

(FY 2011) PIA: System Identification

Program or System Name: Development > OED > VBA > Veteran Benefits Management System (VBMS)
 OMB Unique System / Application / Program Identifier (AKA: UPID #): 029-00-01-22-01-1265-00

The Veterans Benefits Management System (VBMS) is a VA initiative to create a paperless environment for Veteran claims processing and benefits delivery across the five VBA business lines: Compensation and Pension; Education; Loan Guaranty; Insurance; and Vocational Rehabilitation and Employment. VBMS will combine business process transformation and commercial-off-the-shelf information technology to process a Veteran's claim electronically from submission to payment. VBMS will provide the capability to apply for, monitor, and manage benefits online and substantially contribute to the overall effort to reduce the average number of days to complete rating Compensation and Pension claims.

Description of System/ Application/ Program:

Facility Name: Terremark, Culpepper, VA

| Title: | Name: | Phone: | Email: |
|--|--------------------|--------------------|--|
| Privacy Officer: | Lisa Matuszczak | 202-461-9039 | Lisa.Matuszczak@va.gov |
| Information Security Officer: | Jim Boring | 215-842-2000 x4613 | James.Boring@va.gov |
| System Owner/ Chief Information Officer: | Kevin C. Causley | 202-461-9170 | Kevin.Causley@va.gov |
| Project Manager: | Tracie Loving | 202-461-1227 | Tracie.Loving@va.gov |
| C&A Project Officer: | Mary D. Barley | 202-461-9175 | Mary.Barley@va.gov |
| Person Completing Document: | Chelsea D. Pickens | 202-461-9244 | Chelsea.Pickens@va.gov |

Other Titles:

Date of Last PIA Approved by VACO Privacy Services: (MM/YYYY)

N/A: First PIA

Date Approval To Operate Expires:

N/A: First PIA

What specific legal authorities authorize this program or system:

Title 10, U.S.C.; Title 38 U.S.C Chapters 11, 13, 15, 30, 31, 32, 33, 34, 35, and 36; Pub. L. 102-484, Pub. L. 98-77

What is the expected number of individuals that will have their PII stored in this system:

Approximately 10,000 veteran records including Personal Health Information (PHI)

Identify what stage the System / Application / Program is at:

Development/Acquisition

The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation.

VBMS will be operational by 12/15/2010

Is there an authorized change control process which documents any changes to existing applications or systems?

N/A: First PIA

If No, please explain:

Has a PIA been completed within the last three years?

N/A: First PIA

Date of Report (MM/YYYY):

11/2010

Please check the appropriate boxes and continue to the next TAB and complete the remaining questions on this form.

- Have any changes been made to the system since the last PIA?
- Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?
- Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?
- Does this system/application/program collect, store or disseminate PII/PHI data?
- Does this system/application/program collect, store or disseminate the SSN?

If there is no Personally Identifiable Information on your system , please complete TAB 7 & TAB 12. (See Comment for Definition of PII)

(FY 2011) PIA: System of Records

Is the data maintained under one or more approved System(s) of Records? If the answer above no, please skip to row 15. Yes

For each applicable System(s) of Records, list:

| | |
|---|---|
| 1. All System of Record Identifier(s) (number): | 24VA19 (Formerly 24VA136) |
| 2. Name of the System of Records: | Patient Medical Records-VA |
| 3. Location where the specific applicable System of Records Notice may be accessed (include the URL): | http://edocket.access.gpo.gov/2009/pdf/E9-27786.pdf |

Have you read, and will the application, system, or program comply with, all data management practices in the System of Records Notice(s)? Yes

Does the System of Records Notice require modification or updating? No

(Please Select Yes/No)

| | | |
|--|-----|---|
| Is PII collected by paper methods? | Yes | |
| Is PII collected by verbal methods? | No | |
| Is PII collected by automated methods? | No | New data will NOT be collected for this system. |
| Is a Privacy notice provided? | No | |
| Proximity and Timing: Is the privacy notice provided at the time of data collection? | No | Pre-existing hard copy records will be scanned into OCR format and stored electronically. |
| Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used? | No | |
| Authority: Does the privacy notice specify the effects of providing information on a voluntary basis? | No | Veterans will not be contacted. |
| Disclosures: Does the privacy notice specify routine use(s) that may be made of the information? | No | |

(FY 2011) PIA: Notice

Please fill in each column for the data types selected.

