

(FY 2011) PIA: System Identification

Program or System Name: REGION 5 > VBA > St Paul Region > VARO Indianapolis > LAN
 OMB Unique System / Application / Program Identifier (AKA: UPID #): 029-00-02-00-01-1120-00

Description of System/ Application/ Program: The Regional Office (RO) Local Area Network (LAN) serves as the default repository for incidental data used and processed by various VBA Major Applications. This data is used in granting compensation, pension, education, vocational rehabilitation and employment, insurance, and loan guaranty benefits to veterans. Information stored also includes data used for various administrative functions. The system provides RO employees local access to file and print sharing services on the LAN. It also provides client access to various applications, including email.

Facility Name:	Indianapolis VARO 326		
Title:	Name:	Phone:	Email:
Privacy Officer:	Marvin McAtee	317-547-1277	marvin.mcatee@va.gov
Information Security Officer:	Eric Patch	317-547-1197	eric.patch@va.gov
System Owner/ Chief Information Officer:	Kevin Causley	202-461-9170	kevin.causley@va.gov
Information Owner:			
Other Titles:	Mary Barley	202-461-9175	mary.barley@va.gov
Person Completing Document:	PO & ISO		
Other Titles:			
Date of Last PIA Approved by VACO Privacy Services: (MM/YYYY)			05/2010
Date Approval To Operate Expires:			08/2011

What specific legal authorities authorize this program or system: Title 38 of the United States Code
 What is the expected number of individuals that will have their PII stored in this system: Storing 1,000 – 5,000 individuals while working on their case files
 Identify what stage the System / Application / Program is at: Operations/Maintenance
 The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation. 13 years
 Is there an authorized change control process which documents any changes to existing applications or systems? Yes
 If No, please explain:
 Has a PIA been completed within the last three years? No
 Date of Report (MM/YYYY): 03/2011

Please check the appropriate boxes and continue to the next TAB and complete the remaining questions on this form.

- Have any changes been made to the system since the last PIA?
- Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?
- Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?
- Does this system/application/program collect, store or disseminate PII/PHI data?
- Does this system/application/program collect, store or disseminate the SSN?

If there is no Personally Identifiable Information on your system , please complete TAB 7 & TAB 12. (See Comment for Definition of PII)

(FY 2011) PIA: System of Records

Is the data maintained under one or more approved System(s) of Records? If the answer above no, please skip to row 15.

Yes

For each applicable System(s) of Records, list:

1. All System of Record Identifier(s) (number):

55VA26, 58VA21/22/28, 38VA21, 36VA00, 46VA00, 53VA00

2. Name of the System of Records:

Loan Guaranty Home, Condominium and Manufactured Home Loan Applicant Records, Specially Adapted Housing Applicant Records, and Vendee Loan Applicant Records--VA, Compensation, Pension, Education and Rehabilitation Records-VA, Veterans and Beneficiaries Identification Records Location Subsystem—VA. 36VA00 Veterans and Armed Forces Personnel United States Government Life Insurance Records-VA. 46VA00 Veterans, Beneficiaries and Attorneys United States Government Insurance Award Records- VA. 53VA00 Veterans Mortgage Life Insurance-VA, Veterans and Beneficiaries Identification and Records Location (BIRLS) and Compensation, Pension, Education, and Rehabilitation (covers BDN and Corporate databases)

3. Location where the specific applicable System of Records Notice may be accessed (include the URL):

<http://www.va.gov/oit/cio/foia/Privacy/SystemsOfRecords>

Have you read, and will the application, system, or program comply with, all data management practices in the System of Records Notice(s)?

Yes

Does the System of Records Notice require modification or updating?

No

(Please Select Yes/No)

Is PII collected by paper methods?

Yes

Is PII collected by verbal methods?

Yes

Is PII collected by automated methods?

Yes

Is a Privacy notice provided?

Yes

Proximity and Timing: Is the privacy notice provided at the time of data collection?

