

(FY 2012) PIA: System Information		*Green Highlight = Must Answer Question		*Yellow Highlight = Required to Sign PIA	
Program or System Name (as shown in SMART):		CDCO > AITC > VA > Veteran Information/Eligibility Record Services (VIERS)			
OMB Unique System / Application / Program Identifier (AKA: UPID #):		029-00-01-24-01-8105-00			
Description of System/ Application/ Program : "must match what is stated in System Security Plan (SSP)"		The Veteran Information /Eligibility Record Services (VIERS) platform provides data services, messaging, and DoD interoperability to Veterans Relationship Management (VRM) applications. It enables applications to search records and retrieve profile data, military history, and information on compensation and benefits, disabilities, and dependents. VIERS provides a definitive, trusted, and consistent view of data to support fast, efficient, and consistent interaction with the veteran. VIERS is a services tier and not exposed directly to users. The VIERS system does not have an application tier, instead it provides a data integration service tier to other applications.			
Facility or Program Office Name:		Austin Information Technology Center (AITC)			
Title:		Name:	Phone:	Email:	
Privacy Officer:		Amy Howe	512-326-6217	Amy.Howe1@va.gov	
Information Security Officer:		Casey Longacre	206-341-8551	Casey.Longacre@va.gov	
System Owner/Delegate:		David Kubacki	512-326-6408	David.Kubacki@va.gov	
Chief Information Officer:		David Kubacki	512-326-6408	David.Kubacki@va.gov	
Information Owner:					
Other Titles: Project Manager					
Person Completing Document:					
Other Titles:					
Date of Last Full Approved PIA by VACO Privacy Services: (MM/YYYY)				N/A, new PIA	
What specific legal authorities authorize this program or system:		Title 38, United States Code (USC) section 5106			
What is the expected number of individuals that will have their PII stored in this system:		Approximately 2 million			
Identify what stage the System / Application / Program is at:		Implementation			
The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation.		7/2012			
Is there an authorized change control process which documents any changes to existing applications or systems?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A : First PIA			
If No, (Explain on Tab 8)					
Is there a contingency plan in place to process information when the system is down?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A : First PIA			
Has a PIA been completed within the last three years?		<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> N/A : First PIA			
FISMA QUESTIONS					
1. Is this a new system?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
2. Does this system contain Federal information in identifiable form?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
3. Does the system include information on the public?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
4. Is there a Privacy Impact Assessment (PIA) that covers this system?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> National Security System under 40 U.S.C. 11103, a PIA is not required for this system			
5. Is Federal-owned information in this system retrieved by name or unique		<input checked="" type="radio"/> Yes <input type="radio"/> No			
6. What is the System of Records Notice (SORN) for this system?		138VA005Q			
7. Has this SORN been reviewed or updated within the last three years?		Yes three years ago			
Date of Report (MM/YYYY):		2-Jul-12			
Any check mark in the boxes below will require a full PIA. Please continue to the next TAB and complete the remaining questions.					
If there is no Personally Identifiable Information on your system, please complete TAB 2 & TAB 12. (See Comment for Definition of PII)					
<input type="checkbox"/> Have any changes been made to the system since the last PIA?					
<input type="checkbox"/> Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?					
<input checked="" type="checkbox"/> Will this system/application/program retrieve information on the basis of name, unique identifier, symbol or other PII data?					
<input checked="" type="checkbox"/> Does this system/application/program collect, store, or disseminate PII/PHI data?					

<input checked="" type="checkbox"/> Does this system/application/program collect, store or disseminate the SSN?				
Directions				

(FY 2012) PIA: System of Records

*Green Highlight = Must Answer Question

- 1. Is a SORN (System of Records Notice) Required?
- 2. Is there a SORN already in place?

<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Not Sure
<input checked="" type="radio"/> Yes	<input type="radio"/> No	

***If Yes, select all of the appropriate SORN number(s):
***If Not Sure, continue to question 3

***Click to add. Delete SORN by highlighting SORN and comma if included and press the Delete key or place focus on area to delete all SORNs.

