

(FY 2012) PIA: System Information		*Green Highlight = Must Answer Question		*Yellow Highlight = Required to Sign PIA	
Program or System Name (as shown in SMART):		REGION 5 > VBA > C&P > AITC > Corporate Applications			
OMB Unique System / Application / Program Identifier (UPID #):		029-00-01-16-01-1268-00			
Description of System/ Application/ Program : "must match what is stated in System Security Plan (SSP)"		C&P Corporate Applications consists of two applications developed to assist in managing, automating, and tracking veterans' requests. These applications work jointly to perform benefits resolution actions with the goal of satisfying the veterans' requirements. The two applications within C&P Corporate Applications are the Personal Information Exchange System (PIES) and Control of Veterans Records System (COVERS). Detailed application descriptions can be found in Tab 8, Additional Comments.			
Facility or Program Office Name:		CDCO - Austin Information Technology Center (AITC)			
Title:		Name:	Phone:	Email:	
Privacy Officer:		Lisa Matuszczak	202-461-9039	<a href="mailto:Lisa.Matuszczak@va.gov">Lisa.Matuszczak@va.gov</a>	
Information Security Officer:		Jessica L. Carriveau	317-916-3408	<a href="mailto:Jessica.Carriveau@va.gov">Jessica.Carriveau@va.gov</a>	
System Owner/Delegate:		Kevin C. Causley	202-461-9170	<a href="mailto:Kevin.Causley@va.gov">Kevin.Causley@va.gov</a>	
Chief Information Officer:		n/a			
Information Owner:					
Other Titles: C&A Coordinator		Mary D. Barley	202-461-9175	<a href="mailto:Mary.Barley@va.gov">Mary.Barley@va.gov</a>	
Person Completing Document:		Gregory Watson	512-326-6889	<a href="mailto:Gregory.Watson@va.gov">Gregory.Watson@va.gov</a>	
Other Titles:					
Date of Last Full Approved PIA by VACO Privacy Services: 03/12/2009					
What specific legal authorities authorize this program or system:		Title 38, United States Code, section 210(c) and Chapters 11, 13, 15 31, 34, 35, and 36; 38 U.S.C. chapter 30, 10 U.S.C. chapter 106, Pub. L. 102-484, Pub. L. 98-77			
What is the expected number of individuals that will have their PII stored in this system:		~20,000,000			
Identify what stage the System / Application / Program is at:		Operations/Maintenance			
The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation.		In operation for 14 years			
Is there an authorized change control process which documents any changes to existing applications or systems?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A - First PIA			
If No, (Explain on Tab 8)					
Is there a contingency plan in place to process information when the system is down?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A - First PIA			
Has a PIA been completed within the last three years?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A - First PIA			
<b>FISMA QUESTIONS</b>					
1. Is this a new system?		<input type="radio"/> Yes <input checked="" type="radio"/> No			
2. Does this system contain Federal information in identifiable form?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
3. Does the system include information on the public?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
4. Is there a Privacy Impact Assessment (PIA) that covers this system?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> National Security System under 40 U.S.C. 11103, a PIA is not required for this system			
5. What is the System of Records Notice (SORN) for this system?		Pension, Education and Rehabilitation			
6. What is the System of Records Notice (SORN) for this system?		Pension, Education and Rehabilitation			
7. Has this SORN been reviewed or updated within the last three years?		Yes three years ago			
Date of Report (MM/YYYY):		5-Jan-12			

Any check mark in the boxes below will require a full PIA. Please continue to the next TAB and complete the remaining questions.			
If there is no Personally Identifiable Information on your system, please complete TAB 2 & TAB 12. ( See Comment for Definition of PII).			
<input checked="" type="checkbox"/>	Have any changes been made to the system since the last PIA?		
<input type="checkbox"/>	Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?		
<input checked="" type="checkbox"/>	Will this system/application/program retrieve information on the basis of name, unique identifier, symbol or other PII data?		
<input checked="" type="checkbox"/>	Does this system/application/program collect, store, or disseminate PII/PHI data?		
<input checked="" type="checkbox"/>	Does this system/application/program collect, store or disseminate the SSN?		
<a href="#">Directions</a>			

(FY 2012) PIA: System of Records

\*Green Highlight = Must Answer Question

- 1. Is a SORN (System of Records Notice) Required?
- 2. Is there a SORN already in place?