Yes

Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?

Yes

Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?

Yes

Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?

Yes

(FY 2011) PIA: Notice

Please fill in each column for the data types selected.

Data Type	Collection Method	What will the subjects be told about the information collection?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	ALL	<p>The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel</p>	Verbal & Written	Verbal & Written
Family Relation (spouse, children, parents, grandparents, etc)	ALL	<p>INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C.</p>	All	All
Service Information	ALL	<p>The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel</p>	All	All

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Medical Information

ALL

All

All

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Criminal Record Information

ALL

All

All

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Guardian Information

ALL

All

All

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Education Information

ALL

All

All

The following Written notice is on all VA forms: PRIVACY ACT INFORMATION: No allowance of compensation or pension may be granted unless this form is completed fully as required by law (38 U.S.C. 5101). The responses you submit are considered confidential (38 U.S.C. 5701). VA may disclose the information that you provide, including Social Security numbers, outside VA if the disclosure is authorized under the Privacy Act, including the routine uses identified in the VA system of records, 58VA21/22 Compensation, Pension, Education, and Rehabilitation Records - VA. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other agencies. VA may make a "routine use" disclosure for: civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel

Benefit Information

ALL

All

All

Other (Explain)

Data Type	Is Data Type Stored on your system?	Source	(If requested, identify the specific file, entity and/or name of agency)	Is data collection Mandatory or Voluntary?	Additional Comments
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Yes	Veteran		Voluntary	Other personal information accessible through the LAN includes: bank account information, employment history, gross income and net worth information, etc. Intended use is to determine, award, and pay eligible individuals VA benefits. Most of the information provided above is kept in a central database not located at this facility but any of this information could be stored on the LAN at any given time during or after the processing of a VBA benefit.
Family Relation (spouse, children, parents, grandparents, etc)	Yes	Veteran		Voluntary	Systems can contain dependent data of veteran such as personal information including name and address, age, school status, relationship to the veteran and medical status. Additional benefit may be payable for dependents as well. Most of the information provided above is kept in a central database not located at this facility but any of this information could be stored on the LAN at any given time during or after the processing of a VBA benefit.

Service Information	Yes	All of the above	Voluntary	The benefit systems contains veteran service data such as: Reserve and Guard Participation, retired pay or severance pay, hazardous agent exposure, Branch of service, duty date, released date, type of discharge, separation reason. All service data is collected to determine eligibility to specific benefits. Most of the information provided above is kept in a central database not located at this facility but any of this information could be stored on the LAN at any given time during or after the processing of a VBA benefit.
Medical Information	Yes	All of the above	Voluntary	mission areas: Compensation and Pension, Education, Vocational Rehabilitation and Employment, Loan Guaranty and Insurance. The primary services of the benefit systems entail the receipt, processing, tracking and disposition of veterans' application for benefits and requests for assistance; and the general administration of legislated benefit programs. Information is collected to provide all entitled benefits in the most complete and effective manner. The benefit systems contains medical information such as: hazardous agent exposure, branch of service, duty date, released date, type of discharge, separation reason, medical records, military clinical records, government health records, vocational rehabilitation and employment records. All medical data is collected to determine eligibility to specific benefits. Most of the information provided above is kept in a central database not located at this facility but any of this information could be stored on the LAN at any given time during or after the processing of a VBA benefit.
Criminal Record Information	Yes	All of the above	Voluntary	The benefits systems contain criminal data such as: line of duty investigations to include police reports; incarceration at federal, state or local facility, fugitive felon status, and/or investigative reports for some accidents. Data may be used to determine basic entitlement and continued eligibility that could be reduced as a result of incarceration. Most of the information provided above is kept in a central database not located at this facility but any of this information could be stored on the LAN at any given time during or after the processing of a VBA benefit.
Guardian Information	Yes	All of the above	Voluntary	Medical information would also be used to determine various guardian decisions; e.g., court ordered due to veteran unable to care for dependent. This information would consist of guardian full name, address, SSN, and date of birth. Most of the information provided above is kept in a central database not located at this facility but any of this information could be stored on the LAN at any given time during or after the processing of a VBA benefit.