LIST OF SORN NUMBER(S) :

138VA005Q

For each applicable System(s) of Records, list:

- 3. If records are retrieved using any of the following entities, A SORN will be required (Please check all that apply)

<input checked="" type="checkbox"/> Full Name
<input checked="" type="checkbox"/> Maiden Name
<input type="checkbox"/> Mother's Maiden Name
<input checked="" type="checkbox"/> Alias
<input checked="" type="checkbox"/> Social Security Number
<input type="checkbox"/> Passport Number
<input checked="" type="checkbox"/> Driver's License Number
<input type="checkbox"/> Taxpayer Identification Number
<input type="checkbox"/> Financial Account Number
<input type="checkbox"/> Credit Card Number
<input checked="" type="checkbox"/> Street Address
<input type="checkbox"/> Email Address
<input type="checkbox"/> Photographic Image
<input type="checkbox"/> Fingerprints
<input type="checkbox"/> Handwriting
<input type="checkbox"/> Other Biometric Data
<input checked="" type="checkbox"/> Other (Explain on Tab 8)

- 4. Based on Question 3, is a SORN required?

<input checked="" type="radio"/> Yes	<input type="radio"/> No
<input checked="" type="radio"/> Yes	<input type="radio"/> No

***If Yes, has the process begun to obtain/acquire a SORN

Location where the specific applicable System of Records Notice may be accessed:

http://www.rms.oit.va.gov/SOR_Records.asp

(FY 2012) PIA: Data Collection And Storage		*Green Highlight = Must Answer Question		
Please fill in each column for the data types selected.				
Data Type	Collection Method	What are the subjects told about the intended use of their information?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	VA File Database	N/A	N/A	N/A
Family Relation (spouse, children, parents, grandparents, etc)	VA File Database	N/A	N/A	N/A
Service Information	VA File Database	N/A	N/A	N/A
Medical Information	VA File Database	N/A	N/A	N/A
Criminal Record Information	VA File Database	N/A	N/A	N/A
Guardian Information	N/A	N/A	N/A	N/A
Education Information	VA File Database	N/A	N/A	N/A
Benefit Information	VA File Database	N/A	N/A	N/A
Other (Explain on Tab 8)	VA File Database	N/A	N/A	N/A
Data Type	Storage Method	Source (If requested, identify the specific file, entity and/or name of agency)	Is data collection Mandatory or Voluntary?	
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (VistA, VADIR)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Family Relation (spouse, children, parents, grandparents, etc)	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Service Information	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Medical Information	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Criminal Record Information	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	
Guardian Information	<input checked="" type="radio"/> Yes <input type="radio"/> No		<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Education Information	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Benefit Information	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Other (Explain on Tab 8)	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
	<i>(Please Select Yes/No)</i>			
Proximity and Timing: Is the privacy notice provided at the time of data collection?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
	routine use(s)			

(FY 2012) PIA: Data Sharing *Green Highlight = Must Answer Question	** Any connection external to VA requires an ISA/MOU per VA 6500. This section below must be consistent with your System Security Plan Interconnection Security Agreement section.					
Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing	Is PII or PHI Shared?	What is the procedure you reference for the release of information?	
Internal Sharing: VA Organization	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	
Other Veteran Organization	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	
Other Federal Government Agency	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	
State Government Agency	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	
Local Government Agency	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	
Research Entity	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A	
<input type="checkbox"/> Other Project/ System (Explain on Tab 8)						
(FY 2012) PIA: Access to Records						
Does the system gather information from another system?		<input checked="" type="radio"/> Yes <input type="radio"/> No				
Please enter the name of the system:		VistaA, VA DoD Identity Repository (VADIR), VetsNet, Federal Case Management Tool (FCMT),				
(FY 2012) PIA: Secondary Use						
Will PII data be included with any secondary use request?		<input checked="" type="radio"/> Yes <input type="radio"/> No				
Check all that apply		<input type="checkbox"/> Mental Health	<input type="checkbox"/> HIV	<input type="checkbox"/> Drug/Alcohol Counseling		
		<input type="checkbox"/> Sickle Cell	<input type="checkbox"/> Other (Explain on Tab 8)	<input type="checkbox"/> Research		

