Welcome to the PIA for FY 2011!

Congress passed the E-Government Act of 2002 to encourage the use of Web-based Internet applications or other information technology by Government agencies, with the intention of enhancing access to government information and services and increasing the effectiveness, efficiency, and quality of government operations.

To combat public concerns regarding the disclosure of private information, the E-Government Act mandated various measures, including the requirement that Federal agencies conduct a Privacy Impact Assessment (PIA) for projects with information technology systems that collect, maintain, and/or disseminate "personally identifiable information" of the public. Personally identifiable information, or "personal information," is information that may be used to identify a specific person.

The Privacy Act and VA policy require that personally identifiable information only be used for the purpose(s) for which it was collected, unless consent (opt-in) is granted. Individuals must be provided an opportunity to provide consent for any secondary use of information, such as use of collected information for marketing.

Directions:
VA 6508 is the directive which outlines the PIA requirement for every System/Application/Program.

If you find that you can't click on checkboxes, make sure that you are: 1) Not in "design mode" and 2) you have enabled macros.

PIA Website: http://vaww.privacy.va.gov/Privacy_Impact_Assessments.asp

Roles and Responsibilities:
Roles and responsibilities for the specific process are clearly defined for all levels of staff in the VA Directive 6508 referenced in the procedure section of this document.

a. The Privacy Officer is responsible for the overall coordination and review of the PIA to ensure compliance with VA Directive 6508.

b. Records Officer is responsible for supplying records retention and deletion schedules.

c. Information Technology (IT) staff responsible for the privacy of the system data will perform a PIA in accordance with VA Directive 6508 and to immediately report all anomalies to the Privacy Service and appropriate management chain.

d. Information Security Officer (ISO) is responsible for assisting the Privacy Officer and providing information regarding security controls.

e. The CIO is responsible for ensuring that the systems under his or her jurisdiction undergo a PIA. This responsibility includes identifying the IT systems; coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues; and reviewing and approving the PIA before submission to the Privacy Service.

Definition of PII (Personally Identifiable Information)
Information in identifiable form that is collected and stored in the system that either directly identifies and individual by name, address, social security number, telephone number, e-mail address, biometric identifiers, photograph, or other unique numbers, codes or characteristics or combined, indirect indentify an individual such as a combination of gender, race, birth date, geographical indicators, license number is also considered PII.

Macros Must Be Enabled on This Form
Microsoft Office 2003: To enable macros, go to: 1) Tools > Macros > Security - Set to Medium; 2) Click OK; 3) Close the file and when reopening click on Enable Macros at the prompt.

Microsoft Office 2007: To enable macros, go to: 1) Office Button > Prepare > Excel Options > Trust Center > Trust Center Settings > Macro Settings > Enable

All Macros; 2) Click OK

Final Signatures

Final Signatures are digitally signed or wet signatures on a case by case basis. All signatures should be done when all modifications have been approved by the VA Privacy Service and the reviewer has indicated that the signature is all that is necessary to obtain approval.

Privacy Impact Assessment Uploaded into SMART

Privacy Impact Assessments should be uploaded into C&A section of SMART.
All PIA Validation Letters should be emailed to christina.pettit@va.gov to received full credit for submission.