Yes     No     Not Sure  
 Yes     No

\*\*\*If Yes, select all of the appropriate SORN number(s):  
\*\*\*If Not Sure, continue to question 3

58VA21/22/28: System name: Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records- VA.

LIST OF SORN NUMBER(S) :

58VA21/22/28

For each applicable System(s) of Records, list:

- 3. If records are retrieved using any of the following entities, a SORN will be required (Please check all that apply)

<input checked="" type="checkbox"/> Full Name
<input checked="" type="checkbox"/> Maiden Name
<input checked="" type="checkbox"/> Mother's Maiden Name
<input type="checkbox"/> Alias
<input checked="" type="checkbox"/> Social Security Number
<input type="checkbox"/> Passport Number
<input type="checkbox"/> Driver's License Number
<input checked="" type="checkbox"/> Taxpayer Identification Number
<input checked="" type="checkbox"/> Financial Account Number
<input type="checkbox"/> Credit Card Number
<input checked="" type="checkbox"/> Street Address
<input checked="" type="checkbox"/> Email Address
<input type="checkbox"/> Photographic Image
<input type="checkbox"/> Fingerprints
<input type="checkbox"/> Handwriting
<input type="checkbox"/> Other Biometric Data
<input type="checkbox"/> Other (Explain on Tab 8)

- 4. Based on Question 3, is a SORN required?

Yes     No  
 Yes     No

\*\*\*If Yes, has the process begun to obtain/acquire a SORN

Location where the specific applicable System of Records Notice may be accessed:

[http://www.rms.oit.va.gov/SOR\\_Records.asp](http://www.rms.oit.va.gov/SOR_Records.asp)

(FY 2012) PIA: Data Collection And Storage		*Green Highlight = Must Answer Question		
Please fill in each column for the data types selected.				
Data Type	Collection Method	What are the subjects told about the intended use of their information?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	ALL	Benefits	All	All
Family Relation (spouse, children, parents, grandparents, etc)	ALL	Benefits	All	All
Service Information	ALL	Benefits	All	All
Medical Information	ALL	Benefits	All	All
Criminal Record Information	ALL	Benefits	All	All
Guardian Information	ALL	Benefits	All	All
Education Information	ALL	Benefits	All	All
Benefit Information	ALL	Benefits	All	All
Other (Explain on Tab 8)				
Data Type	Storage Method	Source (If requested, identify the specific file, entity and/or name of agency)	Is data collection Mandatory or Voluntary?	
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Family Relation (spouse, children, parents, grandparents, etc)	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Service Information	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Medical Information	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Criminal Record Information	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Guardian Information	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Education Information	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Benefit Information	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Other (Explain on Tab 8)	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
	<i>(Please Select Yes/No)</i>			
Proximity and Timing: Is the privacy notice provided at the time of data collection?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
	<a href="#">routine use(s)</a>			