(FY 2012) PIA: Records Management		*Green Highlight = Must Answer Question	
Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?			
<input type="radio"/> Yes (Explain on Tab 8)		<input checked="" type="radio"/> No	
Is the data collected to only what is necessary to provide requested service?			
<input checked="" type="radio"/> Yes		<input type="radio"/> No (Explain on Tab 8)	
Has the data provided been verified as complete?			
<input type="checkbox"/> Veteran Verified		<input checked="" type="checkbox"/> Received From Database	
		<input type="checkbox"/> Verification Unknown	
(FY 2012) PIA: Retention & Disposal			
What is the data retention period?		RCS 10-1 link for VHA:	www.va.gov/vhapublications/rcs10/rcs10-1.pdf
Answer: The retention period is seven (7) years for each electronic transmission. This will be based on policy and regulation. Data related to PHI is 75 years from death or date of last access, whichever is longer. Transaction data is seven years. Audit and archive based on RCF 10-1.		RCS VB-1, Part II Revised for VBA:	www.benefits.va.gov/WARMS/docs/admin20/rcs/part2/part2.pdf
		National Archives and Records Administration:	www.nara.gov
Explain why the information is needed for the indicated retention period?			
Answer: Retention period for HIPAA transactions specified by the Department of Health and Human Services (HHS) Centers for Medicare and Medicaid Services (CMS).			
What are the procedures for eliminating data at the end of the retention period?			
Answer: At the end of the retention period data is automatically archived.			
Where are these procedures documented?			
Answer: These procedures are documented in the System Design Document.			
How are data retention procedures enforced?			
Answer: VA Directive 6300, Records and Information Management contains the policies and responsibilities for VA 's Records and Information Management program. VA Handbook 6300.1, Records Management Procedures, contains mandatory procedures for the proper management of records effectively and efficiently throughout their life cycle. Neither the directive or handbook is a Records Control Schedule. Procedures are enforced by Records Management Staff and VA Records Officers.			
Has the retention schedule been approved by the National Archives and Records Administration (NARA)			
<input checked="" type="radio"/> Yes		<input type="radio"/> No (Explain on Tab 8)	
(FY 2012) PIA: Children's Online Privacy Protection Act (COPPA)			
Will information be collected through the internet from children under age 13?			
<input type="radio"/> Yes (Explain on Tab 8)		<input checked="" type="radio"/> No	

(FY 2012) PIA: Security *Green Highlight = Must Answer Question

Is the system/application/program following IT security Requirements and procedures required by federal law and policy to ensure that information is appropriately secured.	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Has the system/application/program conducted a risk assessment, identified appropriate security controls to protect against that risk, and implemented those controls..	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is security monitoring conducted annually or as needed to ensure that controls continue to work properly, safeguarding the information?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is security assessment conducted annually or as needed to ensure that controls continue to work properly, safeguarding the information?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is adequate physical security in place to protect against unauthorized access?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
*Ensure PE 2, PE-3, PE-6, PE-7, PE-8 have been addressed appropriately for your categorization		

Explain what security risks were identified in the security assessment? (Check all that apply)