Education Information

Yes

All of the above

Voluntary

The benefit systems also contain veteran educational records such as: education program approval information, approved courses, effective dates, types of training, facility code, objective code and training type. Most of the information provided above is kept in a central database not located at this facility but any of this information could be stored on the LAN at any given time during or after the processing of a VBA benefit.

Benefit Information

Yes

All of the above

Voluntary

The benefit systems also contain veteran service and employment records that are required to support entitlement to vocational rehabilitation benefits. Most of the information provided above is kept in a central database not located at this facility but any of this information could be stored on the LAN at any given time during or after the processing of a VBA benefit.

Other (Explain)

Other (Explain)

Other (Explain)

(FY 2011) PIA: Data Sharing

Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing and its purpose.	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organization	Voc Rehab, CMA, Education, VA Insurance, Loan Guranty	Yes	To determine eligibility for veterans benefits of the various VA agencies	Both PII & PHI	All Users are trained annually on their privacy responsibilities
Other Veteran Organization	Vetrans service Organization, (VSOs)	Yes	PII information to include but not limited to veteran's name, address, contact infomation, medical records, and appointment information	Both PII & PHI	These organizations are all accredited and should be listed on the following site: http://www.va.gov/ogc/reco gnizedvsos.asp
Other Federal Government Agency	Social Security Administration	No		N/A	
State Government Agency	Indiana Department of Veterans Affairs	Yes	Name, Address, Social Security Number, Family/Dependents, marital status, medical status, birth information, death information, service data; Reserve or Guard Participation, retired pay or severance pay,	Both PII & PHI	All users of the system are responsible for the privacy of this information. Users are trained annually on their privacy responsibilities
Local Government Agency		No		N/A	
Research Entity		No		N/A	
Other Project / System					
Other Project / System					
Other Project / System					

(FY 2011) PIA: Access to Records

Does the system gather information from another system?	No
Please enter the name of the system:	
Per responses in Tab 4, does the system gather information from an individual?	Yes
If information is gathered from an individual, is the information provided:	<input checked="" type="checkbox"/> Through a Written Request <input checked="" type="checkbox"/> Submitted in Person <input checked="" type="checkbox"/> Online via Electronic Form
Is there a contingency plan in place to process information when the system is down?	Yes

(FY 2011) PIA: Secondary Use

Will PII data be included with any secondary use request?

No

Drug/Alcohol Counseling

Mental Health HIV

if yes, please check all that apply:

Research Sickle Cell

Other (Please Explain)

Describe process for authorizing access to this data.

Answer: Users are granted individual levels of authority to view or process veterans claim information. The access levels are provided through strict controls and passwords assigned to individual end-users. CSEM and CSUM are the applications responsible for perform this task. Reports are created which identify all access attempts both successful and unsuccessful to any information for a veteran with any level of sensitivity restrictions. Creation of individual user IDs requires written requests from the Requesting Official with approval from the Facility Director and/or Information Security Officer, depending on the level of access requested.

(FY 2011) PIA: Program Level Questions

Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?

No

If Yes, Please Specify:

Explain how collected data are limited to required elements:

Answer: Information is collected primarily on defined forms and entered to specific fields of database records. The required veteran's data is stored within the databases, which support the individual claim or claims the veteran has been granted. The LAN accesses these databases to retrieve the data.

How is data checked for completeness?

Answer: Data is checked for completeness by system audits, manual verifications and annual questionnaires through automated veteran letters. These letters ask specific questions for verification based on the existing entitlement or benefit the veteran is receiving. Also, data are updated with each veteran correspondence.

What steps or procedures are taken to ensure the data remains current and not out of date?