(FY 2012) PIA: Data Sharing *Green Highlight = Must Answer Question		** Any connection external to VA requires an ISA/MOU per VA 6500. This section below must be consistent with your System Security Plan Interconnection Security Agreement section.			
Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organization	VBA, VHA, NCA	<input checked="" type="radio"/> Yes <input type="radio"/> No	Other (Explain in Tab 8)	<input checked="" type="radio"/> Yes <input type="radio"/> No	Other (Explain in Tab 8)
Other Veteran Organization		<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A
Other Federal Government Agency	DoD, NARA	<input checked="" type="radio"/> Yes <input type="radio"/> No	Other (Explain in Tab 8)	<input checked="" type="radio"/> Yes <input type="radio"/> No	Other (Explain in Tab 8)
State Government Agency		<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A
Local Government Agency		<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A
Research Entity		<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A
<input type="checkbox"/> Other Project/ System (Explain on Tab 8)					
<b>(FY 2012) PIA: Access to Records</b>					
Does the system gather information from another system?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
Please enter the name of the system:		BIRLS, MAP-D, RMC, DPRIS, MPR, IDMS, CMRS			
<b>(FY 2012) PIA: Secondary Use</b>					
Will PII data be included with any secondary use request?		<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="checkbox"/> Mental Health	<input type="checkbox"/> HIV	<input type="checkbox"/> Drug/Alcohol Counseling
Check all that apply		<input type="checkbox"/> Sickle Cell	<input type="checkbox"/> Other (Explain on Tab 8)	<input type="checkbox"/> Research	

<b>(FY 2012) PIA: Records Management</b>		<b>*Green Highlight = Must Answer Question</b>	
Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?			
<input type="radio"/> Yes (Explain on Tab 8) <input checked="" type="radio"/> No			
Is the data collected to only what is necessary to provide requested service?			
<input checked="" type="radio"/> Yes <input type="radio"/> No (Explain on Tab 8)			
Has the data provided been verified as complete?			
<input checked="" type="checkbox"/> Veteran Verified <input checked="" type="checkbox"/> Received From Database <input type="checkbox"/> Verification Unknown			
<b>(FY 2012) PIA: Retention &amp; Disposal</b>			
What is the data retention period?		RCS 10-1 link for VHA: <a href="http://www.va.gov/vhapublications/rcs10/rcs10-1.pdf">www.va.gov/vhapublications/rcs10/rcs10-1.pdf</a>	
All active and terminated veterans records are retained indefinitely; therefore, there are no procedures for eliminating		RCS VB-1, Part II Revised for VBA: <a href="http://www.benefits.va.gov/WARMS/docs/admin20/rcs/part2/part2.pdf">www.benefits.va.gov/WARMS/docs/admin20/rcs/part2/part2.pdf</a>	
		National Archives and Records Administration: <a href="http://www.nara.gov">www.nara.gov</a>	
Explain why the information is needed for the indicated retention period?			
Answer: The data retention period for VBA data is contained in RCS VBA-1, Part I, Item Number 08-065.000			
What are the procedures for eliminating data at the end of the retention period?			
Answer: The veterans records are not eliminated but are stored either on tape or disk indefinitely. The VA has detailed retention			
Where are these procedures documented?			
Answer: RCS VBA-1, Part I, Item Number 08-065.000 - The procedures are part of the daily operations of the VBA Corporate			
How are data retention procedures enforced?			
Answer: Daily logs are generated and tape backups are performed daily which are stored off site. The			
Has the retention schedule been approved by the National Archives and Records Administration (NARA)			
<input checked="" type="radio"/> Yes <input type="radio"/> No (Explain on Tab 8)			
<b>(FY 2012) PIA: Children's Online Privacy Protection Act (COPPA)</b>			
Will information be collected through the internet from children under age 13?			
<input type="radio"/> Yes (Explain on Tab 8) <input checked="" type="radio"/> No			

(FY 2012) PIA: Security \*Green Highlight = Must Answer Question

Is the system/application/program following IT security Requirements and procedures required by federal law and policy to ensure that information is appropriately secured.	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Has the system/application/program conducted a risk assessment, identified appropriate security controls to protect against that risk, and implemented those controls.	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is security monitoring conducted annually or as needed to ensure that controls continue to work properly, safeguarding the information?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is security assessment conducted annually or as needed to ensure that controls continue to work properly, safeguarding the information?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is adequate physical security in place to protect against unauthorized access?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)

\*Ensure PE 2, PE-3, PE-6, PE-7, PE-8 have been addressed appropriately for your categorization

Explain what security risks were identified in the security assessment? (Check all that apply)

