

(FY 2012) PIA: System Information		*Green Highlight = Must Answer Question		*Yellow Highlight = Required to Sign PIA	
Program or System Name (as shown in SMART):		REGION 5> VBA> LGY> AITC> VIP			
OMB Unique System / Application / Program Identifier (AKA: UPID #):		029-00-01-16-01-1268-00			
Description of System/ Application/ Program : "must match what is stated in System Security Plan (SSP)"		LGY Veterans Information Portal (VIP) provides an Internet gateway through which VBA employees, lenders, appraisers/inspectors, and property managers can access certain VBA applications. The portal is positioned to serve relevant and customized content to internal employees, veterans, and public visitors via the Internet. The portal contains both private and public content. Public content is available to all users of the portal, including anonymous users. Users trying to access private content in the portal will be prompted to log in. The login information is validated against a group of user stores. Internal users will be validated against a Windows 2003 Active Directory user store, while external users are validated against a user store located in the LGY Oracle Database. These requests are delivered over the Internet through a Secure Socket Layer (SSL) connection. A complete list and descriptions of all VIP applications is included in Tab 8, Additional Comments.			
Facility or Program Office Name:		Austin Information Technology Center			
Title:		Name:		Phone:	
Privacy Officer:		Lisa Matuszczak		202-461-9039	
Information Security Officer:		Patrice Volante		985-690-6921	
System Owner/Delegate:		Kevin C. Causley		202-461-9170	
Facility Chief Information Officer:		Bryan Emery		512-326-7425	
Information Owner:		Mike Frueh		202.632.8862	
Other Titles: A&A Project Officer		Mary D. Barley		202-461-9175	
Person Completing Document:		Gregory E. Watson		512-326-6889	
Other Titles:					
Date of Last Full Approved PIA by VACO Privacy Services: (MM/YYYY)		08/2008			
What specific legal authorities authorize this program or system:		38 USC, 3700 et seq. and 38 USC, 2100 et seq; 38 USC, section 210(c) and Chapters 11, 13, 15, 31, 34, 35, and 36; 38 USC, Chapter 3, Section 21(c)(1); 38 USC, 1901 et seq; 38 USC, Chapter 30; 10 USC, Chapter 106; Pub. L. 102-484; Pub. L. 98-77			
What is the expected number of individuals that will have their PII stored in this system:		>105,000			
Identify what stage the System / Application / Program is at:		Operations/Maintenance			
The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation.		9 Years			
Is there an authorized change control process which documents any changes to existing applications or systems?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A : First PIA			
If No, (Explain on Tab 8)					
Is there a contingency plan in place to process information when the system is down?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A : First PIA			
Has a PIA been completed within the last three years?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A : First PIA			
<b>FISMA QUESTIONS</b>					
1. Is this a new system?		<input type="radio"/> Yes <input checked="" type="radio"/> No			
2. Does this system contain Federal information in identifiable form?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
3. Does the system include information on the public?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
4. Is there a Privacy Impact Assessment (PIA) that covers this system?		<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> National Security System under 40 U.S.C. 11103; a PIA is not required for this system			
5. Is Federal-owned information in this system retrieved by name or unique identifier?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
6. What is the System of Records Notice (SORN) for this system?		55VA26			
7. Has this SORN been reviewed or updated within the last three years?		Yes last year			

mation

Date of Report (MM/YYYY):	13-Apr-12		
<b>Any check mark in the boxes below will require a full PIA. Please continue to the next TAB and complete the remaining questions.</b>			
If there is no Personally Identifiable Information on your system , please complete TAB 2 & TAB 12. ( See Comment for Definition of PII)			
<input type="checkbox"/>	Have any changes been made to the system since the last PIA?		
<input type="checkbox"/>	Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?		
<input checked="" type="checkbox"/>	Will this system/application/program retrieve information on the basis of name, unique identifier, symbol or other PII data?		
<input checked="" type="checkbox"/>	Does this system/application/program collect, store, or disseminate PII/PHI data?		
<input checked="" type="checkbox"/>	Does this system/application/program collect, store or disseminate the SSN?		
<a href="#">Directions</a>			

(FY 2012) PIA: System of Records

\*Green Highlight = Must Answer Question

- 1. Is a SORN (System of Records Notice) Required?
- 2. Is there a SORN already in place?