(FY 2011) PIA: System Identification

Program or System Name:	REGION 2>VHA>VISN 16>Fayetteville, AR VAMC>PBX		
OMB Unique System / Application / Program Identifier	(AKA: UPID #):		029-00-02-00-01-1120-00
Description of System/ Application/ Program:	Siemens Hi-Path 4000 and Hicom 300 PBX system are installed for telecommunications within the local facility.		
Facility Name:	Veterans Health Care Center of the Ozarks Fayetteville, AR		
Title:	**Name:**	**Phone:**	**Email:**
Privacy Officer:	Duane Scoggin	479-444-4038	duane.scoggin@va.gov
Information Security Officer:	Blythe C. Graham	479-587-5988	blythe.graham@va.gov
System Owner/ Delegation of Authority	Riley Dale Nelson	817-385-3751	Riley.Nelson@va.gov
Other Titles: Network 16 CIO	Riley Dale Nelson	479-444-5011	Riley.Nelson@va.gov
Other Titles:			
Person Completing Document:	Blythe C. Graham	479-587-5988	blythe.graham@va.gov
Other Titles:			
Date of Last PIA Approved by VACO Privacy Services: (MM/YYYY)			01/2008
Date Approval To Operate Expires:			08/2011
What specific legal authorities authorize this program or system:			Title 5 U.S.C.
What is the expected number of individuals that will have their PII stored in this system:			NONE
Identify what stage the System / Application / Program is at:			Operations/Maintenance
The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation.			30 YEARS
Is there an authorized change control process which documents any changes to existing applications or systems?			Yes
If No, please explain:			
Has a PIA been completed within the last three years?			No
Date of Report (MM/YYYY):			02/2011

Please check the appropriate boxes and continue to the next TAB and complete the remaining questions on this form.

- ☑ Have any changes been made to the system since the last PIA?
- ☐ Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?
- ☐ Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?
- ☐ Does this system/application/program collect, store or disseminate PII/PHI data?
- ☐ Does this system/application/program collect, store or disseminate the SSN?

If there is no Personally Identifiable Information on your system , please complete TAB 2 & TAB 12. (See Comment for Definition of PII)

(FY 2011) PIA: System of Records

Is the data maintained under one or more approved System(s) of Records? If the answer above no, please skip to row 15.

For each applicable System(s) of Records, list:

1. All System of Record Identifier(s) (number):
2. Name of the System of Records:
3. Location where the specific applicable System of Records Notice may be accessed (include the URL):

Have you read, and will the application, system, or program comply with, all data management practices in the System of Records Notice(s)?

Does the System of Records Notice require modification or updating?

(Please Select Yes/No)

Is PII collected by paper methods?
Is PII collected by verbal methods?
Is PII collected by automated methods?
Is a Privacy notice provided?
Proximity and Timing: Is the privacy notice provided at the time of data collection?
Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?
Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?
Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?

(FY 2011) PIA: Notice

Please fill in each column for the data types selected.

Data Type	Collection Method	What will the subjects be told about the information collection?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	N/A			
Family Relation (spouse, children, parents, grandparents, etc)	N/A			
Service Information	N/A			
Medical Information	N/A			
Criminal Record Information				
Guardian Information	N/A			
Education Information	N/A			
Benefit Information				
Other (Explain)				

Data Type	Is Data Type Stored on your system?	Source (If requested, identify the specific file, entity and/or name of agency)	Is data collection Mandatory or Voluntary?	Additional Comments
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)		Other (Explain)	Mandatory	
Family Relation (spouse, children, parents, grandparents, etc)				
Service Information				

Medical Information
Criminal Record Information
Guardian Information
Education Information
Benefit Information
Other (Explain) Other (Explain) Other (Explain)

(FY 2011) PIA: Data Sharing

Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing and its purpose.	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organization					
Other Veteran Organization					
Other Federal Government Agency					
State Government Agency					
Local Government Agency					
Research Entity					
Other Project / System					
Other Project / System					
Other Project / System					

(FY 2011) PIA: Access to Records

Does the system gather information from another system?

Please enter the name of the system:

Per responses in Tab 4, does the system gather information from an individual?

If information is gathered from an individual, is the information provided:

- ☐ Through a Written Request
- ☐ Submitted in Person
- ☐ Online via Electronic Form

Is there a contingency plan in place to process information when the system is down?

(FY 2011) PIA: Secondary Use

Will PII data be included with any secondary use request?

if yes, please check all that apply:

☐ Drug/Alcohol Counseling ☐ Mental Health ☐ HIV

☐ Research ☐ Sickle Cell ☐ Other (Please Explain)

Describe process for authorizing access to this data.