Answer: Data are updated as a result of returned mail, or returned direct deposits, or through contact with the veteran, beneficiary, or power of attorney. Additionally, verifications and system audits are performed.

How is new data verified for relevance, authenticity and accuracy?

Answer: All data are matched against supporting claims documentation submitted by the veteran, widow, or dependent. Certain data such as SSN is verified with the Social Security Administration. Prior to any award or entitlement authorization(s) by the VBA, the veteran record is manually reviewed and data validated to ensure correct entitlement has been approved.

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)

Answer:

(FY 2011) PIA: Retention & Disposal

What is the data retention period?

been made by the PMC or appellate body.

a)M21-1MR, Part X, Ch. 10.9, Sec. D & IRS Regulation Part 1, Ch. 15, Sec. 3 Disposing of Records.

b)A log must be kept of each folder destroyed and the log is retained for 5 years.

c)The data is destroyed through shredding in accordance with NSA/CSS specifications prescribed by VBA and IRS Regulations.

2.) Principle Guardianship Folders (PGF) - A PGF folder and it's contents may be destroyed 2 years after case becomes obsolete.

a)M21-1MR Part XI, Ch. 4, Sec. E & RCS VB-1, Part 1, Item 06-016.000

b)Data is destroyed through shredding in accordance with NSA/CSS specifications prescribed by the M-1MR, and RCS VB-1, Part 1, Item 06-016.000

3.) Service Contracts, and related papers - These are destroyed 2 years after expiration or cancellation of agreement.

a)RCS VB-1, Part 1, Item 03-177-200

b)Data is destroyed through shredding in accordance with NSA/CSS specifications prescribed by the RCS VB-1, Part 1, Item 03-177-200

Explain why the information is needed for the indicated retention period?

Answer: Processing of veterans' claims

What are the procedures for eliminating data at the end of the retention period?

Answer: In general, support systems retain information until that work in progress is completed and data is committed to master systems and records. The master systems retain data on a permanent basis (beyond the actual death of the veteran). If incidental data is maintained in a user's personal folder on the network, that data is deleted when the employment is terminated.

Where are these procedures documented?

Answer: VA Handbook 6300.5 and Records Control Schedule (RCS) VBA-1, Part 1, Section 8 available online at <http://www.warms.vba.va.gov/admin23/part1/sec08.doc> and the Systems of Record 58VA21/22 and 38VA23.

How are data retention procedures enforced?

Answer: Management oversight and review enforces data retention policies.

Has the retention schedule been approved by the National Archives and Records Administration (NARA)

Yes

Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)

Answer:

(FY 2011) PIA: Children's Online Privacy Protection Act (COPPA)

Will information be collected through the internet from children under age 13?

No

If Yes, How will parental or guardian approval be obtained?

Answer:

(FY 2011) PIA: Security

Is the system/application/program following IT security Requirements and procedures required by federal law and policy to ensure that information is appropriately secured. Yes

Has the system/application/program conducted a risk assessment, identified appropriate security controls to protect against that risk, and implemented those controls.. Yes

Is security monitoring conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information? Yes

Is security testing conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information? Yes

Are performance evaluations conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information? Yes

If 'No' to any of the 3 questions above, please describe why:

Answer:

Is adequate physical security in place to protect against unauthorized access? Yes

If 'No' please describe why:

Answer:

Explain how the project meets IT security requirements and procedures required by federal law.