<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Not Sure
<input checked="" type="radio"/> Yes	<input type="radio"/> No	

\*\*\*If Yes, select all of the appropriate SORN number(s):  
\*\*\*If Not Sure, continue to question 3

\*\*\*Click to add. Delete SORN by highlighting SORN and comma if included and press the Delete key or place focus on area to delete all SORNs.

LIST OF SORN NUMBER(S) :

55VA26

For each applicable System(s) of Records, list:

- 3. If records are retrieved using any of the following entities, A SORN will be required (Please check all that apply)

<input checked="" type="checkbox"/> Full Name
<input type="checkbox"/> Maiden Name
<input type="checkbox"/> Mother's Maiden Name
<input type="checkbox"/> Alias
<input checked="" type="checkbox"/> Social Security Number
<input type="checkbox"/> Passport Number
<input type="checkbox"/> Driver's License Number
<input type="checkbox"/> Taxpayer Identification Number
<input type="checkbox"/> Financial Account Number
<input type="checkbox"/> Credit Card Number
<input type="checkbox"/> Street Address
<input type="checkbox"/> Email Address
<input type="checkbox"/> Photographic Image
<input type="checkbox"/> Fingerprints
<input type="checkbox"/> Handwriting
<input type="checkbox"/> Other Biometric Data
<input type="checkbox"/> Other (Explain on Tab 8)

- 4. Based on Question 3, is a SORN required?

<input checked="" type="radio"/> Yes	<input type="radio"/> No
<input checked="" type="radio"/> Yes	<input type="radio"/> No

\*\*\*If Yes, has the process begun to obtain/acquire a SORN

Location where the specific applicable System of Records Notice may be accessed:

[http://www.rms.oit.va.gov/SOR\\_Records.asp](http://www.rms.oit.va.gov/SOR_Records.asp)

(FY 2012) PIA: Data Collection And Storage		*Green Highlight = Must Answer Question		
Please fill in each column for the data types selected.				
Data Type	Collection Method	What are the subjects told about the intended use of their information?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	ALL	The VIP Website contains links to several VA Privacy policies and notices. See Tab 8, "Additional Comments", for an example of the Privacy Notice used by VIP.	Automated	Automated
Family Relation (spouse, children, parents, grandparents, etc)	N/A	N/A	N/A	N/A
Service Information	ALL	Provided by DoD systems.	All	All
Medical Information	ALL	Eligibility	Automated	Automated
Criminal Record Information	N/A	N/A	N/A	N/A
Guardian Information	N/A	N/A	N/A	N/A
Education Information	N/A	N/A	N/A	N/A
Loan Information	ALL	Eligibility	All	All
Other (Explain on Tab 8)				
Data Type	Storage Method	Source requested, identify the specific file, entity and/or name of agency) (if	Is data collection Mandatory or Voluntary?	
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	<input checked="" type="radio"/> Yes <input type="radio"/> No	Veteran	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Family Relation (spouse, children, parents, grandparents, etc)	<input type="radio"/> Yes <input checked="" type="radio"/> No		<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	
Service Information	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Medical Information	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Files/Databases (Identify File)	<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	Automated
Criminal Record Information	<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Mandatory <input checked="" type="radio"/> Voluntary	
Guardian Information	<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Mandatory <input checked="" type="radio"/> Voluntary	
Education Information	<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Mandatory <input checked="" type="radio"/> Voluntary	
Loan Information	<input checked="" type="radio"/> Yes <input type="radio"/> No	Other (Multiple government and commercial sources)	<input type="radio"/> Mandatory <input checked="" type="radio"/> Voluntary	Automated
Other (Explain on Tab 8)	<input type="radio"/> Yes <input checked="" type="radio"/> No		<input checked="" type="radio"/> Mandatory <input type="radio"/> Voluntary	
	<b>(Please Select Yes/No)</b>			
Proximity and Timing: Is the privacy notice provided at the time of data collection?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?	<input checked="" type="radio"/> Yes <input type="radio"/> No			
	<a href="#">routine use(s)</a>			