<input checked="" type="checkbox"/> Biological Release	<input checked="" type="checkbox"/> Fire	<input checked="" type="checkbox"/> Lightning Strike	<input type="checkbox"/> Terrorist
<input type="checkbox"/> Blizzard	<input type="checkbox"/> Flood	<input checked="" type="checkbox"/> Malicious Code	<input checked="" type="checkbox"/> Thunderstorm
<input type="checkbox"/> Burglary/Break In	<input checked="" type="checkbox"/> Hacker, Cracker	<input type="checkbox"/> Password Privacy Negligence	<input checked="" type="checkbox"/> Tornado
<input type="checkbox"/> Civil Unrest	<input type="checkbox"/> Mail	<input type="checkbox"/> Personnel Unavailable	<input type="checkbox"/> Tsunami
<input checked="" type="checkbox"/> Component Failure	<input type="checkbox"/> HAZMAT Release/Spill	<input checked="" type="checkbox"/> Power Failure	<input checked="" type="checkbox"/> User Negligence
<input type="checkbox"/> Dam Failure	<input type="checkbox"/> Human Health Emergency	<input type="checkbox"/> Sabotage	<input checked="" type="checkbox"/> User Sabotage
<input type="checkbox"/> Dust/Dioxins	<input checked="" type="checkbox"/> Hurricane	<input checked="" type="checkbox"/> System Intrusion, Break-Ins	<input type="checkbox"/> Vibration
<input type="checkbox"/> Earthquake	<input checked="" type="checkbox"/> HVAC Failure	<input checked="" type="checkbox"/> System Misconfiguration	<input type="checkbox"/> Volcano
<input type="checkbox"/> Extreme Cold	<input type="checkbox"/> Indoor Humidity	<input checked="" type="checkbox"/> System Penetration	<input type="checkbox"/> Water Damage
<input checked="" type="checkbox"/> Extreme Heat	<input type="checkbox"/> Landslide	<input checked="" type="checkbox"/> System Tampering	<input checked="" type="checkbox"/> Winter Weather Hazards

***If any other risks identified, explain in Tab 8**

Based upon the risks identified above, Explain what security controls are being used to mitigate these risks. (Check all that apply)

<input checked="" type="checkbox"/> Access Control	<input checked="" type="checkbox"/> Configuration Management	<input checked="" type="checkbox"/> Media Protection	<input checked="" type="checkbox"/> System and Services Acquisition
<input checked="" type="checkbox"/> Audit and Accountability	<input checked="" type="checkbox"/> Contingency Planning	<input checked="" type="checkbox"/> Personnel Security	<input checked="" type="checkbox"/> System and Communication Protection
<input checked="" type="checkbox"/> Awareness and Training	<input checked="" type="checkbox"/> Identification and Authentication	<input checked="" type="checkbox"/> Physical and Environmental Protection	<input checked="" type="checkbox"/> System and Information Integrity
<input checked="" type="checkbox"/> Security Assessment and Authorization	<input checked="" type="checkbox"/> Incident Response	<input checked="" type="checkbox"/> Risk Assessment	<input checked="" type="checkbox"/> Planning
			<input checked="" type="checkbox"/> Maintenance

Answer: (Other Controls) Explain on Tab 8

PIA: PIA Assessment

Based upon NIST 800-60, volume II; List the information data types chosen as a basis for your FIPS 199 System Categorization.

Answer:

	Personal Identity and Authentication Information; Benefits Management Information; Entitlement Event Information
Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization? (Choose One)	<input type="checkbox"/> The potential impact is high if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals. <input checked="" type="checkbox"/> The potential impact is moderate if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals. <input type="checkbox"/> The potential impact is low if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.
Integrity Assessment: If the data being collected has been corrupted for any reason what will the potential impact be upon the system or organization? (Choose One)	<input type="checkbox"/> The potential impact is high if the loss of integrity could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals. <input checked="" type="checkbox"/> The potential impact is moderate if the loss of integrity could be expected to have a serious adverse effect on operations, assets or individuals. <input type="checkbox"/> The potential impact is low if the loss of integrity could be expected to have a limited adverse effect on operations, assets or individuals.
Confidentiality Assessment: If the data being collected has been shared with unauthorized individuals what will the potential impact be upon the system or organization? (Choose One)	<input checked="" type="checkbox"/> The potential impact is high if the loss of confidentiality could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals. <input type="checkbox"/> The potential impact is moderate if the loss of confidentiality could be expected to have a serious adverse effect on operations, assets or individuals. <input type="checkbox"/> The potential impact is low if the loss of confidentiality could be expected to have a limited adverse effect on operations, assets or individuals.