<input checked="" type="checkbox"/> Biological Release	<input checked="" type="checkbox"/> Fire	<input checked="" type="checkbox"/> Lightning Strike	<input checked="" type="checkbox"/> Terrorism
<input checked="" type="checkbox"/> Blizzard	<input checked="" type="checkbox"/> Flood	<input checked="" type="checkbox"/> Malicious Code	<input checked="" type="checkbox"/> Thunderstorm
<input checked="" type="checkbox"/> Burglary/Break In	<input checked="" type="checkbox"/> Hacker / Cracker	<input checked="" type="checkbox"/> Document Privacy Negligence	<input checked="" type="checkbox"/> Tornado
<input checked="" type="checkbox"/> Civil Unrest	<input checked="" type="checkbox"/> Mail	<input checked="" type="checkbox"/> Personnel Unavailable	<input checked="" type="checkbox"/> Tsunami
<input checked="" type="checkbox"/> Component Failure	<input checked="" type="checkbox"/> HAZMAT Release/Spill	<input checked="" type="checkbox"/> Power Failure	<input checked="" type="checkbox"/> User Negligence
<input checked="" type="checkbox"/> Dam Failure	<input checked="" type="checkbox"/> Human Health Emergency	<input checked="" type="checkbox"/> Sabotage	<input checked="" type="checkbox"/> User Sabotage
<input checked="" type="checkbox"/> Dust/Debris	<input checked="" type="checkbox"/> Hurricane	<input checked="" type="checkbox"/> System Intrusion, Break-Ins	<input checked="" type="checkbox"/> Vibration
<input checked="" type="checkbox"/> Earthquake	<input checked="" type="checkbox"/> HVAC Failure	<input checked="" type="checkbox"/> System Misconfiguration	<input checked="" type="checkbox"/> Volcano
<input checked="" type="checkbox"/> Extreme Cold	<input checked="" type="checkbox"/> Indoor Humidity	<input checked="" type="checkbox"/> System Penetration	<input checked="" type="checkbox"/> Water Damage
<input checked="" type="checkbox"/> Extreme Heat	<input checked="" type="checkbox"/> Landslide	<input checked="" type="checkbox"/> System Tampering	<input checked="" type="checkbox"/> Winter Weather Hazards

\*If any other risks identified, explain in Tab 8

Based upon the risks identified above, Explain what security controls are being used to mitigate these risks. (Check all that apply)

<input checked="" type="checkbox"/> Access Control	<input checked="" type="checkbox"/> Configuration Management	<input checked="" type="checkbox"/> Media Protection	<input checked="" type="checkbox"/> System and Services Acquisition
<input checked="" type="checkbox"/> Audit and Accountability	<input checked="" type="checkbox"/> Contingency Planning	<input checked="" type="checkbox"/> Personnel Security	<input checked="" type="checkbox"/> System and Communication Protection
<input checked="" type="checkbox"/> Awareness and Training	<input checked="" type="checkbox"/> Identification and Authentication	<input checked="" type="checkbox"/> Physical and Environmental Protection	<input checked="" type="checkbox"/> System and Information Integrity
<input checked="" type="checkbox"/> Security Assessment and Authorization	<input checked="" type="checkbox"/> Incident Response	<input checked="" type="checkbox"/> Risk Assessment	<input checked="" type="checkbox"/> Planning
			<input checked="" type="checkbox"/> Maintenance

Answer: (Other Controls) Explain on Tab 8

PIA: PIA Assessment

Based upon NIST 800-60, volume II; List the information data types chosen as a basis for your FIPS 199 System Categorization.

Answer: Collection source & methods, Controls to mitigate misuse of information, Provisions of consent & privacy notice, and VA 500 & Nist 800-53 security controls.

**Availability Assessment:** If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization? (Choose One)

The potential impact is **high** if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.

The potential impact is **moderate** if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.

The potential impact is **low** if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

**Integrity Assessment:** If the data being collected has been corrupted for any reason what will the potential impact be upon the system or organization? (Choose One)

The potential impact is **high** if the loss of integrity could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.