| Data Type | Collection Method | What will the subjects be told about the information collection? |
|---|-------------------|---|
| Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) | Paper | New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted. |
| Family Relation (spouse, children, parents, grandparents, etc) | Paper | New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted. |
| Service Information | Paper | New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted. |
| Medical Information | Paper | New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted. |
| Criminal Record Information | | |
| Guardian Information | Paper | New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted. |
| Education Information | | |
| Benefit Information | Paper | New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted. |
| Other (Explain) | | |

| Data Type | Is Data Type Stored on your system? | Source (If requested, identify the specific file, entity and/or name of agency) |
|---|-------------------------------------|--|
| Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) | Yes | VA Files / Databases (Identify file) |
| Family Relation (spouse, children, parents, grandparents, etc) | Yes | VA Files / Databases (Identify file) |
| Service Information | Yes | VA Files / Databases (Identify file) |
| Medical Information | Yes | VA Files / Databases (Identify file) |
| Criminal Record Information | No | |
| Guardian Information | Yes | VA Files / Databases (Identify file) |
| Education Information | No | |

Benefit Information

Yes

VA Files / Databases (Identify file)

Other (Explain)

Other (Explain)

Other (Explain)

**Is data collection
Mandatory or
Voluntary?**

Additional Comments

New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

New data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

(FY 2011) PIA: Data Sharing

| Organization | Name of Agency/Organization | Do they access this system? | Identify the type of Data Sharing and its purpose. | Is PII or PHI Shared? | What is the procedure you reference for the release of information? |
|--|-----------------------------|-----------------------------|--|-----------------------|---|
| Internal Sharing: VA Organization | | | | | |
| Other Veteran Organization | | | | | |
| Other Federal Government Agency | NARA | Yes | Data will be transferred for the purpose of converting hard copy records to OCR stored electronically. | Both PII & PHI | VA Interconnection Security Agreement between VBA VBMS and National Archives and Records Administration v0.1, November 15, 2010 |
| State Government Agency | | | | | |
| Local Government Agency | | | | | |
| Research Entity | | | | | |
| Other Project / System | | | | | |
| Other Project / System | | | | | |
| Other Project / System | | | | | |

(FY 2011) PIA: Access to Records

Does the system gather information from another system? No

Please enter the name of the system:

Per responses in Tab 4, does the system gather information from an individual? No

If information is gathered from an individual, is the information provided:

- Through a Written Request
- Submitted in Person
- Online via Electronic Form

Is there a contingency plan in place to process information when the system is down? Yes

(FY 2011) PIA: Secondary Use

Will PII data be included with any secondary use request? No

- Drug/Alcohol Counseling Mental Health HIV
 Research Sickle Cell Other (Please Explain)

if yes, please check all that apply:

Describe process for authorizing access to this data.

Answer: N/A

(FY 2011) PIA: Program Level Questions

Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?

No

If Yes, Please Specify:

Explain how collected data are limited to required elements:

Answer: N/A - new data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

How is data checked for completeness?

Answer: N/A - new data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

What steps or procedures are taken to ensure the data remains current and not out of date?

Answer: N/A - new data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

How is new data verified for relevance, authenticity and accuracy?

Answer: N/A - new data will NOT be collected for this system. Pre-existing hard copy records will be scanned into OCR format and stored electronically. Veterans will not be contacted.

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)

Answer:

(FY 2011) PIA: Retention & Disposal

What is the data retention period?

Answer: In accordance with the records disposition authority approved by the Archivist of the United States, paper records and information stored on electronic storage media are maintained for seventy-five (75) years after the last episode of patient care and then destroyed/or deleted.

Explain why the information is needed for the indicated retention period?

Answer: Needed to process benefit claims.

What are the procedures for eliminating data at the end of the retention period?

Answer: NARA Destruction Regulations will be followed.

Where are these procedures documented?

Answer: VA Records Control Schedule 10-1, August 1, 2009, Item XLIII-15

How are data retention procedures enforced?

Answer: Annual Audit

Has the retention schedule been approved by the National Archives and Records Administration (NARA)

Yes

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)

Answer:

(FY 2011) PIA: Children's Online Privacy Protection Act (COPPA)

Will information be collected through the internet from children under age 13?

No

If Yes, How will parental or guardian approval be obtained?

Answer:

(FY 2011) PIA: Security

Is the system/application/program following IT security Requirements and procedures required by federal law and policy to ensure that information is appropriately secured. Yes

Has the system/application/program conducted a risk assessment, identified appropriate security controls to protect against that risk, and implemented those controls.. Yes

Is security monitoring conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information? Yes

Is security testing conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information? Yes

Are performance evaluations conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information? Yes

If 'No' to any of the 3 questions above, please describe why:

Answer: The system is not yet operational. Once it is operational monitoring, testing, and evaluations will be conducted at least quarterly.