Answer:

(FY 2011) PIA: Program Level Questions

Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?
If Yes, Please Specify:

Explain how collected data are limited to required elements:
Answer:

How is data checked for completeness?
Answer:

What steps or procedures are taken to ensure the data remains current and not out of date?
Answer:

How is new data verified for relevance, authenticity and accuracy?
Answer:

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)
Answer:

(FY 2011) PIA: Retention & Disposal

What is the data retention period?
Answer:

Explain why the information is needed for the indicated retention period?
Answer:

What are the procedures for eliminating data at the end of the retention period?
Answer:

Where are these procedures documented?
Answer:

How are data retention procedures enforced?
Answer:

Has the retention schedule been approved by the National Archives and Records Administration (NARA)

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)
Answer:

(FY 2011) PIA: Children's Online Privacy Protection Act (COPPA)

Will information be collected through the internet from children under age 13?
If Yes, How will parental or guardian approval be obtained?
Answer:

(FY 2011) PIA: Additional Comments

Add any additional comments or information that may have been left out for any question. Please indicate the question you are responding to and then add your comments.

(FY 2011) PIA: VBA Minor Applications

Which of these are sub-components of your system?

Access Manager
Actuarial
Appraisal System
ASSISTS
Awards
Awards
Baker System
Bbraun (CP Hemo)
BDN Payment History
BIRLS
C&P Payment System
C&P Training Website
CONDO PUD Builder
Corporate Database
Data Warehouse
EndoSoft
FOCAS
Inforce
INS - BIRLS
Insurance Online
Insurance Self Service
LGY Home Loans
LGY Processing
Mobilization
Montgomery GI Bill
MUSE
Omnicell
Priv Plus
RAI/MDS
Right Now Web
SAHSHA
Script Pro
SHARE
SHARE
SHARE
Sidexis
Synquest

Automated Sales Reporting (ASR)
BCMA Contingency Machines
Benefits Delivery Network (BDN)
Centralized Property Tracking System
Common Security User Manager (CSUM)
Compensation and Pension (C&P)
Control of Veterans Records (COVERS)
Control of Veterans Records (COVERS)
Control of Veterans Records (COVERS)
Courseware Delivery System (CDS)
Dental Records Manager
Education Training Website
Electronic Appraisal System
Electronic Card System (ECS)
Electronic Payroll Deduction (EPD)
Eligibility Verification Report (EVR)
Fiduciary Beneficiary System (FBS)
Fiduciary STAR Case Review
Financial and Accounting System (FAS)
Insurance Unclaimed Liabilities
Inventory Management System (IMS)
LGY Centralized Fax System
Loan Service and Claims
Loan Guaranty Training Website
Master Veterans Record (MVR)
Mental Health Asisstant
National Silent Monitoring (NSM)
Powerscribe Dictation System
Rating Board Automation 2000 (RBA2000)
Rating Board Automation 2000 (RBA2000)
Rating Board Automation 2000 (RBA2000)
Records Locator System
Review of Quality (ROQ)
Search Participant Profile (SPP)
Spinal Bifida Program Ch 18
State Benefits Reference System
State of Case/Supplemental (SOC/SSOC)