The potential impact is **moderate** if the loss of integrity could be expected to have a serious adverse effect on operations, assets or individuals.

The potential impact is **low** if the loss of integrity could be expected to have a limited adverse effect on operations, assets or individuals.

**Confidentiality Assessment:** If the data being collected has been shared with unauthorized individuals what will the potential impact be upon the system or organization? (Choose One)

The potential impact is **high** if the loss of confidentiality could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.

The potential impact is **moderate** if the loss of confidentiality could be expected to have a serious adverse effect on operations, assets or individuals.

The potential impact is **low** if the loss of confidentiality could be expected to have a limited adverse effect on operations, assets or individuals.

The controls are being considered for the project based on the selections from the previous assessments? The VA's risk assessment validates the security control set and determines if any additional controls are needed to protect agency operations. Many of the security controls such as contingency planning controls, incident response controls, security training and awareness controls, personnel security controls, physical and environmental protection controls, and intrusion detection controls are common security controls used throughout the VA. Our overall security controls follow NIST SP800-53 moderate impact defined set of controls. The system owner is responsible for any system-specific issues associated with the implementation of this facility common security controls. These issues are identified and described in the system security plans for the individual information systems.

## (FY 2012) PIA: Additional Comments

Add any additional comments or information that may have been left out for any question. Please indicate the question you are responding to and then add your comments.

**Tab 4:** C&P Corporate Applications does not store veteran information. The Privacy notices are provided in written form, verbally conveyed, or displayed on IT systems, at the time that data is collected. The system retrieves veteran information from BIRLS, MAP-D, the RMC, DPRIS, and other sources both internal and external as needed, in order to satisfy records

**Tab 5:** Internal Sharing: VA Organization VBA, VHA, NCA -- Records location information and PII for form 3101 creation.

**Tab 5:** Other Federal Government Agency DoD, NARA -- Information and PII for the resolution of form 3101 requests initiated by VA. Both PII & PHI Veteran information is shared within VBA as necessary during the normal course of claims processing. This type of sharing is not considered a release for purposes of this PIA.

**Tab 6: Explain how collected data are limited to required elements:**

Answer: Information is collected primarily on predefined forms and entered to specific fields of database records. VA asks for minimal identifying information. In accordance with the GPRA, VA reviews forms on a defined schedule and removes any request for data no longer needed. Electronic data transfers are subject to design criteria, industry format standards and automated checks to ensure that only appropriate data is contained in the transfer.

**How is data checked for completeness?**

Answer: Original submission of data is verified for completeness by the Regional Office Veterans Claims Examiners. There are also internal program controls, edits, and checks to ensure that the data submitted is complete. Automated edits and audits determine that a) a data element is present, and b) that the value is consistent with the data requested, and c) consistent with the record being created/updated. Veterans who participate in VBA education programs must certify their enrollment monthly. Data is also verified through computer matching programs with other agencies.

**What steps or procedures are taken to ensure the data remains current and not out of date?**

Answer: Veterans who participate in VBA benefits programs provide information periodically whenever benefits are modified, initiated, or cancelled. Certifying officials certify the information when it is collected. Data is also verified through computer matching programs with other agencies. Regulations require loan program participants to provide loan performance data on existing active VA home loans monthly or more often. Certain data such as dividend rates are updated on an annual schedule. Other data is updated as a result of returned mail, or returned direct deposits, or through contact with policyholders after a significant event affecting their account.