Is adequate physical security in place to protect against unauthorized access? Yes

If 'No' please describe why:

Answer:

Explain how the project meets IT security requirements and procedures required by federal law.

Answer: A standardized Department methodology based on the direction in National Institute of Standards and Technology (NIST) guidance is used to continuously monitor, test and evaluate security for this major application. The approximately 60 common security controls provided by the Office of Information and Technology (OIT), or other respective VA Program Office, are tested every year. Application-specific security testing evaluates approximately one-third of the remaining 90 controls on an annual basis, with the entire respective application NIST Special Publication (SP) 800-53 security control baseline—at the Federal Information Processing Standard (FIPS) 199 level of moderate--being tested over each three-year period. The testing supports certification and re-accreditation requirements, as well as Federal Information Security Management Act (FISMA) requirements to annually test the operational, management, and technical controls of each Department system. The specific controls identified for testing are selected by OIT Operations, with advice from the VA Office of Cyber Security (OCS), and include key controls that provide integrity and confidentiality (such as ac

Explain what security risks were identified in the security assessment? *(Check all that apply)*

- | | | |
|---|---|--|
| <input checked="" type="checkbox"/> Air Conditioning Failure | <input checked="" type="checkbox"/> Data Disclosure | <input checked="" type="checkbox"/> Hardware Failure |
| <input checked="" type="checkbox"/> Chemical/Biological Contamination | <input checked="" type="checkbox"/> Data Integrity Loss | <input checked="" type="checkbox"/> Identity Theft |
| <input checked="" type="checkbox"/> Blackmail | <input checked="" type="checkbox"/> Denial of Service Attacks | <input checked="" type="checkbox"/> Malicious Code |
| <input checked="" type="checkbox"/> Bomb Threats | <input type="checkbox"/> Earthquakes | <input checked="" type="checkbox"/> Power Loss |
| <input checked="" type="checkbox"/> Burglary/Break In/Robbery | | <input checked="" type="checkbox"/> Sabotage/Terrorism |

- Burglary/Break In/Robbery
- Cold/Frost/Snow
- Communications Loss
- Computer Intrusion
- Computer Misuse
- Data Destruction

Answer: (Other Risks)

- Eavesdropping/Interception
- Errors (Configuration and Data Entry)
- Fire (False Alarm, Major, and Minor)
- Flooding/Water Damage
- Fraud/Embezzlement

- Sabotage/Terrorism
- Storms/Hurricanes
- Substance Abuse
- Theft of Assets
- Theft of Data
- Vandalism/Rioting

Explain what security controls are being used to mitigate these risks. (Check all that apply)

- | | | |
|--|---|---|
| <input checked="" type="checkbox"/> Access Control | <input checked="" type="checkbox"/> Contingency Planning | <input checked="" type="checkbox"/> Personnel Security |
| <input checked="" type="checkbox"/> Audit and Accountability | <input checked="" type="checkbox"/> Identification and Authentication | <input checked="" type="checkbox"/> Physical and Environmental Protection |
| <input checked="" type="checkbox"/> Awareness and Training | <input checked="" type="checkbox"/> Incident Response | <input checked="" type="checkbox"/> Risk Management |
| <input checked="" type="checkbox"/> Certification and Accreditation Security Assessments | | |
| <input checked="" type="checkbox"/> Configuration Management | <input checked="" type="checkbox"/> Media Protection | |

Answer: (Other Controls)

PIA: PIA Assessment

Identify what choices were made regarding the project/system or collection of information as a result of performing the PIA.

Answer: PII is not captured within VBMS, therefore it was determined that implementation of additional security is not required. However, continual emphasis and attention should be placed on addressing security, privacy concerns, and ensuring information stored in VBA databases are secured per VA security standards.

Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization?
(Choose One)

- The potential impact is **high** if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
- The potential impact is **moderate** if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.
- The potential impact is **low** if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

Integrity Assessment: If the data being collected has been corrupted for any reason what will the potential impact be upon the system or organization?
(Choose One)

- The potential impact is **high** if the loss of integrity could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
- The potential impact is **moderate** if the loss of integrity could be expected to have a serious adverse effect on operations, assets or individuals.
- The potential impact is **low** if the loss of integrity could be expected to have a limited adverse effect on operations, assets or individuals.