(FY 2012) PIA: Data Sharing *Green Highlight = Must Answer Question	** Any connection external to VA requires an ISA/MOU per VA 6500. This section below must be consistent with your System Security Plan Interconnection Security Agreement section.				
Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organization	VBA	<input type="radio"/> Yes <input checked="" type="radio"/> No	PII & PHI is shared only to verify veteran data, establish veteran records, and process benefits as applicable.	<input checked="" type="radio"/> Yes <input type="radio"/> No	VA Release of Information Form
Other Veteran Organization	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Yes <input checked="" type="radio"/> No	
Other Federal Government Agency	Treasury	<input checked="" type="radio"/> Yes <input type="radio"/> No	Veterans loan information for processing of loan funding fees via Treasury's Financial Management System (FMS).	<input type="radio"/> Yes <input checked="" type="radio"/> No	N/A
Other Federal Government Agency	DoD	<input checked="" type="radio"/> Yes <input type="radio"/> No	PII and PHI using the VADIR interface, for the updating of VA records with DoD data.	<input type="radio"/> Yes <input checked="" type="radio"/> No	VA Release of Information Form
Local Government Agency	N/A	<input type="radio"/> Yes <input checked="" type="radio"/> No		<input type="radio"/> Yes <input checked="" type="radio"/> No	
Research Entity	N/A	<input checked="" type="radio"/> Yes <input type="radio"/> No		<input type="radio"/> Yes <input checked="" type="radio"/> No	
<input type="checkbox"/> Other Project/ System (Explain on Tab 8)					
<b>(FY 2012) PIA: Access to Records</b>					
Does the system gather information from another system?		<input checked="" type="radio"/> Yes <input type="radio"/> No			
Please enter the name of the system:		VBA Corporate Database,Data Management,Warehouse, LS&C, BIRLS,VADIR, Financial Management System			
<b>(FY 2012) PIA: Secondary Use</b>					
Will PII data be included with any secondary use request?		<input type="radio"/> Yes <input checked="" type="radio"/> No			
Check all that apply		<input type="checkbox"/> Mental Health	<input type="checkbox"/> HIV	<input type="checkbox"/> Drug/Alcohol Counseling	
		<input type="checkbox"/> Sickle Cell	<input type="checkbox"/> Other (Explain on Tab 8)		<input type="checkbox"/> Research

<b>(FY 2012) PIA: Records Management</b>		<b>*Green Highlight = Must Answer Question</b>	
Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?			
<input type="radio"/> Yes (Explain on Tab 8) <input checked="" type="radio"/> No			
Is the data collected to only what is necessary to provide requested service?			
<input checked="" type="radio"/> Yes <input type="radio"/> No (Explain on Tab 8)			
Has the data provided been verified as complete?			
<input checked="" type="checkbox"/> Veteran Verified <input checked="" type="checkbox"/> Received From Database <input type="checkbox"/> Verification Unknown			
<b>(FY 2012) PIA: Retention &amp; Disposal</b>			
What is the data retention period?			
Individual veteran's file folders, claims records, and loan information accessible through VIP are retained at the servicing regional office for the life of the veteran. At the death of the veteran, these records are sent to the Federal Records Center (FRC), maintained by the FRC for 75 years and thereafter destroyed at the direction of the Archivist of the United States.		RCS 10-1 link for VHA:	<a href="http://www.va.gov/vhapublications/rcs10/rcs10-1.pdf">www.va.gov/vhapublications/rcs10/rcs10-1.pdf</a>
		RCS VB-1, Part II Revised for VBA:	<a href="http://www.benefits.va.gov/WARMS/docs/admin20/rcs/part2/part2.pdf">www.benefits.va.gov/WARMS/docs/admin20/rcs/part2/part2.pdf</a>
		National Archives and Records Administration:	<a href="http://www.nara.gov">www.nara.gov</a>
Explain why the information is needed for the indicated retention period?			
The veterans records are not eliminated but are stored either on tape or disk indefinitely. If veterans records are inactive, the master record remains in the Beneficiary Identification Record Locator System (BIRLS). If the veterans records are active (benefit claims have been awarded) these records remain within the BDN databases.			
What are the procedures for eliminating data at the end of the retention period?			
Veteran PII data entered into any VIP application are deleted upon termination of the servicing user account, or at the discretion of the user entering the veteran data.			
Where are these procedures documented?			
The VIP SSP documents how veteran data are deleted			
How are data retention procedures enforced?			
The AITC performs regular backups of data entered into VIP applications. As data are changed by users, the backup files at AITC are updated via attrition to contain only the most recent data entered, over a period of 12 months.			
Has the retention schedule been approved by the National Archives and Records Administration (NARA)			
<input checked="" type="radio"/> Yes <input type="radio"/> No (Explain on Tab 8)			
<b>(FY 2012) PIA: Children's Online Privacy Protection Act (COPPA)</b>			
Will information be collected through the internet from children under age 13?			
<input type="radio"/> Yes (Explain on Tab 8) <input checked="" type="radio"/> No			