Automated Folder Processing System (AFPS)
Automated Medical Information Exchange II (AIME II)
Automated Medical Information System (AMIS)290
Automated Standardized Performace Elements Nationwide (ASPEN)
Centralized Accounts Receivable System (CARS)
Committee on Waivers and Compromises (COWC)
Compensation and Pension (C&P) Record Interchange (CAPRI)
Compensation & Pension Training Website
Corporate Waco, Indianapolis, Newark, Roanoke, Seattle (Corporate WINRS)
Distribution of Operational Resources (DOOR)
Educational Assistance for Members of the Selected Reserve Program CH 1606
Electronic Performance Support System (EPSS)
Enterprise Wireless Messaging System (Blackberry)
Financial Management Information System (FMI)
Hearing Officer Letters and Reports System (HOLAR)
Inquiry Routing Information System (IRIS)
Modern Awards Process Development (MAP-D)
Personnel and Accounting Integrated Data and Fee Basis (PAID)
Personal Computer Generated Letters (PCGL)
Personnel Information Exchange System (PIES)
Personnel Information Exchange System (PIES)
Post Vietnam Era educational Program (VEAP) CH 32
Purchase Order Management System (POMS)
Reinstatement Entitelment Program for Survivors (REAPS)
Reserve Educational Assistance Program CH 1607
Service Member Records Tracking System
Survivors and Dependents Education Assistance CH 35
Systematic Technical Accuracy Review (STAR)
Training and Performance Support System (TPSS)
VA Online Certification of Enrollment (VA-ONCE
VA Reserve Educational Assistance Program
Veterans Appeals Control and Locator System (VACOLS)
Veterans Assistance Discharge System (VADS)
Veterans Exam Request Info System (VERIS)
Veterans Service Representative (VSR) Advisor
Vocational Rehabilitation & Employment (VR&E) CH 31
Waco Indianapolis, Newark, Roanoke, Seattle (WINRS)

VBA Data Warehouse	Telecare Record Manager	Web Automated Folder Processing System (WAFPS)
VBA Training Academy	VBA Enterprise Messaging System	Web Automated Reference Material System (WARMS)
Veterans Canteen Web	Veterans On-Line Applications (VONAPP)	Web Automated Verification of Enrollment
VIC	Veterans Service Network (VETSNET)	Web-Enabled Approval Management System (WEAMS)
VR&E Training Website	Web Electronic Lender Identification	Web Service Medical Records (WebSMR)
Web LGY		Work Study Management System (WSMS)

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Name
Description
Comments
Is PII collected by this min or application?
Does this minor application store PII?
If yes, where?
Who has access to this data?

Name
Description
Comments
Is PII collected by this min or application?
Does this minor application store PII?
If yes, where?
Who has access to this data?

Name
Description
Comments
Is PII collected by this min or application?
Does this minor application store PII?
If yes, where?
Who has access to this data?

(FY 2011) PIA: VISTA Minor Applications

Which of these are sub-components of your system?

ASISTS	Beneficiary Travel	Accounts Receivable	Adverse Reaction Tracking
Bed Control	Care Management	ADP Planning (PlanMan)	Authorization/ Subscription
CAPRI	Care Tracker	Bad Code Med Admin	Auto Replenishment/ Ward Stock
CMOP	Clinical Reminders	Clinical Case Registries	Automated Info Collection Sys
Dental	CPT/ HCPCS Codes	Clinical Procedures	Automated Lab Instruments
Dietetics	DRG Grouper	Consult/ Request Tracking	Automated Med Info Exchange
Fee Basis	DSS Extracts	Controlled Substances	Capacity Management - RUM
GRECC	Education Tracking	Credentials Tracking	Capacity Management Tools
HINQ	Engineering	Discharge Summary	Clinical Info Resource Network
IFCAP	Event Capture	Drug Accountability	Clinical Monitoring System
Imaging	Extensible Editor	EEO Complaint Tracking	Enrollment Application System
Kernal	Health Summary	Electronic Signature	Equipment/ Turn-in Request
Kids	Incident Reporting	Event Driven Reporting	Gen. Med.Rec. - Generator
Lab Service	Intake/ Output	External Peer Review	Health Data and Informatics
Letterman	Integrated Billing	Functional Independence	ICR - Immunology Case Registry
Library	Lexicon Utility	Gen. Med. Rec. - I/O	Income Verification Match
Mailman	List Manager	Gen. Med. Rec. - Vitals	Incomplete Records Tracking
Medicine	Mental Health	Generic Code Sheet	Interim Mangement Support
MICOM	MyHealthEVet	Health Level Seven	Master Patient Index VistA
NDBI	National Drug File	Hospital Based Home Care	Missing Patient Reg (Original) A4EL
NOIS	Nursing Service	Inpatient Medications	Order Entry/ Results Reporting
Oncology	Occurrence Screen	Integrated Patient Funds	PCE Patient Care Encounter
PAID	Patch Module	MCCR National Database	Pharmacy Benefits Mangement
Prosthetics	Patient Feedback	Minimal Patient Dataset	Pharmacy Data Management
QUASER	Police & Security	National Laboratory Test	Pharmacy National Database
RPC Broker	Problem List	Network Health Exchange	Pharmacy Prescription Practice
SAGG	Progress Notes	Outpatient Pharmacy	Quality Assurance Integration
Scheduling	Record Tracking	Patient Data Exchange	Quality Improvement Checklist
Social Work	Registration	Patient Representative	Radiology/ Nuclear Medicine
Surgery	Run Time Library	PCE Patient/ HIS Subset	Release of Information - DSSI
Toolkit	Survey Generator	Security Suite Utility Pack	Remote Order/ Entry System
Unwinder	Utilization Review	Shift Change Handoff Tool	Utility Management Rollup
VA Fileman	Visit Tracking	Spinal Cord Dysfunction	CA Vertified Components - DSSI
VBECS	VistALink Security	Text Integration Utilities	Vendor - Document Storage Sys
VDEF	Women's Health	VHS & RA Tracking System	Visual Impairment Service Team ANRV
VistALink		Voluntary Timekeeping	Voluntary Timekeeping National