Confidentiality Assessment: If the data being collected has been shared with unauthorized individuals what will the potential impact be upon

- The potential impact is **high** if the loss of confidentiality could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
- The potential impact is **moderate** if the loss of confidentiality could be expected to have a serious adverse effect on operations, assets or individuals.

the system or organization?

(Choose One)

- The potential impact is low if the loss of confidentiality could be expected to have a limited adverse effect on operations, assets or individuals.

The controls are being considered for the project based on the selections from the previous assessments?

The VA's risk assessment validates the security control set and determines if any additional controls are needed to protect agency operations. Many of the security controls such as contingency planning controls, incident response controls, security training and awareness controls, personnel security controls, physical and environmental protection controls, and intrusion detection controls are common security controls used throughout the VA. Our overall security controls follow NIST SP800-53 moderate impact defined set of controls. The system owner is responsible for any system-specific issues associated with the implementation of this facility' common security controls. These issues are identified and described in the system security plans for the individual information systems.

Please add additional controls:

(FY 2011) PIA: Additional Comments

Add any additional comments or information that may have been left out for any question. Please indicate the question you are responding to and then add your comments.

[Empty box for additional comments]

(FY 2011) PIA: VBA Minor Applications

Which of these are sub-components of your system?

N/A

| | | |
|------------------------|--|--|
| Access Manager | Automated Sales Reporting (ASR) | Automated Folder Processing System (AFPS) |
| Actuarial | BCMA Contingency Machines | Automated Medical Information Exchange II (AIME II) |
| Appraisal System | Benefits Delivery Network (BDN) | Automated Medical Information System (AMIS)290 |
| ASSISTS | Centralized Property Tracking System | Automated Standardized Performace Elements Nationwide (ASPEN) |
| Awards | Common Security User Manager (CSUM) | Centralized Accounts Receivable System (CARS) |
| Awards | Compensation and Pension (C&P) | Committee on Waivers and Compromises (COWC) |
| Baker System | Control of Veterans Records (COVERS) | Compensation and Pension (C&P) Record Interchange (CAPRI) |
| Bbraun (CP Hemo) | Control of Veterans Records (COVERS) | Compensation & Pension Training Website |
| BDN Payment History | Control of Veterans Records (COVERS) | Corporate Waco, Indianapolis, Newark, Roanoke, Seattle (Corporate WINRS) |
| BIRLS | Courseware Delivery System (CDS) | Distribution of Operational Resources (DOOR) |
| C&P Payment System | Dental Records Manager | Educational Assistance for Members of the Selected Reserve Program CH 1606 |
| C&P Training Website | Education Training Website | Electronic Performance Support System (EPSS) |
| CONDO PUD Builder | Electronic Appraisal System | Enterprise Wireless Messaging System (Blackberry) |
| Corporate Database | Electronic Card System (ECS) | Financial Management Information System (FMI) |
| Data Warehouse | Electronic Payroll Deduction (EPD) | Hearing Officer Letters and Reports System (HOLAR) |
| EndoSoft | Eligibility Verification Report (EVR) | Inquiry Routing Information System (IRIS) |
| FOCAS | Fiduciary Beneficiary System (FBS) | Modern Awards Process Development (MAP-D) |
| Inforce | Fiduciary STAR Case Review | Personnel and Accounting Integrated Data and Fee Basis (PAID) |
| INS - BIRLS | Financial and Accounting System (FAS) | Personal Computer Generated Letters (PCGL) |
| Insurance Online | Insurance Unclaimed Liabilities | Personnel Information Exchange System (PIES) |
| Insurance Self Service | Inventory Management System (IMS) | Personnel Information Exchange System (PIES) |
| LGY Home Loans | LGY Centralized Fax System | Post Vietnam Era educational Program (VEAP) CH 32 |
| LGY Processing | Loan Service and Claims | Purchase Order Management System (POMS) |
| Mobilization | Loan Guaranty Training Website | Reinstatement Entitelment Program for Survivors (REAPS) |
| Montgomery GI Bill | Master Veterans Record (MVR) | Reserve Educational Assistance Program CH 1607 |
| MUSE | Mental Health Asisstant | Service Member Records Tracking System |
| Omnicell | National Silent Monitoring (NSM) | Survivors and Dependents Education Assistance CH 35 |
| Priv Plus | Powerscribe Dictation System | Systematic Technical Accuracy Review (STAR) |
| RAI/MDS | Rating Board Automation 2000 (RBA2000) | Training and Performance Support System (TPSS) |
| Right Now Web | Rating Board Automation 2000 (RBA2000) | VA Online Certification of Enrollment (VA-ONCE) |
| SAHSHA | Rating Board Automation 2000 (RBA2000) | VA Reserve Educational Assistance Program |
| Script Pro | Records Locator System | Veterans Appeals Control and Locator System (VACOLS) |
| SHARE | Review of Quality (ROQ) | Veterans Assistance Discharge System (VADS) |
| SHARE | Search Participant Profile (SPP) | Veterans Exam Request Info System (VERIS) |
| SHARE | Spinal Bifida Program Ch 18 | Veterans Service Representative (VSR) Advisor |
| Sidexis | State Benefits Reference System | Vocational Rehabilitation & Employment (VR&E) CH 31 |
| Synquest | State of Case/Supplemental (SOC/SSOC) | Waco Indianapolis, Newark, Roanoke, Seattle (WINRS) |