The controls are being considered for the project based on the selections from the previous assessments? The minimum security requirements for our high impact system cover seventeen security-related areas with regard to protecting the confidentiality, integrity, and availability of VA information systems and the information processed, stored, and transmitted by those systems. The security-related areas include: access control; awareness and training; audit and accountability; certification, accreditation, and security assessments; configuration management; contingency planning; identification and authentication; incident response; maintenance; media protection; physical and environmental protection; planning; personnel security; risk assessment; systems and services acquisition; system and communications protection; and system and information integrity. Our facility employs all security controls in the respective high impact security control baseline unless specific exceptions have been allowed based on the tailoring guidance provided in NIST Special Publication 800-53 and specific VA directives.

(FY 2012) PIA: Additional Comments

Add any additional comments or information that may have been left out for any question. Please indicate the question you are responding to and then add your comments.

Answer: **Tab 3, line 25 and Tab 4 lines 7,9,45 and 13**

The system shall support VA enterprise business process requirements for Personal Information, inclusive of the following types of information:

- Demographics for Service members, Veterans, spouse/dependents (race, ethnicity, dob, DoD, gender)
- Contact Information (mailing address, types of addresses, telephone numbers, email)
- Financial Account (EFT preferences, Bank Address, other account information)
- Competency, Incarcerated indicator
- Claim Folder Location, Regional Office of Jurisdiction (ROJ)
- Veteran Indicators/Flashes (eligibility or claims prioritization), Combat Veteran Indicator
- Income (Means Test, Veteran Eligibility Verification Report)
- Health Insurance (persons health and life insurance)
- Dependency/ Relationship (Relationship type, surrogacy, fiduciary, POA, NOK), information on those relations

The system shall support VA enterprise business process requirements for Military Service Information, inclusive of the following types of information:

- Historical; VA Standard View of Basic Military History (eDD-214), LOD, WII
- Current DoD Status,
- VHA Enrollment Eligibility Supplemental Information,
- CH33 Eligibility/Entitlement Supplemental Information, and
- Supplemental DoD Separation Pay/Retiree Pay Information

The system shall support VA enterprise business process requirements for Contact History Information, inclusive of Claimant/Beneficiary comprehensive contact history information to support Self Service, Call Center, Walk Ins, Fulfillment (correspondence) and other Veteran contact business processes across all three administrations.

The system shall support VRM business process requirements for Benefits Information, inclusive of the following types of information:

- Current Benefits Profile - summary of all benefits currently being received
- Current Veteran/beneficiary eligibility determinations
- Current Veteran Enrollment information
- Rating (Service connection, %, disability rating, SC, P&T, UI)
- Comp Award Status (award line - start, stop dates)
- Pension Award Status (award line - start, stop, dates)
- Payment History (Payments amount, recent payments, payment types, debt collections, co-payments)
- Claim Information: Status of claims submitted (Disability Compensation, Pension, Education, LGY COE, SAH, CHAMPVA, VR&E, VA Healthcare, SpinaBifida, Other)
- Pending medical examination, examination results status, or other Development items where a Veteran response is pending prior to promulgation of the decision.
- Appeal Information: Status of appeals (claim for disability compensation or enrollment)

pending and final decisions at the Board of Veterans Appeals.