(FY 2012) PIA: Security \*Green Highlight = Must Answer Question

Is the system/application/program following IT security Requirements and procedures required by federal law and policy to ensure that information is appropriately secured.	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Has the system/application/program conducted a risk assessment, identified appropriate security controls to protect against that risk, and implemented those controls.	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is security monitoring conducted annually or as needed to ensure that controls continue to work properly, safeguarding the information?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is security assessment conducted annually or as needed to ensure that controls continue to work properly, safeguarding the information?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)
Is adequate physical security in place to protect against unauthorized access?	<input checked="" type="radio"/> Yes	<input type="radio"/> No (Explain on Tab 8)

\*Ensure PE 2, PE-3, PE-6, PE-7, PE-8 have been addressed appropriately for your categorization

Explain what security risks were identified in the security assessment? (Check all that apply)

<input checked="" type="checkbox"/> Biological Release	<input checked="" type="checkbox"/> Fire	<input checked="" type="checkbox"/> Lightning Strike	<input checked="" type="checkbox"/> Terrorism
<input checked="" type="checkbox"/> Blizzard	<input checked="" type="checkbox"/> Flood	<input checked="" type="checkbox"/> Malicious Code	<input checked="" type="checkbox"/> Thunderstorm
<input checked="" type="checkbox"/> Burrows/Break In	<input checked="" type="checkbox"/> Hacker / Cracker	<input checked="" type="checkbox"/> Document Privacy Negligence	<input checked="" type="checkbox"/> Tornado
<input checked="" type="checkbox"/> Civil Unrest	<input checked="" type="checkbox"/> Mail	<input checked="" type="checkbox"/> Personnel Unavailable	<input checked="" type="checkbox"/> Unrest
<input checked="" type="checkbox"/> Component Failure	<input checked="" type="checkbox"/> HAZMAT Release/Spill	<input checked="" type="checkbox"/> Power Failure	<input checked="" type="checkbox"/> User Negligence
<input checked="" type="checkbox"/> Dam Failure	<input checked="" type="checkbox"/> Human Health Emergency	<input checked="" type="checkbox"/> Sabotage	<input checked="" type="checkbox"/> User Sabotage
<input checked="" type="checkbox"/> Dust/Debris	<input checked="" type="checkbox"/> Hurricane	<input checked="" type="checkbox"/> System Intrusion, Break-Ins	<input checked="" type="checkbox"/> Vibration
<input checked="" type="checkbox"/> Earthquake	<input checked="" type="checkbox"/> HVAC Failure	<input checked="" type="checkbox"/> System Misconfiguration	<input checked="" type="checkbox"/> Volcanoes
<input checked="" type="checkbox"/> Extreme Cold	<input checked="" type="checkbox"/> Indoor Humidity	<input checked="" type="checkbox"/> System Penetration	<input checked="" type="checkbox"/> Water Damage
<input checked="" type="checkbox"/> Extreme Heat	<input checked="" type="checkbox"/> Landslide	<input checked="" type="checkbox"/> System Tampering	<input checked="" type="checkbox"/> Winter Weather Hazards

\*If any other risks identified, explain in Tab 8

Based upon the risks identified above, Explain what security controls are being used to mitigate these risks. (Check all that apply)