VBA Data Warehouse
VBA Training Academy
Veterans Canteen Web
VIC
VR&E Training Website
Web LGY

Telecare Record Manager
VBA Enterprise Messaging System
Veterans On-Line Applications (VONAPP)
Veterans Service Network (VETSNET)
Web Electronic Lender Identification

Web Automated Folder Processing System (WAFPS)
Web Automated Reference Material System (WARMS)
Web Automated Verification of Enrollment
Web-Enabled Approval Management System (WEAMS)
Web Service Medical Records (WebSMR)
Work Study Management System (WSMS)

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

| |
|--|
| Name |
| Description |
| Comments |
| Is PII collected by this min or application? |
| Does this minor application store PII? |
| If yes, where? |
| Who has access to this data? |

| |
|--|
| Name |
| Description |
| Comments |
| Is PII collected by this min or application? |
| Does this minor application store PII? |
| If yes, where? |
| Who has access to this data? |

| |
|--|
| Name |
| Description |
| Comments |
| Is PII collected by this min or application? |
| Does this minor application store PII? |
| If yes, where? |
| Who has access to this data? |

(FY 2011) PIA: VISTA Minor Applications

Which of these are sub-components of your system?

N/A

| | | | |
|-------------|--------------------|-----------------------------|-------------------------------------|
| ASISTS | Beneficiary Travel | Accounts Receivable | Adverse Reaction Tracking |
| Bed Control | Care Management | ADP Planning (PlanMan) | Authorization/ Subscription |
| CAPRI | Care Tracker | Bad Code Med Admin | Auto Replenishment/ Ward Stock |
| CMOP | Clinical Reminders | Clinical Case Registries | Automated Info Collection Sys |
| Dental | CPT/ HCPCS Codes | Clinical Procedures | Automated Lab Instruments |
| Dietetics | DRG Grouper | Consult/ Request Tracking | Automated Med Info Exchange |
| Fee Basis | DSS Extracts | Controlled Substances | Capacity Management - RUM |
| GRECC | Education Tracking | Credentials Tracking | Capacity Management Tools |
| HINQ | Engineering | Discharge Summary | Clinical Info Resource Network |
| IFCAP | Event Capture | Drug Accountability | Clinical Monitoring System |
| Imaging | Extensible Editor | EEO Complaint Tracking | Enrollment Application System |
| Kernal | Health Summary | Electronic Signature | Equipment/ Turn-in Request |
| Kids | Incident Reporting | Event Driven Reporting | Gen. Med.Rec. - Generator |
| Lab Service | Intake/ Output | External Peer Review | Health Data and Informatics |
| Letterman | Integrated Billing | Functional Independence | ICR - Immunology Case Registry |
| Library | Lexicon Utility | Gen. Med. Rec. - I/O | Income Verification Match |
| Mailman | List Manager | Gen. Med. Rec. - Vitals | Incomplete Records Tracking |
| Medicine | Mental Health | Generic Code Sheet | Interim Mangement Support |
| MICOM | MyHealthEVet | Health Level Seven | Master Patient Index Vista |
| NDBI | National Drug File | Hospital Based Home Care | Missing Patient Reg (Original) A4EL |
| NOIS | Nursing Service | Inpatient Medications | Order Entry/ Results Reporting |
| Oncology | Occurrence Screen | Integrated Patient Funds | PCE Patient Care Encounter |
| PAID | Patch Module | MCCR National Database | Pharmacy Benefits Mangement |
| Prosthetics | Patient Feedback | Minimal Patient Dataset | Pharmacy Data Management |
| QUASER | Police & Security | National Laboratory Test | Pharmacy National Database |
| RPC Broker | Problem List | Network Health Exchange | Pharmacy Prescription Practice |
| SAGG | Progress Notes | Outpatient Pharmacy | Quality Assurance Integration |
| Scheduling | Record Tracking | Patient Data Exchange | Quality Improvement Checklist |
| Social Work | Registration | Patient Representative | Radiology/ Nuclear Medicine |
| Surgery | Run Time Library | PCE Patient/ HIS Subset | Release of Information - DSSI |
| Toolkit | Survey Generator | Security Suite Utility Pack | Remote Order/ Entry System |
| Unwinder | Utilization Review | Shift Change Handoff Tool | Utility Management Rollup |
| VA Fileman | Visit Tracking | Spinal Cord Dysfunction | CA Verified Components - DSSI |
| VBECS | VistALink Security | Text Integration Utilities | Vendor - Document Storage Sys |
| VDEF | Women's Health | VHS & RA Tracking System | Visual Impairment Service Team ANRV |
| VistALink | | Voluntary Timekeeping | Voluntary Timekeeping National |

