! *DAVID NEWMAN*
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 Reason: I am the author of this document

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Jessica L. Carriveau 5/18/10
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 OMB Unique Project Identifier: 029-00-01-16-01-1268-00
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 Applications (Part of Benefits Support Services)
 Project Name