(FY 2012) PIA: VBA Minor Applications

Which of these are sub-components of your system?		
Access Manager	Automated Sales Reporting (ASR)	Automated Folder Processing System (AFPS)
Actuarial		Automated Medical Information Exchange II (AIME II)
Agent Orange	BCMA Contingency Machines	Automated Medical Information System (AMIS)290
Appraisal System	Centralized Property Tracking System	Automated Standardized Performance Elements Nationwide (ASPEN)
ASSISTS	Common Security User Manager (CSUM)	Broome Closet
Awards	Compensation and Pension (C&P)	Centralized Accounts Receivable System (CARS)
Baker System	Control of Veterans Records (COVERS)	Committee on Waivers and Compromises (COWC)
	Courseware Delivery System (CDS)	Compensation and Pension (C&P) Record Interchange (CAPRI)
Bbraun (CP Hemo)	Dental Records Manager	
	Education Training Website	Compensation & Pension Training Website
C&P Payment System	Electronic Appraisal System	Distribution of Operational Resources (DOOR)
C&P Training Website	Electronic Card System (ECS)	Educational Assistance for Members of the Selected Reserve Program CH 1606
	Electronic Payroll Deduction (EPD)	Electronic Performance Support System (EPSS)
CONDO PUD Builder	Eligibility Verification Report (EVR)	Enterprise Wireless Messaging System (Blackberry)
	Fiduciary Beneficiary System (FBS)	Financial Management Information System (FMI)
EndoSoft	Fiduciary STAR Case Review	Hearing Officer Letters and Reports System (HOLAR)
FOCAS	Financial and Accounting System (FAS)	Inquiry Routing Information System (IRIS)
Inforce	Insurance Unclaimed Liabilities	
INS - BIRLS	Inventory Management System (IMS)	Modern Awards Process Development (MAP-D)
Insurance Online	Interactive Voce Response (IVR)	Personal Computer Generated Letters (PCGL)
Insurance Self Service	LGY Centralized Fax System	Personnel Information Exchange System (PIES)
LGY Home Loans	Loan Service and Claims	Post Vietnam Era educational Program (VEAP) CH 32
LGY Processing		Purchase Order Management System (POMS)
MES	Loan Guaranty Training Website	Reinstatement Entitlement Program for Survivors (REAPS)
Mobilization	Mental Health Assistant	Reserve Educational Assistance Program CH 1607
Montgomery GI Bill	National Silent Monitoring (NSM)	RightFax
MUSE	Powerscribe Dictation System	Service Member Records Tracking System
Omnicell	Rating Board Automation 2000 (RBA2000)	Survivors and Dependents Education Assistance CH 35
Priv Plus	Records Locator System	Systematic Technical Accuracy Review (STAR)
RAI/MDS	Remittance Processing System	Training and Performance Support System (TPSS)
Right Now Web	Review of Quality (ROQ)	VA Online Certification of Enrollment (VA-ONCE)
SAHSHA	Search Participant Profile (SPP)	
Script Pro	Spinal Bifida Program Ch 18	VA Reserve Educational Assistance Program
SHARE	State Benefits Reference System	Veterans Assistance Discharge System (VADS)
Sidexis	State of Case/Supplemental (SOC/SSOC)	Veterans Exam Request Info System (VERIS)
Synquest	Telecare Record Manager	Veterans Insurance Claims Tracking and Response System (VICTARS)
VBA Training Academy		Veterans Service Representative (VSR) Advisor
Veterans Canteen Web	VBA Enterprise Messaging System	Vocational Rehabilitation & Employment (VR&E) CH 31
VETSNET Housekeeping	Web Electronic Lender Identification	Web Automated Folder Processing System (WAFPS)
		Web Automated Reference Material System (WARMS)
VR&E Training Website		Web Automated Verification of Enrollment
Web LGY		Web-Enabled Approval Management System (WEAMS)
		Web Service Medical Records (WebSMR)
		Work Study Management System (WSMS)
Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.		
Name		
Description		
Comments		
Is PII collected by this min or application?		
Does this minor application store PII?		
If yes, where?		
Who has access to this data?		
Name		
Description		
Comments		
Is PII collected by this min or application?		
Does this minor application store PII?		
If yes, where?		
Who has access to this data?		
Name		
Description		
Comments		
Is PII collected by this min or application?		
Does this minor application store PII?		
If yes, where?		
Who has access to this data?		