**How is new data verified for relevance, authenticity and accuracy?**

Answer: Veterans must provide supporting documentation that verifies their claims such as

(FY 2012) PIA: VBA Minor Applications

Which of these are sub-components of your system?		
Access Manager	Automated Sales Reporting (ASR)	Automated Folder Processing System (AFPS)
Actuarial	BCMA Contingency Machines	Automated Medical Information Exchange II (AIME II)
Agent Orange		Automated Medical Information System (AMIS)290
Appraisal System	BDN Payment History	Automated Standardized Performance Elements Nationwide (ASPEN)
ASSISTS	Centralized Property Tracking System	Broome Closet
Awards	Common Security User Manager (CSUM)	Centralized Accounts Receivable System (CARs)
Baker System	Compensation and Pension (C&P)	Committee on Waivers and Compromises (COWC)
Bbraun (CP Hemo)	x Control of Veterans Records (COVERS)	Compensation and Pension (C&P) Record Interchange (CAPRI)
	Courseware Delivery System (CDS)	
	Dental Records Manager	Compensation & Pension Training Website
C&P Payment System	Education Training Website	Distribution of Operational Resources (DOOR)
C&P Training Website	Electronic Appraisal System	Educational Assistance for Members of the Selected Reserve Program CH 1606
CONDO PUD Builder	Electronic Card System (ECS)	Electronic Performance Support System (EPSS)
	Electronic Payroll Deduction (EPD)	Enterprise Wireless Messaging System (Blackberry)
	Eligibility Verification Report (EVR)	Financial Management Information System (FMI)
	Fiduciary Beneficiary System (FBS)	Hearing Officer Letters and Reports System (HOLAR)
x EndoSoft	Fiduciary STAR Case Review	Inquiry Routing Information System (IRIS)
FOCAS	Financial and Accounting System (FAS)	
Inforce	Insurance Unclaimed Liabilities	x Modern Awards Process Development (MAP-D)
INS - BIRLS	Inventory Management System (IMS)	Personal Computer Generated Letters (PCGL)
Insurance Online	Interactive Voce Response (IVR)	Personnel Information Exchange System (PIES)
Insurance Self Service	LGY Centralized Fax System	Post Vietnam Era educational Program (VEAP) CH 32
LGY Home Loans	Loan Service and Claims	Purchase Order Management System (POMS)
LGY Processing	Loan Guaranty Training Website	Reinstatement Entitlement Program for Survivors (REAPS)
MES	Mental Health Assistant	Reserve Educational Assistance Program CH 1607
Mobilization	National Silent Monitoring (NSM)	RightFax
Montgomery GI Bill	Powerscribe Dictation System	Service Member Records Tracking System
MUSE	Rating Board Automation 2000 (RBA2000)	Survivors and Dependents Education Assistance CH 35
Omnicell	Records Locator System	Systematic Technical Accuracy Review (STAR)
Priv Plus	Remittance Processing System	Training and Performance Support System (TPSS)
RAI/MDS	Review of Quality (ROQ)	VA Online Certification of Enrollment (VA-ONCE)
Right Now Web	Search Participant Profile (SPP)	VA Reserve Educational Assistance Program
SAHSHA	State of Case/Supplemental (SOC/SSOC)	Veterans Assistance Discharge System (VADS)
Script Pro	Telecare Record Manager	Veterans Exam Request Info System (VERIS)
SHARE	VBA Enterprise Messaging System	Veterans Insurance Claims Tracking and Response System (VICTARS)
Sidexis	Web Electronic Lender Identification	Veterans Service Representative (VSR) Advisor
Synquest		Vocational Rehabilitation & Employment (VR&E) CH 31
VBA Training Academy		x VONAPP
Veterans Canteen Web		Web Automated Folder Processing System (WAFPS)
VETSNET Housekeeping		Web Automated Reference Material System (WARMS)
VR&E Training Website		Web Automated Verification of Enrollment
Web LGY		Web-Enabled Approval Management System (WEAMS)
		Web Service Medical Records (WebSMR)
		x Work Study Management System (WSMS)
Ex		
pla		
Name		
Description		
Comments		
Is PII collected by this min or application?		
Does this minor application store PII?		
If yes, where?		
Who has access to this data?		
Name		
Description		
Comments		
Is PII collected by this min or application?		
Does this minor application store PII?		
If yes, where?		
Who has access to this data?		
Name		
Description		
Comments		
Is PII collected by this min or application?		
Does this minor application store PII?		
If yes, where?		
Who has access to this data?		