<input checked="" type="checkbox"/> Access Control	<input checked="" type="checkbox"/> Configuration Management	<input checked="" type="checkbox"/> Media Protection	<input checked="" type="checkbox"/> System and Services Acquisition
<input checked="" type="checkbox"/> Audit and Accountability	<input checked="" type="checkbox"/> Contingency Planning	<input checked="" type="checkbox"/> Personnel Security	<input checked="" type="checkbox"/> System and Communication Protection
<input checked="" type="checkbox"/> Awareness and Training	<input checked="" type="checkbox"/> Identification and Authentication	<input checked="" type="checkbox"/> Physical and Environmental Protection	<input checked="" type="checkbox"/> System and Information Integrity
<input checked="" type="checkbox"/> Security Assessment and Authorization	<input checked="" type="checkbox"/> Incident Response	<input checked="" type="checkbox"/> Risk Assessment	<input checked="" type="checkbox"/> Planning <input checked="" type="checkbox"/> Maintenance

Answer: (Other Controls) Explain on Tab 8

PIA: PIA Assessment

Based upon NIST 800-60, volume II; List the information data types chosen as a basis for your FIPS 199 System Categorization.

Answer: The VBA continually applies emphasis and attention to addressing security and privacy concerns including the

<p><u>Availability Assessment:</u> If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization? (Choose One)</p>	<p><input type="checkbox"/> The potential impact is <b>high</b> if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.</p> <p><input checked="" type="checkbox"/> The potential impact is <b>moderate</b> if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.</p> <p><input type="checkbox"/> The potential impact is <b>low</b> if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.</p>
<p><u>Integrity Assessment:</u> If the data being collected has been corrupted for any reason what will the potential impact be upon the system or organization? (Choose One)</p>	<p><input type="checkbox"/> The potential impact is <b>high</b> if the loss of integrity could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.</p> <p><input checked="" type="checkbox"/> The potential impact is <b>moderate</b> if the loss of integrity could be expected to have a serious adverse effect on operations, assets or individuals.</p> <p><input type="checkbox"/> The potential impact is <b>low</b> if the loss of integrity could be expected to have a limited adverse effect on operations, assets or individuals.</p>
<p><u>Confidentiality Assessment:</u> If the data being collected has been shared with unauthorized individuals what will the potential impact be upon the system or organization? (Choose One)</p>	<p><input type="checkbox"/> The potential impact is high if the loss of confidentiality could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.</p> <p><input checked="" type="checkbox"/> The potential impact is moderate if the loss of confidentiality could be expected to have a serious adverse effect on operations, assets or individuals.</p> <p><input type="checkbox"/> The potential impact is low if the loss of confidentiality could be expected to have a limited adverse effect on operations, assets or individuals.</p>

The controls are being considered for the project based on the selections from the previous assessments?  
 The VA's risk assessment validates the security control set and determines if any additional controls are needed to protect agency operations. Many of the security controls such as contingency planning controls, incident response controls, security training and awareness controls, personnel security controls, physical and environmental protection controls, and intrusion detection controls are common security controls used throughout the VA. Our overall security controls follow NIST SP800-53 moderate impact defined set of controls. The system owner is responsible for any system-specific issues associated with the implementation of this facility common security controls. These issues are identified and described in the system security plans for the individual information systems.

## (FY 2012) PIA: Additional Comments

Add any additional comments or information that may have been left out for any question. Please indicate the question you are responding to and then add your comments.

### **Veterans Information Portal (VIP) Applications Suite**

#### **The Appraisal System (TAS)**

TAS provides Loan Guaranty program participants access to appraisal and case information, status of appraisal requests, verification, and updating of basic reference file information by fee appraisers and inspectors. Participants log in through, and are authenticated by, LGY VIP. Once the authentication process has been successfully completed, lenders will access TAS via a menu of options on the left-hand side of the Web page. WebLGY, a sub-function, permits lenders to submit required loan data online, rather than using VA Form 26-0286, Loan Summary Sheet. Lenders receive either an electronically generated Loan Guaranty Certificate or a reject message, usually within 24 hours. Lenders do not have to submit origination documents to VA (except for evidence of eligibility) unless the loan is selected for audit. WebLGY does not require any changes to lender systems.