Answer: An annual assessment of security controls is currently conducted and will continue to be conducted to ensure that IT security requirements are

Explain what security risks were identified in the security assessment? *(Check all that apply)*

- | | | |
|---|---|--|
| <input checked="" type="checkbox"/> Air Conditioning Failure | <input checked="" type="checkbox"/> Data Disclosure | <input checked="" type="checkbox"/> Hardware Failure |
| <input checked="" type="checkbox"/> Chemical/Biological Contamination | <input checked="" type="checkbox"/> Data Integrity Loss | <input checked="" type="checkbox"/> Identity Theft |
| <input checked="" type="checkbox"/> Blackmail | <input checked="" type="checkbox"/> Denial of Service Attacks | <input checked="" type="checkbox"/> Malicious Code |
| <input checked="" type="checkbox"/> Bomb Threats | <input checked="" type="checkbox"/> Earthquakes | <input checked="" type="checkbox"/> Power Loss |
| <input checked="" type="checkbox"/> Burglary/Break In/Robbery | <input checked="" type="checkbox"/> Eavesdropping/Interception | <input checked="" type="checkbox"/> Sabotage/Terrorism |
| <input checked="" type="checkbox"/> Cold/Frost/Snow | <input checked="" type="checkbox"/> Errors (Configuration and Data Entry) | <input checked="" type="checkbox"/> Storms/Hurricanes |
| <input checked="" type="checkbox"/> Communications Loss | <input checked="" type="checkbox"/> Fire (False Alarm, Major, and Minor) | <input checked="" type="checkbox"/> Substance Abuse |
| <input checked="" type="checkbox"/> Computer Intrusion | <input checked="" type="checkbox"/> Flooding/Water Damage | <input checked="" type="checkbox"/> Theft of Assets |
| <input checked="" type="checkbox"/> Computer Misuse | <input checked="" type="checkbox"/> Fraud/Embezzlement | <input checked="" type="checkbox"/> Theft of Data |
| <input checked="" type="checkbox"/> Data Destruction | | <input checked="" type="checkbox"/> Vandalism/Rioting |

Answer: (Other Risks): The agency is following IT security requirements as described in the FISMA and as implemented by VA Handbook 6500. IT security

Explain what security controls are being used to mitigate these risks. *(Check all that apply)*

- | | | |
|--|---|---|
| <input checked="" type="checkbox"/> Access Control | <input checked="" type="checkbox"/> Contingency Planning | <input checked="" type="checkbox"/> Personnel Security |
| <input checked="" type="checkbox"/> Audit and Accountability | <input checked="" type="checkbox"/> Identification and Authentication | <input checked="" type="checkbox"/> Physical and Environmental Protection |
| <input checked="" type="checkbox"/> Awareness and Training | <input checked="" type="checkbox"/> Incident Response | <input checked="" type="checkbox"/> Risk Management |
| <input checked="" type="checkbox"/> Certification and Accreditation Security Assessments | | |
| <input checked="" type="checkbox"/> Configuration Management | <input checked="" type="checkbox"/> Media Protection | |

Answer: (Other Controls)

PIA: PIA Assessment

Identify what choices were made regarding the project/system or collection of information as a result of performing the PIA.

Answer: As a result of performing the PIA, continual emphasis and attention will be applied to addressing security and privacy concerns including

<p><u>Availability Assessment:</u> If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization? (Choose One)</p>	<input type="checkbox"/> The potential impact is high if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
	<input checked="" type="checkbox"/> The potential impact is moderate if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.
	<input type="checkbox"/> The potential impact is low if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

<p><u>Integrity Assessment:</u> If the data being collected has been corrupted for any reason what will the potential impact be upon the system or organization? (Choose One)</p>	<input type="checkbox"/> The potential impact is high if the loss of integrity could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
	<input checked="" type="checkbox"/> The potential impact is moderate if the loss of integrity could be expected to have a serious adverse effect on operations, assets or individuals.
	<input type="checkbox"/> The potential impact is low if the loss of integrity could be expected to have a limited adverse effect on operations, assets or individuals.

<p><u>Confidentiality Assessment:</u> If the data being collected has been shared with unauthorized individuals what will the potential impact be upon the system or organization? (Choose One)</p>	<input type="checkbox"/> The potential impact is high if the loss of confidentiality could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
	<input checked="" type="checkbox"/> The potential impact is moderate if the loss of confidentiality could be expected to have a serious adverse effect on operations, assets or individuals.
	<input type="checkbox"/> The potential impact is low if the loss of confidentiality could be expected to have a limited adverse effect on operations, assets or individuals.