(FY 2012) PIA: Minor Applications A-M

Which of these are sub-components of your system?			
1184 Web			
AAP	Citrix	Electronic Signature	Imaging
ACCU Care	Clinical Case Registries	Embedded Fragment Registry	Incentive Awards
ACCU Check	Clinical Data Repository/Health Data Repository	ENCORE 2	Incident Reporting
ACCU Med	Clinical Info Resource Network	ENDSOFT	Income Verification Match
Adobe Acrobat	Clinical Monitoring System	Engineering	Incomplete Records Tracking
ADP Planning (PlanMan)	Clinical Notes Templates	Enrollment Application System	Inpatient Medications
ADT	Clinical Procedures	Enterprise Terminology Server & VHA Enterprise Terminology Services	Intake/ Output
Adverse Reaction Tracking	Clinical Reminders	ePROMISE	Integrated Billing
Agent Cashier	Clippership	Equipment/ Turn-in Request	Integrated Patient Funds
Air Fortress	Combat Veteran Outreach	Event Capture	Interim Mangement Support
ASISTS	Committee on Waiver and Compromises	Event Driven Reporting	Inventory Management System
Authorization/ Subscription	Consult/ Request Tracking	Extensible Editor	Kernal
Auto Instrument	Controlled Correspondence	External Peer Review	Kids
Auto Replenishment/ Ward Stock	Controlled Substances	EYECAP	KOWA
AUTCAD	CP&E	Fee Based Claims System	Lab Service
Automated Access Request	CPRS	Fee Basis	Laboratory Electronic Data Interchange
Automated Info Collection Sys	CPT/ HCPCS Codes	Financial and Accounting System (FAS)	Letterman
Automated Lab Instruments	Credentials Tracking	Financial Management System (FMS)	Lexicon Utility
Automated Med Info Exchange	Credit Card Authentication	Functional Independence	Library
Automated Sales Reporting	Data Innovations	Gen. Med. Rec. - I/O	List Manager
AutoMed	DELIVEREX	Gen. Med. Rec. - Vitals	Lynx Duress Alarm
Bad Code Med Admin	Dental	Gen. Med.Rec. - Generator	Mailman
Barcode Medication Administration Contingency Plan (BCU)	DICTATION-Power Scribe	GENDEX	MCCR National Database
BCMA Contingency Workstations	Dietetics	Generic Code Sheet	Meadows (MDWS)
BDN 301	Discharge Summary	Genesys	Medicine
Beneficiary Travel	DRG Grouper	Get Well Networks	Mental Health
Big Fix	DRM Plus	GMED	MHTP
CA Verified Components - DSSI	Drug Accountability	GRECC	MICOM
Capacity Management - RUM	DSIT	Health Data and Informatics	Microsoft Exchange E-mail System
Capacity Management Tools	DSS Extracts	Health Level Seven	Military/Vet Eye Injury Registry
CAPRI	DSS Quadramed	Health Summary	Minimal Patient Dataset
Cardiff Teleform	EDS Whiteboard (AVIED)	Health Summary Contingency	Missing Patient Reg (Original) A4EL
Cardiology Systems (stand alone servers from the network)	Education Tracking	HINQ	Mumps AudioFAX
Care Management	EEO Complaint Tracking	Hospital Based Home Care	MyHealthEVet
CareTracker	EKG System	ICB	
CHECKPOINT	Electronic Card System (ECD)	ICR - Immunology Case Registry	
	Electronic Payroll Deduction (EPD)	IFCAP	
Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.			
Name			
Description			
Comments			
Is PII collected by this minor application?			
Does this minor application store PII?			
If yes, where?			
Who has access to this data?			
Name			
Description			
Comments			
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If yes, where?			
Who has access to this data?			