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

| |
|---|
| Name |
| Description |
| Comments |
| Is PII collected by this minor application? |
| Does this minor application store PII? |
| If yes, where? |
| Who has access to this data? |

| |
|---|
| Name |
| Description |
| Comments |
| Is PII collected by this minor application? |
| Does this minor application store PII? |
| If yes, where? |
| Who has access to this data? |

| |
|---|
| Name |
| Description |
| Comments |
| Is PII collected by this minor application? |
| Does this minor application store PII? |
| If yes, where? |
| Who has access to this data? |

(FY 2011) PIA: Minor Applications

Which of these are sub-components of your system?

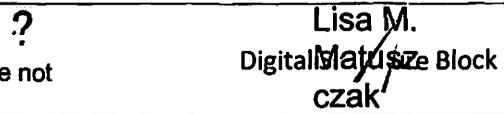
| | | | |
|-----|----------|---|------|
| N/A | 1184 Web | ENDSOFT | RAFT |
| | A4P | Enterprise Terminology Server & VHA Enterprise Terminology Services | RALS |

(FY 2011) PIA: Final Signatures

Facility Name: Development > OED > VBA > Veteran Benefits Management System (VBMS)

Title: Name: Phone: Email:

Privacy Officer: Lisa Matuszczak 202-461-9039 Lisa.Matuszczak@va.gov

Signature not verified!  Digital Signature Block
Digitally signed by Lisa M. Matuszczak
 DN: cn = Lisa M. Matuszczak c = US o = U.S. Government ou = Department of Veterans Affairs
 Date: 2010.12.08 08:43:22 -0500
 Reason: I am the author of this document

215-842-2000

Information Security Officer: Jim Boring x4613 James.Boring@va.gov

 Digital Signature Block
James C. Boring
 cn = U.S. Government, ou = Department of Veterans Affairs, ou = Internal Security, ou = OIG, ou = 300.100.1.1, email = james.boring@va.gov, cn = James C. Boring
 Date: 2010.12.07 06:36:48 -0500

System Owner/ Chief Information Officer: Kevin C. Causley 202-461-9170 Kevin.Causley@va.gov

 Digital Signature Block
Digitally signed by Kevin Causley
 cn = U.S. Government, ou = Department of Veterans Affairs, ou = Internal Security, ou = OIG, ou = 300.100.1.1, email = kevin.causley@va.gov, cn = Kevin Causley
 Date: 2010.12.08 12:18:22 -0500

Project Manager: Tracie Loving 202-461-1227 Tracie.Loving@va.gov

 - Digital Signature Block

C&A Project Officer: Mary D. Barley 202-461-9175 Mary.Barley@va.gov

 Digital Signature Block
Digitally signed by BARLEY, MARY, VBAVACO
 DN: o = Department of Veterans Affairs, ou = Dept. of Veterans Affairs, Internal Security, ou = OIG, ou = sign.com/repository/CPS Incorp. by Ref., LIABLTID(c)96, cn = BARLEY, MARY, VBAVACO, email = mary.barley@va.gov
 Date: 2010.12.08 12:16:44 -0500

Date of Report: 11/1/10
 OMB Unique Project Identifier: 029-00-01-22-01-1265-00
 Development > OED > VBA > Veteran Benefits Management System (VBMS)
 Project Name