The controls are being considered for the project based on the selections from the previous assessments?

The VA's risk assessment validates the security control set and determines if any additional controls are needed to protect agency operations. Many of the security controls such as contingency planning controls, incident response controls, security training and awareness controls, personnel security controls, physical and environmental protection controls, and intrusion detection controls are common security controls used throughout the VA. Our overall security controls follow NIST SP800-53 moderate impact defined set of controls. The system owner is responsible for any system-specific issues associated with the implementation of this facility' common security controls. These issues are identified and described in the system security plans for the individual information systems.

Please add additional controls:

(FY 2011) PIA: Additional Comments

Add any additional comments or information that may have been left out for any question. Please indicate the question you are responding to and then add your comments.

VARO 326 Does not host any minor applications.

(FY 2011) PIA: VBA Minor Applications

Which of these are sub-components of your system?

Access Manager	Automated Sales Reporting (ASR)	Automated Folder Processing System (AFPS)
Actuarial	BCMA Contingency Machines	X Automated Medical Information Exchange II (AIME II)
Appraisal System	X Benefits Delivery Network (BDN)	X Automated Medical Information System (AMIS)290
ASSISTS	Centralized Property Tracking System	X Automated Standardized Performace Elements Nationwide (ASPEN)
X Awards	X Common Security User Manager (CSUM)	X Centralized Accounts Receivable System (CARS)
X Awards	X Compensation and Pension (C&P)	X Committee on Waivers and Compromises (COWC)
Baker System	X Control of Veterans Records (COVERS)	X Compensation and Pension (C&P) Record Interchange (CAPRI)
Bbraun (CP Hemo)	X Control of Veterans Records (COVERS)	X Compensation & Pension Training Website
X BDN Payment History	X Control of Veterans Records (COVERS)	X Corporate Waco, Indianapolis, Newark, Roanoke, Seattle (Corporate WINRS)
X BIRLS	Courseware Delivery System (CDS)	X Distribution of Operational Resources (DOOR)
X C&P Payment System	Dental Records Manager	X Educational Assistance for Members of the Selected Reserve Program CH 1606
X C&P Training Website	Education Training Website	X Electronic Performance Support System (EPSS)
CONDO PUD Builder	Electronic Appraisal System	X Enterprise Wireless Messaging System (Blackberry)
X Corporate Database	Electronic Card System (ECS)	Financial Management Information System (FMI)
Data Warehouse	X Electronic Payroll Deduction (EPD)	Hearing Officer Letters and Reports System (HOLAR)
EndoSoft	Eligibility Verification Report (EVR)	X Inquiry Routing Information System (IRIS)
FOCAS	X Fiduciary Beneficiary System (FBS)	X Modern Awards Process Development (MAP-D)
Inforce	X Fiduciary STAR Case Review	X Personnel and Accounting Integrated Data and Fee Basis (PAID)
X INS - BIRLS	X Financial and Accounting System (FAS)	X Personal Computer Generated Letters (PCGL)
Insurance Online	Insurance Unclaimed Liabilities	X Personnel Information Exchange System (PIES)
Insurance Self Service	X Inventory Management System (IMS)	X Personnel Information Exchange System (PIES)
X LGY Home Loans	X LGY Centralized Fax System	X Post Vietnam Era educational Program (VEAP) CH 32
X LGY Processing	X Loan Service and Claims	Purchase Order Management System (POMS)
Mobilization	X Loan Guaranty Training Website	X Reinstatement Entitelment Program for Survivors (REAPS)
X Montgomery GI Bill	Master Veterans Record (MVR)	X Reserve Educational Assistance Program CH 1607
MUSE	Mental Health Asisstant	X Service Member Records Tracking System
Omnicell	National Silent Monitoring (NSM)	X Survivors and Dependents Education Assistance CH 35
Priv Plus	Powerscribe Dictation System	X Systematic Technical Accuracy Review (STAR)
RAI/MDS	X Rating Board Automation 2000 (RBA2000)	X Training and Performance Support System (TPSS)
X Right Now Web	X Rating Board Automation 2000 (RBA2000)	X VA Online Certification of Enrollment (VA-ONCE)
SAHSHA	X Rating Board Automation 2000 (RBA2000)	X VA Reserve Educational Assistance Program
Script Pro	X Records Locator System	X Veterans Appeals Control and Locator System (VACOLS)
X SHARE	Review of Quality (ROQ)	X Veterans Assistance Discharge System (VADS)
X SHARE	Search Participant Profile (SPP)	X Veterans Exam Request Info System (VERIS)
X SHARE	Spinal Bifida Program Ch 18	X Veterans Service Representative (VSR) Advisor
Sidexis	X State Benefits Reference System	X Vocational Rehabilitation & Employment (VR&E) CH 31
Synquest	X State of Case/Supplemental (SOC/SSOC)	X Waco Indianapolis, Newark, Roanoke, Seattle (WINRS)
VBA Data Warehouse	Telecare Record Manager	X Web Automated Folder Processing System (WAFPS)
X VBA Training Academy	X VBA Enterprise Messaging System	X Web Automated Reference Material System (WARMS)
Veterans Canteen Web	X Veterans On-Line Applications (VONAPP)	X Web Automated Verification of Enrollment
VIC	X Veterans Service Network (VETSNET)	X Web-Enabled Approval Management System (WEAMS)
X VR&E Training Website	Web Electronic Lender Identification	Web Service Medical Records (WebSMR)
Web LGY		Work Study Management System (WSMS)