(FY 2012) PIA: Minor Applications A-M

Which of these are sub-components of your system?			
1184 Web	Citrix	Electronic Signature	Imaging
A4P	Clinical Case Registries	Embedded Fragment Registry	Incentive Awards
ACCu Care	Clinical Data Repository/Health Data Repository	ENCORE 2	Incident Reporting
ACCU Check	Clinical Info Resource Network	ENDSOFT	Income Verification Match
ACCU Med	Clinical Monitoring System	Engineering	Incomplete Records Tracking
Adobe Acrobat	Clinical Notes Templates	Enrollment Application System	Inpatient Medications
ADP Planning (PlanMan)	Clinical Procedures	Enterprise Terminology Server & VHA Enterprise Terminology Services	Intake/ Output
ADT	Clinical Reminders	ePROMISE	Integrated Billing
Adverse Reaction Tracking	Clippership	Equipment/ Turn-in Request	Integrated Patient Funds
Agent Cashier	Combat Veteran Outreach	Event Capture	Interim Mangement Support
Air Fortress	Committee on Waiver and Compromises	Event Driven Reporting	Inventory Management System
ASISTS	Consult/ Request Tracking	Extensible Editor	Kernal
Authorization/ Subscription	Controlled Correspondence	External Peer Review	Kids
Auto Instrument	Controlled Substances	EYECAP	KOWA
Auto Replenishment/ Ward Stock	CP&E	Fee Based Claims System	Lab Service
AUTOCAD	CPRS	Fee Basis	Laboratory Electronic Data Interchange
Automated Access Request	CPT/ HCPCS Codes	Financial and Accounting System (FAS)	Letterman
Automated Info Collection Sys	Credentials Tracking	Financial Management System (FMS)	Lexicon Utility
Automated Lab Instruments	Credit Card Authentication	Functional Independence	Library
Automated Med Info Exchange	Data Innovations	Gen. Med. Rec. - I/O	List Manager
Automated Sales Reporting	DELIVEREX	Gen. Med. Rec. - Vitals	Lynx Duress Alarm
AutoMed	Dental	Gen. Med.Rec. - Generator	Mailman
Bad Code Med Admin	DICTATION-Power Scribe	GENDEX	MCCR National Database
Barcode Medication Administration Contingency Plan (BCU)	Dietetics	Generic Code Sheet	Meadows (MDWS)
BCMA Contingency Workstations	Discharge Summary	Genesys	Medicine
BDN 301	DRG Grouper	Get Well Networks	Mental Health
Beneficiary Travel	DRM Plus	GMED	MHPT
Big Fix	Drug Accountability	GRECC	MICOM
CA Verified Components - DSSI	DSIT	Health Data and Informatics	Microsoft Exchange E-mail System
Capacity Management - RUM	DSS Extracts	Health Level Seven	Military/Vet Eye Injury Registry
Capacity Management Tools	DSS Quadramed	Health Summary	Minimal Patient Dataset
CAPRI	EDS Whiteboard (AVJED)	Health Summary Contingency	Missing Patient Reg (Original) A4EL
Cardiff Teleform	Education Tracking	HINQ	Mumps AudioFAX
Cardiology Systems (stand alone servers from the network)	EEO Complaint Tracking	Hospital Based Home Care	MyHealthEvet
Care Management	EKG System	ICB	
CareTracker	Electronic Card System (ECD)	ICR - Immunology Case Registry	
CHECKPOINT	Electronic Payroll Deduction (EPD)	IFCAP	
Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.			
Name			
Description			
Comments			
Is PII collected by this minor application?			
Does this minor application store PII?			
If yes, where?			
Who has access to this data?			
Name			
Description			
Comments			
Is PII collected by this minor application?			
Does this minor application store PII?			
If yes, where?			
Who has access to this data?			
Name			
Description			
Comments			
Is PII collected by this minor application?			
Does this minor application store PII?			
If yes, where?			
Who has access to this data?			

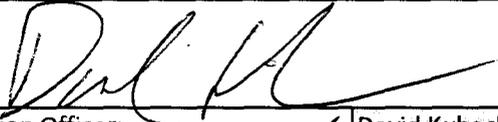
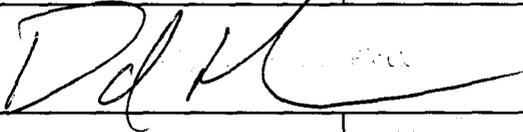
(FY 2012) PIA: VISTA Minor Applications N-Z