#### **Web Electronic Lender Identification (WebELI)**

WebELI incorporated the National Control Listing, which provides an online list of builders, lenders, and other mortgage industry-related companies and individuals barred from participation in the VA Loan Guaranty Program. It also maintains lender files and information; enables the majority of lender processing functions to be automated; tracks and reports various categories of data on a given lender; and enables Loan Guaranty staff to track lender patterns and deficiencies and identify problem lenders. WebELI provides VACO and ROs with a complete record of both approved and unapproved lenders. This includes info about areas of operations, staff appraisal reviewers (SARs), underwriters, corporate/managing officers, agents and their functions, approved states and regional underwriters. This system provides the shared data used in each of the other applications.

#### **Condo PUD Builder (CPB)**

Condo PUD Builder (CPB) provides veterans a way to receive customized information about VA registered Condominiums and Planned Unit Developments (PUD), as well as VA registered builders across the United States. CPB receives the aforementioned non-sensitive/public information from TAS. VA considers the information provided by CPB useful to the public and non-sensitive in nature. The general public can access CPB without logging in to LGY VIP. However, it is also available to those users that log into, and are authenticated by, LGY VIP. There is no difference in what the general public has access to and that to which an authenticated user has access. All data in CPB is read-only.

#### **Centralized Property Tracking System**

CPTS provides LGY's Property Management Oversight Unit (PMOU) in Nashville, TN, with the information it needs to monitor the progress and performance of Ocwen Financial Corporation (an external property management company) in managing and selling VA properties and to process sales proceeds. The PMOU reports this information to the VBA Central Office (CO). CPTS is accessible to VBA employees only. Employees log in through, and are authenticated by, LGY VIP. Once the authentication process has been successfully completed, the employee will access CPTS via a menu of options on the left-hand side of the Web page. Property information is obtained from TAS.

#### **Electronic Appraisal System (E-Appraisal)**

E-Appraisal is structured around a COTS product, FileNet. It allows appraisers to upload appraisal documents online. Appraisers and SARs can retrieve appraisals for online review or hardcopy printing, and E-Appraisal also stores appraisals electronically in FileNet and provides appraisal data to TAS. As a result of E-Appraisal, appraisals are processed more quickly and efficiently and TAS receives appraisal data in virtual real-time when the appraisal is uploaded. Appraisals cannot be

misplaced or lost, as is possible with hardcopies. Appraisals are now stored electronically and available online.

**WebLGY**

WebLGY Reports provides LGY VIP data warehouse reports. WebLGY is a Java Web-based loanprocessing system that incorporates the functionality of the existing ALPS client/server-based system and the existing Web-based Loan Summary into one system; provides real-time database connections with other LGY Web-based applications; improves communication among interfacing systems; and supports direct data-entry functions for external lenders and their agents.

**AccessManager**

Access Manager application is used to control user access to various LGY applications (webLGY, AM, SAHSHA). User access is role based, as well as functionality based.

**SAHSHA**

SAH is used by LGY users to approve & disburse grants for Veterans needing home adaptation due to an injury.

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**Privacy and Security**

1. Veterans Information Portal (VIP) is provided as a Veterans Administration service.
2. Information presented on VIP is considered private information and may not be distributed or copied unless otherwise specified. Use of appropriate byline/photo/image credits are requested.
3. For site management, information is collected for statistical purposes. This government computer system uses software programs to create summary statistics, which are used for such purposes as assessing what information is of most and least interest, determining technical design specifications, and identifying system performance or problem areas.
4. For site security purposes and to ensure that this service remains available to all authorized users, this government computer system employs software programs to monitor network traffic, to identify unauthorized attempts to upload or change information, or otherwise cause damage.
5. Except for authorized law enforcement investigations, no other attempts are made to identify individual users or their usage habits. Raw data logs are used for no other purposes and are scheduled for regular destruction in accordance with National Archives and Records Administration guidelines.
6. Unauthorized attempts to upload information or change information on this service are strictly prohibited and may be punishable under the Computer Fraud and Abuse Act of 1986 and the National Information Infrastructure Protection Act.
7. If you have any questions or comments about the information presented here, please submit feedback to us.
8. Cookie Disclaimer - VIP does not use persistent cookies (persistent tokens that pass information back and forth from the client machine to the server). VIP does use session cookies (tokens that remain active only until you close your browser) in order to personalize your site based upon your stated preferences. The Veterans Administration DOES NOT keep a database of information obtained from these cookies. You can choose not to accept these cookies and still use the site, but you will not be able to customize your personal pages Refer to the help information in your browser software for instructions on how to disable cookies.