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Name
Description
Comments
Is PII collected by this minor application?
Does this minor application store PII?
If yes, where?
Who has access to this data?

Name
Description
Comments
Is PII collected by this minor application?
Does this minor application store PII?
If yes, where?
Who has access to this data?

Name
Description
Comments
Is PII collected by this minor application?
Does this minor application store PII?
If yes, where?
Who has access to this data?

(FY 2011) PIA: Minor Applications

Which of these are sub-components of your system?

1184 Web	ENDSOFT	RAFT
A4P	Enterprise Terminology Server & VHA Enterprise Terminology Services	RALS

(FY 2011) PIA: Final Signatures

Facility Name: REGION 2>VHA>VISN 16>Fayetteville, AR VAMC>PBX

Title:	Name:	Phone:	Email:
Privacy Officer:	Duane Scoggin	479-444-4038	duane.scoggin@va.gov
DUANE L SCOGGIN Digital Signature Block	Digitally signed by DUANE L SCOGGIN DN: o=Department of Veterans Affairs, ou=Dept. of Veterans Affairs, c=US, ou=VeriSign Trust Network, ou=www.verisign.com/repository/CPS Incorp. by Ref.,LIAB.LTD(c)96, cn=DUANE L SCOGGIN, email=duane.scoggin@va.gov Date: 2011.02.28 06:35:04 -06'00'		
Information Security Officer:	Blythe C. Graham	479-587-5988	blythe.graham@va.gov
Digitally signed by: Blythe C. Graham DN: CN = Blythe C. Graham C = US O = U.S. Government OU = Department of Veterans Affairs Date: 2011.02.26 18:46:37 -06'00' Digital Signature Block			
System Owner/ Delegation of Authority	Riley Dale Nelson	817-385-3751	Riley.Nelson@va.gov
Digital Signature Block	Digitally signed by Riley D. Nelson DN: c=US, o=U.S. Government, ou=Department of Veterans Affairs, 0.9.2342.19200300.100.1.1=Riley.Nelson@va.gov, cn=Riley D. Nelson Date: 2011.02.28 09:56:17 -06'00'		
Other Titles:	0	0	0
Digital Signature Block			

Date of Report:	2/22/11
OMB Unique Project Identifier	029-00-02-00-01-1120-00
Project Name	REGION 2>VHA>VISN 16>Fayetteville, AR VAMC>PBX