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Name
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Comments
Is PII collected by this min or application?
Does this minor application store PII?
If yes, where?
Who has access to this data?

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(FY 2011) PIA: VISTA Minor Applications

Which of these are sub-components of your system?

ASISTS	Beneficiary Travel	Accounts Receivable	Adverse Reaction Tracking
Bed Control	Care Management	ADP Planning (PlanMan)	Authorization/ Subscription
X CAPRI	Care Tracker	Bad Code Med Admin	Auto Replenishment/ Ward Stock
CMOP	Clinical Reminders	Clinical Case Registries	Automated Info Collection Sys
Dental	CPT/ HCPCS Codes	Clinical Procedures	Automated Lab Instruments
Dietetics	DRG Grouper	Consult/ Request Tracking	Automated Med Info Exchange
Fee Basis	DSS Extracts	Controlled Substances	Capacity Management - RUM
GRECC	Education Tracking	Credentials Tracking	Capacity Management Tools
HINQ	Engineering	Discharge Summary	Clinical Info Resource Network
IFCAP	Event Capture	Drug Accountability	Clinical Monitoring System
Imaging	Extensible Editor	EEO Complaint Tracking	Enrollment Application System
Kernal	Health Summary	Electronic Signature	Equipment/ Turn-in Request
Kids	Incident Reporting	Event Driven Reporting	Gen. Med.Rec. - Generator
Lab Service	Intake/ Output	External Peer Review	Health Data and Informatics
Letterman	Integrated Billing	Functional Independence	ICR - Immunology Case Registry
Library	Lexicon Utility	Gen. Med. Rec. - I/O	Income Verification Match
Mailman	List Manager	Gen. Med. Rec. - Vitals	Incomplete Records Tracking
Medicine	Mental Health	Generic Code Sheet	Interim Mangement Support
MICOM	MyHealthEVet	Health Level Seven	Master Patient Index VistA
NDBI	National Drug File	Hospital Based Home Care	Missing Patient Reg (Original) A4EL
NOIS	Nursing Service	Inpatient Medications	Order Entry/ Results Reporting
Oncology	Occurrence Screen	Integrated Patient Funds	PCE Patient Care Encounter
X PAID	Patch Module	MCCR National Database	Pharmacy Benefits Mangement
Prosthetics	Patient Feedback	Minimal Patient Dataset	Pharmacy Data Management
QUASER	Police & Security	National Laboratory Test	Pharmacy National Database
RPC Broker	Problem List	Network Health Exchange	Pharmacy Prescription Practice
SAGG	Progress Notes	Outpatient Pharmacy	Quality Assurance Integration
Scheduling	Record Tracking	Patient Data Exchange	Quality Improvement Checklist
Social Work	Registration	Patient Representative	Radiology/ Nuclear Medicine
Surgery	Run Time Library	PCE Patient/ HIS Subset	Release of Information - DSSI
Toolkit	Survey Generator	Security Suite Utility Pack	Remote Order/ Entry System
Unwinder	Utilization Review	Shift Change Handoff Tool	Utility Management Rollup
VA Fileman	Visit Tracking	Spinal Cord Dysfunction	CA Verified Components - DSSI
VBECS	VistALink Security	Text Integration Utilities	Vendor - Document Storage Sys
VDEF	Women's Health	VHS & RA Tracking System	Visual Impairment Service Team ANRV
VistALink		Voluntary Timekeeping	Voluntary Timekeeping National