(FY 2012) PIA: Minor Applications A-M

Which of these are sub-components of your system?			
1184 Web			
AAP	Citrix	Electronic Signature	Imaging
ACCU Care	Clinical Case Registries	Embedded Fragment Registry	Incentive Awards
ACCU Check	Clinical Data Repository/Health Data Repository	ENCORE 2	Incident Reporting
ACCU Med	Clinical Info Resource Network	ENDSOFT	Income Verification Match
Adobe Acrobat	Clinical Monitoring System	Engineering	Incomplete Records Tracking
ADP Planning (PlanMan)	Clinical Notes Templates	Enrollment Application System	Inpatient Medications
ADT	Clinical Procedures	Enterprise Terminology Server & VHA Enterprise Terminology Services	Intake/ Output
Adverse Reaction Tracking	Clinical Reminders	ePROMISE	Integrated Billing
Agent Cashier	Clippership	Equipment/ Turn-in Request	Integrated Patient Funds
Air Fortress	Combat Veteran Outreach	Event Capture	Interim Mangement Support
ASISTS	Committee on Waiver and Compromises	Event Driven Reporting	Inventory Management System
Authorization/ Subscription	Consult/ Request Tracking	Extensible Editor	Kernal
Auto Instrument	Controlled Correspondence	External Peer Review	Kids
Auto Replenishment/ Ward Stock	Controlled Substances	EYECAP	KOWA
AUTCAD	CP&E	Fee Based Claims System	Lab Service
Automated Access Request	CPRS	Fee Basis	Laboratory Electronic Data Interchange
Automated Info Collection Sys	CPT/ HCPCS Codes	Financial and Accounting System (FAS)	Letterman
Automated Lab Instruments	Credentials Tracking	Financial Management System (FMS)	Lexicon Utility
Automated Med Info Exchange	Credit Card Authentication	Functional Independence	Library
Automated Sales Reporting	Data Innovations	Gen. Med. Rec. - I/O	List Manager
AutoMed	DELIVEREX	Gen. Med. Rec. - Vitals	Lynx Duress Alarm
Bad Code Med Admin	Dental	Gen. Med.Rec. - Generator	Mailman
Barcode Medication Administration Contingency Plan (BCU)	DICTATION-Power Scribe	GENDEX	MCCR National Database
BCMA Contingency Workstations	Dietetics	Generic Code Sheet	Meadows (MDWS)
BDN 301	Discharge Summary	Genesys	Medicine
Beneficiary Travel	DRG Grouper	Get Well Networks	Mental Health
Big Fix	DRM Plus	GMED	MHTP
CA Verified Components - DSSI	Drug Accountability	GRECC	MICOM
Capacity Management - RUM	DSIT	Health Data and Informatics	Microsoft Exchange E-mail System
Capacity Management Tools	DSS Extracts	Health Level Seven	Military/Vet Eye Injury Registry
CAPRI	DSS Quadramed	Health Summary	Minimal Patient Dataset
Cardiff Teleform	EDS Whiteboard (AVIED)	Health Summary Contingency	Missing Patient Reg (Original) A4EL
Cardiology Systems (stand alone servers from the network)	Education Tracking	HINQ	Mumps AudioFAX
Care Management	EEO Complaint Tracking	Hospital Based Home Care	MyHealthEVet
CareTracker	EKG System	ICB	
CHECKPOINT	Electronic Card System (ECD)	ICR - Immunology Case Registry	
	Electronic Payroll Deduction (EPD)	IFCAP	
Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.			
Name			
Description			
Comments			
Is PII collected by this minor application?			
Does this minor application store PII?			
If yes, where?			
Who has access to this data?			
Name			
Description			
Comments			
Is PII collected by this minor application?			
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If yes, where?			
Who has access to this data?			