(FY 2012) PIA: VISTA Minor Applications N-Z

Which of these are sub-components of your system?			
National Cemetery Association	Pharmacy Data Management	Scanning Exam and Evaluation System	VBEC5
National Drug File	Pharmacy National Database	Scheduling	VDEF
National Laboratory Test	Pharmacy Prescription Practice	Security Suite Utility Pack	Vendor - Document Storage Sys
NDBI	PICIS OR	Sentillion	Veterans Canteen Web
Network Health Exchange	Police & Security	Shift Change Handoff Tool	Veterans Information Solution
NOAHLINK	Problem List	ShoreTel	VHAHUNAPP1
NOIS	Progress Notes	Social Work	VHAHUNFPC1
Nursing Service	Prosthetics	Stellant	VHS & RA Tracking System
Occurrence Screen	Purchase Order Management System	Stentor	Visit Tracking
Omnicell	Pyxis	Surgery	VISTA RAD
Oncology	Q-Matic	Survey Generator	VISTA RO
Onvicon (VLOG)	QMSI Prescription Processing	Telecare Record Manager	VISTALink
Optifill	Quality Assurance Integration	Temp Trak	VISTALink Security
Order Entry/ Results Reporting	Quality Improvement Checklist	Text Integration Utilities	Visual Impairment Service Team ANRV
Outpatient Pharmacy	QUASER	Tickler Database	Vitria BusinessWare
P2000 ROBOT	Radiology/ Nuclear Medicine	Toolkit	VIXS
PACS database	RAFT	TopCon	Voluntary Timekeeping
Patch Module	RALS	TraceMaster	Voluntary Timekeeping National
Patient Data Exchange	Record Tracking	Tracking Continuing Education	WEB HINQ
Patient Feedback	Registration	Traumatic Brain Injury	Whiteboard
Patient Representative	Release of Information - DSSI	Unwinder	Women's Health
PCE Patient Care Encounter	Remote Order/ Entry System	Utility Management Rollup	Workload and Overtime
Personal Computer Generated Letters	RPC Broker	Utilization Review	
Pharmacy Benefits Mangement	Run Time Library	VA Conference Room Registration	
	SAGG	VA Fileman	
	SAN	VAMedSafe	
Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.			
Name			
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(FY 2012) PIA: Final Signatures		*Green Highlight = Must Answer Question	
Facility Name:	CDCO - Austin Information Technology Center (AITC)		
Title:	Name:	Phone:	Email:
Privacy Officer:	Lisa Matuszczak	202-461-9039	Lisa.Matuszczak@va.gov
Digital Signature Block			
Information Security Officer:	Jessica L. Carriveau	317-916-3408	Jessica.Carriveau@va.gov
Digital Signature Block			
System Owner/Delegate:	Kevin C. Causley	202-461-9170	Kevin.Causley@va.gov
Digital Signature Block			
Other Titles: C&A Coordinator	Mary D. Barley	202-461-9175	mary.barley@va.gov
Digital Signature Block			
Date of Report:	5-Jan-12		
OMB Unique Project Identifier	029-00-01-16-01-1268-00		
Project Name	REGION 5 > VBA > C&P > AITC > Corporate Applications		
<p>The Signature Process:</p> <ul style="list-style-type: none"> <li>• Complete the PIA form.</li> <li>• Name the PIA Excel FORM ["FY12-Region # - Facility Name - Facility # -Date(mmddyyyy).xls"] <ul style="list-style-type: none"> <li>• Example: "FY12-Region3-Lexington VAMC-596-10302008.xls"</li> <li>• Submit the completed PIA Excel form to SMART Database.</li> </ul> </li> <li>• Fix errors the reviewers sent back, rename the file and submit to SMART Database <ul style="list-style-type: none"> <li>• If no errors, convert form into PDF with Nuance PDF Professional.</li> </ul> </li> <li>• Name the PIA PDF form ["FY12-Region #-Facility Name- Facility # -Date(mmddyyyy).xls"] <ul style="list-style-type: none"> <li>• Obtain digital signatures on the "Final Signatures tab"</li> <li>• Submit signed PIA PDF form to the SMART Database.</li> </ul> </li> </ul>			