Which of these are sub-components of your system?			
National Cemetery Association	Pharmacy Data Management	Scanning Exam and Evaluation System	VBECs
National Drug File	Pharmacy National Database	Scheduling	VDEF
National Laboratory Test	Pharmacy Prescription Practice	Security Suite Utility Pack	Vendor - Document Storage Sys
NDBI	PICIS OR	Sentillion	Veterans Canteen Web
Network Health Exchange	Police & Security	Shift Change Handoff Tool	Veterans Information Solution
NOAHLINK	Problem List	ShoreTel	VHAHUNAPP1
NOIS	Progress Notes	Social Work	VHAHUNFPC1
Nursing Service	Prosthetics	Stellant	VHS & RA Tracking System
Occurrence Screen	Purchase Order Management System	Stentor	Visit Tracking
Omnicell	Pyxis	Surgery	VISTA RAD
Oncology	Q-Matic	Survey Generator	VISTA RO
Onicord (VLOG)	QMSI Prescription Processing	Telecare Record Manager	VistALink
Optifill	Quality Assurance Integration	Temp Trak	VistALink Security
Order Entry/ Results Reporting	Quality Improvement Checklist	Text Integration Utilities	Visual Impairment Service Team ANRV
Outpatient Pharmacy	QUASER	Tickler Database	Vitria BusinessWare
P2000 ROBOT	Radiology/ Nuclear Medicine	Toolkit	VIXS
PACS database	RAFT	TopCon	Voluntary Timekeeping
Patch Module	RALS	TraceMaster	Voluntary Timekeeping National
Patient Data Exchange	Record Tracking	Tracking Continuing Education	WEB HINQ
Patient Feedback	Registration	Traumatic Brain Injury	Whiteboard
Patient Representative	Release of Information - DSSI	Unwinder	Women's Health
PCE Patient Care Encounter	Remote Order/ Entry System	Utility Management Rollup	Workload and Overtime
Personal Computer Generated Letters	RPC Broker	Utilization Review	
Pharmacy Benefits Mangement	Run Time Library	VA Conference Room Registration	
	SAGG	VA Fileman	
	SAN	VAMedSafe	
Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.			
Name			
Description			
Comments			
Is PII collected by this minor application?			
Does this minor application store PII?			
If yes, where?			
Who has access to this data?			
Name			
Description			
Comments			
Is PII collected by this minor application?			
Does this minor application store PII?			
If yes, where?			
Who has access to this data?			
Name			
Description			
Comments			
Is PII collected by this minor application?			
Does this minor application store PII?			
If yes, where?			
Who has access to this data?			

(FY 2012) PIA: Final Signatures		*Green Highlight = Must Answer Question	
Facility Name:	Austin Information Technology Center (AITC)		
Title:	Name:	Phone:	Email:
Privacy Officer:	Amy Howe	512-326-6217	Amy.Howe1@va.gov
Digital Signature Block			
Information Security Officer:	Casey Longacre	206-341-8551	Casey.Longacre@va.gov
Digital Signature Block			
System Owner/Delegate:	David Kubacki	512-326-6408	David.Kubacki@va.gov
Digital Signature Block			
Chief Information Officer:	David Kubacki	512-326-6408	David.Kubacki@va.gov
Digital Signature Block			
Other Titles: Project Manager	0	0	0
Digital Signature Block			
Date of Report:	2-Jul-12		
OMB Unique Project Identifier	029-00-01-24-01-8105-00		
Project Name	CDCO > AITC > VA > Veteran Information/Eligibility Record Services (VIERS)		

(FY 2012) PIA: Final Signatures

*Green Highlight = Must Answer Question

Facility Name:	0		
Title:	Name:	Phone:	Email:
Privacy Officer:	Amy Howe	512-326-6217	Amy.Howe1@va.gov
Digital Signature Block			
Information Security Officer:	0	0	0
Digital Signature Block			
System Owner/Delegate:	David Kubacki	512-326-6408	David.Kubacki@va.gov
			
Chief Information Officer:	David Kubacki	512-326-6408	David.Kubacki@va.gov
			
Other Titles:	0	0	0
Digital Signature Block			
Date of Report:	0-Jan-00		
OMB Unique Project Identifier	0		
Project Name	00000		