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(FY 2011) PIA: Minor Applications

Which of these are sub-components of your system?			
1184 Web		ENDSOFT	RAFT
A4P		Enterprise Terminology Server & VHA Enterprise Terminology Services	RALS
Administrative Data Repository (ADR)		ePROMISE	Remedy Application
ADT		EYECAP	
Agent Cashier	X	Financial and Accounting System (FAS)	Scanning Exam and Evaluation System
Air Fortress	X	Financial Management System (FMS)	Sentillion
Auto Instrument		Genesys	Stellant
Automated Access Request		Health Summary Contingency	Stentor
BDN 301		ICB	Tracking Continuing Education
Bed Board Management System		KOWA	Traumatic Brain Injury
Cardiff Teleform		Lynx Duress Alarm	VA Conference Room Registration
Cardiology Systems (stand alone servers from the network)		MHTP	VAMedSafe
CHECKPOINT	X	Microsoft Active Directory	VBA Data Warehouse
Clinical Data Repository/Health Data Repository	X	Microsoft Exchange E-mail System	
Combat Veteran Outreach Committee on Waiver and Compromises		Military/Vet Eye Injury Registry	VHAHUNAPP1 VHAHUNFPC1
CP&E		Mumps AudioFAX	VISTA RAD
Crystal Reports Enterprise		NOAHLINK	Whiteboard
Data Innovations		Omicell	
DELIVEREX		Onvicord (VLOG)	
DICTATION-Power Scribe		Optifill	
DRM Plus	X	P2000 ROBOT	
DSIT	X	PACS database	
DSS Quadramed		Personal Computer Generated Letters	
EDS Whiteboard (AVJED)	X	PICIS OR	
EKG System		PIV Systems	
Embedded Fragment Registry		Q-Matic	
		QMSI Prescription Processing	

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(FY 2011) PIA: Final Signatures

Facility Name: REGION 5 > VBA > St Paul Region > VARO Indianapolis > LAN

Title:	Name:	Phone:	Email:
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Privacy Officer:	Marvin McAtee	317-547-1277	marvin.mcatee@va.gov
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Information Security Officer:	Eric Patch	317-547-1197	eric.patch@va.gov
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System Owner/ Chief Information Officer:	Kevin Causley	202-461-9170	kevin.causley@va.gov
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Information Owner:	Kevin Causley	202-461-9170	kevin.causley@va.gov
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Other Titles:	Mary Barley	202-461-9175	mary.barley@va.gov
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Date of Report: 4/5/11

OMB Unique Project Identifier 029-00-02-00-01-1120-00

Project Name REGION 5 > VBA > St Paul Region >
VARO Indianapolis > LAN