(FY 2012) PIA: VISTA Minor Applications N-Z

Which of these are sub-components of your system?			
National Cemetery Association	Pharmacy Data Management	Scanning Exam and Evaluation System	VBEC5
National Drug File	Pharmacy National Database	Scheduling	VDEF
National Laboratory Test	Pharmacy Prescription Practice	Security Suite Utility Pack	Vendor - Document Storage Sys
NDBI	PICIS OR	Sentillion	Veterans Canteen Web
Network Health Exchange	Police & Security	Shift Change Handoff Tool	Veterans Information Solution
NOAHLINK	Problem List	ShoreTel	VHAHUNAPP1
NOIS	Progress Notes	Social Work	VHAHUNFPC1
Nursing Service	Prosthetics	Stellant	VHS & RA Tracking System
Occurrence Screen	Purchase Order Management System	Stentor	Visit Tracking
Omnicell	Pyxis	Surgery	VISTA RAD
Oncology	Q-Matic	Survey Generator	VISTA RO
Onvicon (VLOG)	QMSI Prescription Processing	Telecare Record Manager	VISTALink
Optifill	Quality Assurance Integration	Temp Trak	VISTALink Security
Order Entry/ Results Reporting	Quality Improvement Checklist	Text Integration Utilities	Visual Impairment Service Team ANRV
Outpatient Pharmacy	QUASER	Tickler Database	Vitria BusinessWare
P2000 ROBOT	Radiology/ Nuclear Medicine	Toolkit	VIXS
PACS database	RAFT	TopCon	Voluntary Timekeeping
Patch Module	RALS	TraceMaster	Voluntary Timekeeping National
Patient Data Exchange	Record Tracking	Tracking Continuing Education	WEB HINQ
Patient Feedback	Registration	Traumatic Brain Injury	Whiteboard
Patient Representative	Release of Information - DSSI	Unwinder	Women's Health
PCE Patient Care Encounter	Remote Order/ Entry System	Utility Management Rollup	Workload and Overtime
Personal Computer Generated Letters	RPC Broker	Utilization Review	
Pharmacy Benefits Mangement	Run Time Library	VA Conference Room Registration	
	SAGG	VA Fileman	
	SAN	VAMedSafe	
Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.			
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If yes, where?			
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(FY 2012) PIA: Final Signatures		*Green Highlight = Must Answer Question	
Facility Name:	Austin Information Technology Center		
Title:	Name:	Phone:	Email:
Privacy Officer:	Lisa Matuszczak	202-461-9039	lisa.matuszczak@va.gov
Digital Signature Block			
Information Security Officer:	Patrice Volante	985-690-6921	patrice.volante@va.gov
Digital Signature Block			
System Owner/Delegate:	Kevin C. Causley	202-461-9170	kevin.causley@va.gov
Digital Signature Block			
Chief Information Officer:	Bryan Emery	512-326-7425	bryan.emery@va.gov
Digital Signature Block			
Other Titles: A&A Project Officer	Mary D. Barley	202-461-9175	mary.barley@va.gov
Digital Signature Block			
Date of Report:	13-Apr-12		
OMB Unique Project Identifier	029-00-01-16-01-1268-00		
Project Name	REGION 5> VBA> LGY> AITC> VIP		
<p>The Signature Process:</p> <ul style="list-style-type: none"> <li>• Complete the PIA form.</li> <li>• Name the PIA Excel FORM ["FY12-Region # - Facility Name - Facility # -Date(mmddyyyy).xls"] <ul style="list-style-type: none"> <li>• Example: "FY12-Region3-Lexington VAMC-596-10302008.xls"</li> <li>• Submit the completed PIA Excel form to SMART Database.</li> </ul> </li> <li>• Fix errors the reviewers sent back, rename the file and submit to SMART Database <ul style="list-style-type: none"> <li>• If no errors, convert form into PDF with Nuance PDF Professional.</li> </ul> </li> <li>• Name the PIA PDF form ["FY12-Region #-Facility Name- Facility # -Date(mmddyyyy).xls"] <ul style="list-style-type: none"> <li>• Obtain digital signatures on the "Final Signatures tab"</li> <li>• Submit signed PIA PDF form to the SMART Database.</li> </ul> </li> </ul>			